The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
January 7, 1982

AMBULATORY CARE CENTER, LEVEL 4

Effective Monday, January 18, the following MGH offices will be relocated on the 4th floor of the Ambulatory Care Center. Entrance to the building remains restricted to the Ambulatory Care Center elevators which are located adjacent to and east of the White Lobby. Please direct all patients to the White Information Desk for directions to Levels 4 through 7 of the ACC. The 4th floor offices include: the GID Unit, the Orthopaedic Ambulatory Complex, which is comprised of Adult Scoliosis, Amputation Service, Back, Fracture, Hand, Orthopaedics, Podiatry, and Sports Medicine; Orthopaedic Associate Billing, the Pediatric Orthopaedic Unit, the Urology Ambulatory Unit, and doctors: Robert J. Boyd, Hugh P. Chandler, Michael G. Ehrlich, Leonard Ellman, William H. Harris, William R. Hill, William N. Jones, Jesse B. Jupiter, Barry W. Levine, Dinesh Patel, Donald S. Pierce, Carter R. Rowe, Richard J. Smith, William W. Tomford, Edwin T. Wyman Jr., David J. Zaleske, and Bertram Zarins.

MGH SOCCER CLUB

The MGH Soccer Club is still holding tryouts for anyone interested in joining. The Club will be competing in the Massachusetts Soccer Association (MSA). For more information, please contact Orazio Martiniell or Frank Martins at Ext. 2415, Carlyle Flash at Ext. 5164, or Chris Tiglianidis at Ext. 3187.

MGH HAND CLUB

The first annual meeting of the MGH Hand Club will be at the Hotel Marie Antoinette in New Orleans, Louisiana, on January 17, 1982. Dr. Richard Smith, Chief of Hand Surgery in the Department of Orthopaedic Surgery at the MGH and president-elect of the American Society for Surgery of the Hand, will be the featured speaker.

AROUND MGH

Dr. Dorothy H. Kelly, codirector of the MGH's Pediatric Pulmonary Lab, recently was chosen a recipient of the 1981 People of Vision Award given by the Massachusetts Affiliate of the National Society to Prevent Blindness. Dr. Kelly, along with three others, was honored during ceremonies at the Museum of Science.

Dr. Ronald W. Lamont-Havers, Director of Research Policy and Administration at the MGH, was one of 18 people recently appointed to the newly established National Arthritis Advisory Board. Arthritis, which includes more than 100 diseases of the joints and connective tissues, is the most widespread, crippling group of diseases in the United States. The board was established by the Health Programs Extension Act of 1980 to review and evaluate the ongoing Arthritis Plan, which was developed by the National Commission on Arthritis and Related Musculoskeletal Diseases. The plan contains more than 150 specific recommendations for arthritis research, arthritis centers, epidemiology, data systems, education, and community programs.

The wife of a third-year resident at the MGH has been named Associate Minister in Christian Education at Hingham Congregational Church and expects to be ordained later this year. Mrs. Paula D. Everitt is the wife of Dr. Daniel Everitt, who specializes in adult internal medicine. Meanwhile, beginning next July, Dr. Everitt will be participating in a Kaiser Fellowship in Geriatric Medicine through Harvard Medical School.

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The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
January 14, 1982

TONY CONIGLIARO AT MGH

The MGH Communications Office has been inundated with calls inquiring about the condition of Tony Conigliaro. The former Boston Red Sox star was taken to the MGH on Saturday after suffering a massive heart attack while on his way to Logan Airport. He was driven to the hospital by his brother Billy. Upon arrival in the MGH's Emergency Ward, Tony was unconscious and had no detectable pulse and blood pressure. The Emergency Ward team gave cardiopulmonary resuscitation and restored a heart beat and blood pressure. To assist the injured heart, doctors inserted a device, codeveloped in the 1960s by the MGH, called an intraaortic balloon pump.

As of press time: Mr. Conigliaro remained in serious condition in a Coronary Care Unit. Doctors say it is too early to make an accurate assessment of his prognosis. A team of physicians, nurses, and technicians is caring for Tony, led by Dr. Roman W. DeSanctis, Director of Clinical Cardiology at the MGH.

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The former baseball player turned sportscaster had been in excellent health, and the heart attack occurred without warning.

SPRING INTO SHAPE-- JOIN THE WEIGHT CONTROL GROUP

The Nutrition Service in the Ambulatory Care Division announces the beginning of another weight control group, based on behavior modification and emphasizing behavioral changes as they relate to eating, exercise, and life-style. The program is open to all MGH employees and nonemployees and begins Tuesday, February 16. One group will be meeting from 8-9 a.m., and a second group from 5-6 p.m. The program lasts for 10 weeks, one hour per week. If interested in joining, you must make an appointment with the Nutrition Service to work out an individualized diet plan. You also need a referral from an MGH physician, from the Staff Clinic, or from a physician outside the MGH. If any department is interested in starting its own weight control group, the Nutrition Service will be happy to arrange such a program. Twelve to 14 people are needed for a group. For more information, please call the Nutrition Service at Ext. 2779.

THE WHITE PAGES ARE HERE

The 1982 edition of the Boston White pages is now available. If you would like a copy, you may pick one up in the Upper Store.

CONTINUING EDUCATION AT MGH

The MGH is sponsoring several continuing education courses and conferences during the coming months. Included among them is:

Coping with Computers in the Health Care Setting. A one-day workshop designed for those with little or no experience working with computers. Lecture, discussion, slide tour, case studies, and practical exercises will help participants to understand what a computer is, when it can be helpful, and how electronic data processing systems work. Instructor: Thomas W. Kelly, M.B.A., Director of Purchasing at the MGH and Senior Instructor for Electronic Data Processing Programs at Northeastern University. Thursday, February 25. Fee: $60.

Watch the HOT LINE for additional courses being offered during the spring. Courses are eligible for MGH tuition aid under the usual guidelines. Arrangements are made with appropriate professional organizations for Continuing Education Units. To register or for more information, please contact Anne Harper or Anna Buonopane at the MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

IN THE MEDIA

Dr. David B. Herzog, Director of the Eating Disorders Clinic at the MGH, is scheduled to appear tonight (January 14) in a segment of the ABC-TV program 20/20. The show is broadcast locally at 10 p.m. on WCVB-TV (Channel 5). Dr. Herzog will be interviewed about the problem of eating disorders in young people. Dr. Herzog was also featured recently in a story which appeared in Newsweek Magazine.

A television documentary entitled, *"Discover: The World of Science,"* and featuring Dr. Robert C. Leinbach and Dr. Herman K. Gold, codirectors of the MGH's Gray Cardiac Catheterization Laboratory, and Dr. Jeremy Ruskin, Director of the Clinical Electrophysiology Laboratory in the Cardiac Unit, will be telecast on Tuesday, January 26, at 8 p.m., on WBZ-TV (Channel 4). The program, which will also be aired nationally, will show the doctors treating a heart patient. The show was produced at the MGH by Chedd-Angier Production Company of Watertown.

Dr. Steven L. Nickman, a Child Psychiatrist at the MGH, was interviewed recently on WITS Radio. Dr. Nickman was interviewed about the psychiatric effects of growing up knowing you're a test-tube baby.

Mr. Orrin G. Wood, Jr., Assistant Treasurer at the MGH, was featured recently in a story published in the Burlington Times-Union concerning the training given to people who switch jobs in mid-career. Ten years ago, Mr. Wood and another man started a workshop under the auspices of the Harvard Business School Boston Alumni Association for helping established professionals find suitable employment. It has now served more than 1,000 individuals. Mr. Wood has recently written a book entitled,"Your Hidden Assets--The key to getting executive jobs." It has been published by Dow Jones-Irwin, the business book affiliate of the Wall Street Journal. Mr. Wood explains that a key part of the program is based on his own experience of finding his job at the MGH at the age of 45.

Dr. Robert L. Martuza of the MGH's Neurosurgical Service and Director of the hospital's Neurofibromatosis Clinic was a guest recently on the WBZ-TV (Channel 4) program "People Are Talking." Dr. Martuza was joined by Porter Colley, a secretary in the MGH's Department of Orthopaedic Surgery, who herself has the genetic disease.

Dr. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, was interviewed recently by WEEI Radio concerning the new State Registry for Cancer, which began operation on January 1.

AROUND MGH

Dr. Ingrid Ericksson, an Assistant in Orthopaedics at the MGH, has been named a Chief Resident in Orthopaedics on White 5, the first woman to hold that position. Dr. Ericksson was born in New York State, received her B.S. degree from Michigan State University and her Master's degree in Endocrinology, also from the same school. She earned her M.D. degree from the Johns Hopkins School of Medicine. Following a period as an Intern and Surgical Resident at the University of Michigan, she entered the Harvard Combined Orthopaedic Program, and just last month completed her core training. At the MGH, Dr. Ericksson has served as a teacher for the house officers and medical students.

Dr. Nicholas Zervas, Chief of Neurosurgery at the MGH, has been reappointed as a member of the State Council on Arts and Humanities.

Mr. Herbert Henderson, Supervisor in the MGH Chemistry Lab, was recently named to the Board of Directors of the Metropolitan Beaverbrook Mental Health and Retardation Center. A resident of Waltham and an employee of the MGH for 16 years, Mr. Henderson has participated in many civic activities, including serving on the Board of Directors of the Waltham YMCA and the Remme Association.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
January 29, 1982

TRUSTEES NAME NEW GENERAL DIRECTOR

MGH today broke with recent tradition by reaching outside the institution to name its new General Director. Dr. J. Robert Buchanan is President of Michael Reese Hospital and Medical Center in Chicago.

A national leader in health care administration, Dr. Buchanan brings to the MGH his experience in furthering Michael Reese's reputation as a leading medical center. The hospital (1,008 beds) is about the size of the MGH (1,092 beds). The 53-year-old physician also has strong academic credentials, having served seven years as Dean of Cornell University Medical College in New York City.

"This combination of outstanding administration and academic experience is what attracted us to Bob Buchanan," said Francis H. Burr, Esq., Chairman of the Board of Trustees' Search Committee. Since last summer the committee has considered leading candidates to succeed Dr. Charles A. Sanders, who on September 1 became a top executive with E. R. Squibb and Sons in Princeton, N.J. Since then Dr. Joseph B. Martin, MGH Chief of Neurology, has guided the hospital as Interim General Director.

The MGH Board of Trustees named Dr. Buchanan today to be the 18th General Director in the hospital's 171-year history.

"Buffeted by the high costs of providing services and the straitjacket of governmental restrictions, hospitals face troubled times over the next decade," said Dr. F. Sargent Cheever, Board Chairman. "Dr. Buchanan has the ability to interpret to our many publics the difficult times faced in trying to provide the best possible care to our patients."

In choosing Dr. Buchanan, the MGH this time opted for proven administrative, academic, and diplomatic skills.

"Michael Reese has made significant advances under his leadership," Mr. Burr said. "The Chicago hospital's size and quality and its affiliation with the University of Chicago (Pritzker School of Medicine) will facilitate the learning process for the new General Director."

That learning process will be enhanced by Dr. Buchanan's ability to assimilate information. A cum laude graduate of Amherst, he is reputed to learn quickly and retain well. "He remembers details incredibly well," an associate said. He is equally adept at absorbing written and oral information.

Of his appointment Dr. Buchanan said: "Having a major role in the direction of the MGH is a challenge I accept with a sense of great responsibility."

Dr. Buchanan is a 1954 graduate of Cornell University Medical College, and he trained at New York Hospital. In the U.S. Army he was Chief of Medicine at the 121st Evacuation Hospital in Korea and Chief of Outpatient Services at Patterson Army Hospital in Fort Monmouth, N.J.

An endocrinologist, he maintained a patient care practice while at New York Hospital. From 1969 to 1976 he served as Dean of Cornell University Medical College.

He became President of Michael Reese in 1977 and Associate Dean of Pritzker School of Medicine the next year. At the time of his appointment to Michael Reese, he was chairman-elect of the Council of Deans of the Association of American Medical Colleges, on the governing board of which he served for many years. He was Professor of Medicine at Cornell University Medical College from 1971-76 and at the University of Chicago since 1977.

An imposing man physically he stands six foot, seven inches tall. Born in New Jersey, he grew up in New York.

His wife, the former Susan Townsend Carver, is a cadiologist and has served as Associate Director of New York Hospital. She now works for the American Medical Association in Chicago. The Buchanans, who maintain a summer home in Connecticut, have two children.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
February 4, 1982

LOGAN ACCIDENT VICTIMS COME TO MGH

Hoping for the best but prepared for the worst. That's how many of those working in the MGH's Emergency Ward must have felt on Saturday, January 23. It was around 7:45 p.m. Richard Petrillo, an Administrative Assistant in the E.W., had just received a telephone call from the Logan Airport "hot line," telling him that a DC-10 was in the water. With almost military-like precision, the hospital began to prepare for the arrival of victims. Before the night was over 17 people had been brought to the MGH. Fifteen of them were treated in the E.W. and later released. The others were admitted to the hospital. And an 18th person came for treatment the next morning. Mr. Petrillo explains that although no formal disaster plan was called, key personnel throughout the hospital were notified. "First we notify the key people within the E.W.," explains Mr. Petrillo "Then we notify some employees from other departments." Two surgical residents, Dr. Gregory Borah and Dr. Andrew Roberts; and two medical residents, Dr. David Stuckiner and Dr. Gilbert Chu, went to the airport to perform on-site medical triage of the victims. Beds in the hospital also had to be secured from the Admitting Office in the event that many of the victims had to be admitted. Fortunately, this did not happen. But the hospital was prepared. "I thought things went quite well," says Michael Hooley, Administrator of the E.W., who was also called in that night. "And there's a certain satisfaction in doing a good job under very difficult circumstances."

TO ALL EMPLOYEES

Because of a new law signed by President Reagan, sick pay will no longer be exempt from FICA tax withholding. What this means is that as of January 1, 1982, FICA tax will be calculated on your gross earnings including sick pay. The MGH payroll system has been changed to begin meeting this new requirement with your paycheck dated January 28, 1982. Sick time taken since January 1, 1982 in which we did not take FICA tax will be deducted on your paycheck dated January 28, 1982.

NEW CREDIT UNION PLANNED FOR THE MGH

The MGH Benefits Office is pleased to announce that it has reached agreement with the Board of Directors of the Harvard University Employees Credit Union for the creation of a branch office at the hospital, which would allow MGH employees to utilize the services of one of the oldest and most stable credit unions in the Boston area. The Harvard Credit Union offers a wide array of banking services with extremely attractive interest rates for both savings and loans. Space for the branch would be allotted in an accessible area of the hospital. The office would open sometime in the spring. More information will be published in future HOT LINES and Benefits Updates.

Prior to the opening of a Credit Union branch, the State Banking Commissioner requires that the following notice be published in the HOT LINE. This notice has already been posted on the bulletin board adjacent to the General Cafeteria.

THE COMMONWEALTH OF MASSACHUSETTS
Office of the Commissioner of Banks

HARVARD UNIVERSITY EMPLOYEES CREDIT UNION, *Cambridge, Massachusetts has petitioned the Commissioner of Banks for permission to establish a branch office to be located at Massachusetts General Hospital, 55 Fruit Street, Boston, Massachusetts. Any objections or comments relative to this proposal must be communicated in writing to the Office of the Commissioner of Banks, 100 Cambridge Street, Boston, Massachusetts no later than January 20, 1982. A public hearing will not be held unless the response is considered significant by the Commissioner. The petitioner's application, Community Reinvestment Act statement, and all communications relative to the application will be available for public inspection at the Office of the Commissioner of Banks.*

Gerald T. Mulligan
Commissioner of Banks

MGH GROUP TRAVEL

The MGH is sponsoring a 4-day trip to Washington, D.C. the first weekend of April (April 2, 3, 4 & 5). Visit our nation's capital at the best time of year--*Cherry Blossom Time*! Your trip will include:

...Round trip transportation by motorcoach
...All meals
...Broadway musical dinner theater performance
...And, of course, a tour of the city's most famous sites--

Smithsonian Institute, Washington Monument, White House, Lincoln Memorial--and more!

Registration forms are available in Personnel Records, Bulfinch 2. For more information, please contact Sue McDonald at Ext. 2212.

SPANISH COURSE

Beginning March 2, a course in Spanish for Health Care Workers will be offered at the MGH. Both a beginning and intermediate section will meet **Tuesdays** and Thursdays, 4:00-5:30 and 5:30-7:00 respectively. The cost of the 12-week course is $110. Eligible employees may apply for tuition reimbursement. You may register for the course by calling the Training and Development Office at Ext. 2230. The application deadline is February 16.

LOCAL PHONE CALLS ON PATIENT PHONES

On February 8, there will be a change in the procedure for patients placing local telephone calls. Presently, patients have free use of their telephones for local calls, even though the hospital has to pay for the message units they use. For long distance calling they dial 102+0 and, if known, the area code and the individual number. The "0" brings in an operator who asks how the call should be billed, allowing only collect, or to a home or business phone, or to a telephone company credit card. Rather than impose a service charge for local calling, as is the practice in many hospitals, starting February 8 local calls from MGH patient phones will be placed the same way as toll calls, through the 102 access, and using the same billing procedure. The cost to patients will be no more and most often less than other ways of billing.

MGH IN THE MEDIA

Dr. Vincent P. Perlo, Director of the Language Disorders Unit at the MGH, will be a guest today (Thursday, February 4) on the WCVB-TV (Channel 5) program "The Good Day Show." The program is telecast from 9-10:30 a.m. Dr. Perlo will be interviewed about the problems of Adult Dyslexia.

COMMUTER CONNECTOR CONTINUES

The Board of Directors at MASCO (Medical Area Service Corporation) has voted to continue service on the Commuter Connector Shuttle through June 1. However, in an effort to reduce financial losses, fares have been increased as follows:

...Single-ride ticket to 75¢
...10-ride pass to $6.00

The afternoon schedule is also being reduced to 25-30 minute headway, from the previous 15-minute service. The morning schedule will remain unchanged at 15-minute intervals. These changes will allow MASCO to continue running the service through the middle of the year and possibly longer if ridership continues to increase. MASCO offers bus service between the MGH and the Longwood Medical Area. In order to use the service, you must purchase a token or pass in advance at the MGH Commuter Service Office, Fruit Street Garage (Ext. 2390), or at the MASCO building at 59 Binney Street, Boston. Tickets may be purchased at both locations between 8:30 a.m. and 4:30 p.m. Exact change would be appreciated. No cash fare will be accepted on the bus. Schedules showing time and route map are also available at the two locations.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
February 11, 1982

MGH BASKETBALL

The MGH Basketball League officially begins its 1982 season on Sunday, February 21. All games this year will be played on Sundays between 11 a.m. and 5 p.m. at the Colonel Daniel Marr Boys' Club in Dorchester. The season will last for nine weeks...from February 21 to April 18. The playoffs will follow the regular season's competition. This year, there will be 11 teams, nine men's teams and two women's teams. The men's teams will include three doctor's teams from the Departments of Medicine, Pediatrics, and Psychiatry; three Dietary teams from the Baker Kitchen, the White Kitchen, and Bigelow 7; along with teams from Materials Management, Radiology, and Personnel Services. The two women's teams are made up of employees from several departments throughout the MGH including Orthopaedics, Payroll, Surgery, Nursing, Social Service, Radiology, Dietary, and Pathology.

SOCCER COACH NEEDED

The MGH Soccer Club is seeking a soccer coach. Experience in coaching is preferred. If you are interested and think you qualify, please contact Orazio Martiniell or Frank Martins at Ext. 2415, Carlyle Flash at Ext. 5164, or Chris Tiglianidis at Ext. 3187.

WE'RE OUT FOR BLOOD

Frequently the Blood Transfusion Service at the MGH needs blood donors within a matter of hours. These needs have been increasing lately, and the weather has decreased the donor response dramatically. For this reason you may have been called by us, heard our page, or seen our signs appealing for blood donations. We urgently request that if you are one who can respond to an "immediate need," please call and let us know. The extension is 3620. We can then note your record on our computer file for future reference. MGH employees are the donors upon whom we rely when our needs are urgent,and time is critical. We are grateful for your understanding and loyal support. Please call us today to let us know of your availability. The Blood Transfusion Service is located on Gray 1.

FLOWERS FOR VALENTINE'S DAY

The MGH Flower Shop reminds hospital employees that Sunday, February 14, is Valentine's Day. To avoid the weekend rush, you should place orders for flowers as soon as possible. A sample of a Valentine Teleflora arrangement is on display in the Flower Shop.

SPANISH CLASSES

Spanish classes designed especially for health care employees will be held at the MGH beginning Tuesday, March 2. The 12-week course, meeting twice each week, will be related directly to the students' needs. Slides and audiotapes will be used to support class study. Class size will be limited to 10-12 students. Two sessions have been scheduled,but additional groups may be arranged if desired. Beginning Spanish is scheduled for Tuesdays and Thursdays, 4:00-5:30 p.m. and Intermediate Spanish, Tuesdays and Thursdays, 5:30-7:00. Both groups will meet in the Upper Outpatient Amphitheatre on Clinics 3. Tuition for the course is $110. Eligible employees can apply for tuition assistance and will be reimbursed for successful completion of the course. Application deadline is February 16. If interested, please contact the Training and Development office at Ext. 2230.

HEALTH LECTURE ON AGING

"How to Cope with Aging" will be the subject of the next MGH Employees Health Information Program. The lecture will be held on Wednesday, February 24, from 12-1 in the Lower Outpatient Department Amphitheatre on Clinics 1. The featured speaker will be Dr. Kenneth Noble of the MGH's Department of Psychiatry.

COURSE OFFERING

The MGH is sponsoring several continuing education courses and conferences during the coming months. Included among them is:

Introduction to Clinical Research. Designed for clinicians, this course will provide an introduction to the fundamental components of clinical research. Lectures, practical exercises, discussions, and readings will emphasize: use of the scientific method as a way of answering questions about clinical practice; key steps in the scientific method--what they mean and why they matter; and how to critically read research articles. Knowledge of statistics is not required. Instructor: Alan Jette, Ph.D., R.P.T., Assistant Professor in the MGH Institute and Assistant Professor of Social Medicine and Health Policy at Harvard Medical School. Friday, March 5, 7-10 p.m., Saturdays, March 6 and 13, all day, $191. To register or for more information, please contact Anne Harper or Anna Buonopane, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

PATIENT TEACHING FAIR

The Patient Teaching Committee is sponsoring a Patient Teaching Fair at the MGH on Wednesday, March 3, from 7 a.m. to 7 p.m., in the Patio Room. Some of the goals of the Fair are to increase the awareness of the nursing staff and other health care providers regarding patient-education activities, to acknowledge the nursing staff who have developed special approaches, techniques, or tools for patient education, and share ideas. The Fair will have display tables with teaching materials, along with special programs and even a poster contest. If you would like to participate in the program, please contact Mary Donovan, R.N., Radiology, Cox Basement, at Ext. 8650.

RADIATION SAFETY COURSE

The MGH's Radiation Safety Office announces a basic Radiation Safety Course for research and hospital personnel. The course will begin on March 3, from 4-6 p.m. in the Bartlett Conference Room. Technologists will require 5 two-hour sessions, and investigators desiring an isotope permit or partial credit towards an NRC license will be required to take 10 sessions, complete class assignments, and pass a final exam. All lectures will be on Bartlett 3 on successive Wednesdays and will end May 5. Those who wish to sign up for this course may do so by calling Dr. Frank Castronovo at Ext. 8328.

MGH IN THE MEDIA

Dr. Cary Akins and other members of the cardiac surgical team at the MGH will be appearing in the WCVB-TV (Channel 5) program *Health Beat*, to be telecast Friday, February 12 at 8:30 p.m. Dr. Akins will be shown performing a bypass operation. The show is entitled, "Health Beat...Special Edition... The Heart--The Living Pump."

Ms. Kristine Nelson, R.N., M.S.N, of the MGH's Cardiac Rehabilitation Unit, is scheduled to appear on WSBK-TV's (Channel 38) "Daytime" program, on Tuesday, February 16. The show is telecast from 9:30-10:30 a.m. Ms. Nelson will be discussing the hospital's Cardiac Rehab. program. Ms. Nelson and Dr. Alexander Leaf, Chief of the MGH's Renal Unit, were quoted in a story about the same subject published in the January 8 edition of the *Boston Globe*. It was Dr. Leaf who conceived the program while he was Chief of Medical Services.

SECOND LEGAL NOTICE

THE COMMONWEALTH OF MASSACHUSETTS
Office of the Commissioner of Banks
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Gerald T. Mulligan
Commissioner of Banks

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • February 25, 1982

What Do These Couples Have in Common?

Life is funny sometimes. It *really* is. You can be looking for something for years, and then find it almost literally right under your nose. It's also funny sometimes what you can find when you're not really looking for it...even in as big a place as the MGH.

This is a story about some MGH employees who found something very special right here at the hospital. Some of them were looking for it, while others seem to have come across it purely by accident.

Steve Butler found it here. So did Jody Roberts, Diane Rosati, Dale Parechanian, David Singer, Marvin DeCosta, Mike Kelly, Karolyn Nolan, and several other MGH employees.

What these people found at the MGH was *LOVE*!

Yes, Valentine's Day has come and gone. But romance at the MGH appparently lives on. Massachusetts General Hospital has been described in many ways over the years. But perhaps this is the first time that the word *"matchmaker"* has been used.

And it's a very appropriate description. You see, these and other employees all met either their wives or husbands while working at the hospital, with both parties still employed here.

So, in a very real sense, it was Mass. General that actually brought these

(continued on page 4)

Dr. Henry Kissinger appearing at a news conference he called at the MGH prior to undergoing surgery for a triple bypass. At press time, Dr. Kissinger was continuing to make an excellent recovery.

ALSO IN THE HOT LINE THIS WEEK

A Tale of Two Patients.....Page 2

Banking Automation Comes to the MGH.....Page 3

Be Nutrific.....Page 3

A Special Donation.....Page 6

Dr. J. Robert Buchanan (right), recently selected as the new General Director of the MGH, is seen here answering a question during a news conference announcing his appointment. On the left is Dr. F. Sargent Cheever, Chairman of the MGH Board of Trustees. Dr. Buchanan said he expects to assume his new position no later than July 1.

Caring Beyond The Call of Duty

The contrasts are obvious.

James Atsalis was from Hyannis. He ran a grocery store on Cape Cod for 30 years, before retiring in March of 1981. On the other hand, Edmundo Paul was from Buenos Aires, Argentina. He was the head of the largest paper mill in that city and was a candidate for Secretary of Commerce.

James Atsalis lived. Edmundo Paul died.

But both men had several things in common. Both were 60 years old, both came to the MGH suffering from serious infections, and both patients were liked so much by those caring for them that the staffs decided to do something special for each--one as he was being discharged, the other posthumously.

On Friday, January 15, doctors, nurses, social workers, and physical therapists on White 6 organized a surprise party for Mr. Atsalis. It was actually a joint celebration...for his discharge from the MGH, and also in honor of his 25th wedding anniversary just a few days away.

James Atsalis sharing a [illegible] moment [illegible] during Mr. Atsalis' party

"I think this is the first time we ever had a party for one of our patients," Ms. Harker explains, "and it was fun to keep it a surprise."

Most of the food served was even made by the nurses themselves. Ms. Harker says that the staff got Mr. Atsalis up to the MGH's Penthouse on the premise that it was a good place to watch the sun set. But the White 6 patient missed seeing the sun that afternoon. He had too many tears in his eyes for that.

"I think it was the nicest thing that anyone has ever done for me," says Mr. Atsalis, referring to the party. "When I walked in the room, I really thought the party was for somebody else. I even remember looking behind me, thinking the guest of honor was just walking in."

Some of those who attended a memorial service for Edmundo Paul of Argentina

"Mr. Atsalis had become quite popular on White 6 during his five months here," explains Jane Harker, head nurse on the floor.

James Atsalis came to the MGH in August suffering from gas gangrene, an infection of his right arm. The infection required the amputation of the arm at the shoulder. He later developed an infection in his left arm.

Although the Cape Cod grocer lost an arm, he never lost his will to live, or his sense of humor.

"He was a great kidder," says Ms. Harker. "He was always teasing the nurses, saying he was going to write a book about all of us."

But some of the nurses could probably write books about Jim Atsalis, too. "He was really an inspiration to all of us," insists Jeannie Tomolillo, one of his primary care nurses. "He always thought positively, even when things weren't going so well. And he never lost his humor."

"He was a kind, considerate person," adds Ms. Harker. "He even donated two cases of champagne for our Christmas party. He always went out of his way to make the nurses feel good."

And so the nurses, together with others caring for him, decided to do something special to make their patient feel good, as well.

James Atsalis adds that although he's sure to miss the MGH, he's also looking forward to being with his family at home. "Five months is a long time," he says. "But I'll always have some very special memories...things like nurses sitting with me talking at 3 o'clock in the morning, making sure I was all right."

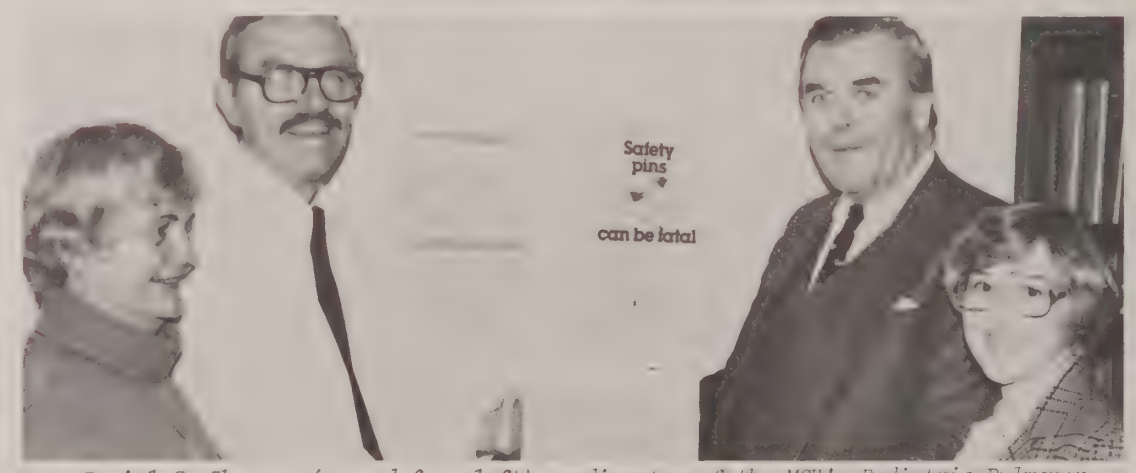
Many of those working on Phillips 8 also have special memories caring for a special patient, Edmundo Paul. He was at the MGH for seven and a half months--from April 1, 1981 until his death November 11.

Mr. Paul came to the MGH suffering from a viral infection, which paralyzed him from the arms down. "He required an enormous amount of care," says Kathy Egan, head nurse on the unit. "Someone had to be in his room every shift, every day. But none of us seemed to mind it. In fact, one of our nurses--Dorothy Brissette--picked Mr. Paul as her primary patient, and she took care of him day in and day out for three months."

Ms. Egan adds that Mr. Paul and his family had a profound impact on the Phillips 8 staff. "He was in so much pain, so much of the time," recalls Ms. Egan. "And through all of it, he was never bitter. I think I will always remember the quiet dignity with which he and his family bore the strain."

Ms. Egan explains that when Mr. Paul died, the staff wanted to do something for the family. So it was decided to hold a memorial service. "After more than seven months, the staff felt very close to Mr. Paul, and we became good friends with his family."

On Friday, November 13, a memorial service for Edmundo Paul was held in the Phillips House Gold Room. But unlike other services, this one was not really a sad occasion. "He taught a lot of us about the will to live," says Ms. Egan. "In death, he taught us so much about life."



Dr. Daniel C. Shannon (second from left), codirector of the MGH's Pediatric Pulmonary Unit, was recently presented a slide/tape program entitled "Aspiration of Foreign Bodies in Children." Aspirated foods and objects kill over 2,000 young children each year in the United States. The program was produced for medical personnel with the assistance of Dr. Shannon by the American Lung Association in cooperation with the American Thoracic Society. Also attending the presentation ceremony were (left to right) Barbara O'Neil, Program Director of the American Lung Association of Boston; Aram Pothier, President of the A-L-A of Boston; and Jean Leider, President of the Greater Boston Chapter of Alpha Xi Delta, a national fraternity.

A bank teller you can't talk back to

MGH to Introduce Automatic Tellers

Tired of running from the MGH to a nearby bank every week, waiting in a long line, just to cash your paycheck?

Well, beginning this spring, if you have an account with either the First National Bank of Boston or the Bay Bank, you won't have to go far to do your banking.

Automatic tellers are scheduled to be installed soon at the MGH by those two banks. This means that employees having accounts with either bank do not have to leave the confines of the hospital to either withdraw money, move money between accounts, make deposits, or pay back loans.

And employees can take advantage of these services 24 hours a day!

"The primary reason the automatic tellers are being installed is convenience," explains Edward M. Kaplan, Director of Corporate Contracts Management at the MGH. "It's for the convenience of our employees, and it's also for the convenience of the banks, particularly the Charles River Park branch of the First, since the bank's employees will not have to deal with as many customers on each payday."

Mr. Kaplan adds that automatic tellers allow customers to do all basic banking transactions...and usually a lot faster than if done at a bank.

"The banks now estimate that an average transaction can be completed in about 20 to 30 seconds," says Mr. Kaplan. "And the obvious attractiveness for the customer is that these transactions can be completed anytime--day or night."

Tentative plans call for one machine from the First National Bank and one machine from the Bay Bank to be installed in the Warren Lobby sometime in April. An official from each bank is expected to be on hand during the first day or two of operation to brief employees unfamiliar with the teller machines on how to use them.

"But having the automatic tellers in the hospital should in no way be interpreted as a commercial endorsement for those banks or any other bank by the MGH," stressed Mr. Kaplan. "The hospital is not paying for either the installation or operation of the machines. This is being done at the initiative of the banks, themselves. It's no different really from the installation of other types of vending machines throughout the hospital."

Some people have been reluctant to use automatic tellers, claiming they're not as reliable as having a person do a transaction. But Mr. Kaplan is quick to point out that the machines have proven to be very reliable over the years. "Every transaction is recorded," he says, "so the customer has a record of exactly how much money was either deposited, withdrawn, or transferred from one account to another."

The Director of Corporate Contracts goes on to say that some other hospitals in the area have begun using the machines, and the results have been positive. "I think the machines will probably be popular among employees of the MGH, as well," predicts Mr. Kaplan, "but like many things, if you're not familiar with them, it may take some getting used to."

Renovation work has been completed on the Neonatal Intensive Care Unit (NICU), located on Burnham 6. The renovation, which took less than three weeks to complete, has given the unit more space by better utilizing suction, air, and oxygen wall units. Accessibility into the 12-bed unit was also improved.

March Is the Month to be *Nutrific*

March is National Nutrition Month, time for you to join thousands of people around the country in focusing on good nutrition and how it can benefit your health.

Dietitians and nutritionists (members of the American Dietetic Association) will be working together all month to provide nutrition information to the public. In the Boston area, various projects are being organized for the community, including a fair at Quincy Market.

At the MGH, dietitians are preparing nutrition information for the hospital staff, patients, and patrons.

This year's theme is *"Be Nutrific,"* a word coined for the campaign by combining *"nutrition"* and *"terrific."*

As part of Nutrition Month, the MGH Department of Dietetics will be featuring a variety of events, including issuing a planned 1200-calorie diet available at the cafeteria for each week in the month of March. The 1200-calorie meal uses the foods served in the cafeteria. The meal plan will be a guideline for patrons who eat there and want to choose a well-balanced and appetizing low-calorie meal.

While you are enjoying your meal, be sure to save time to visit the information booth that will be located in the General Cafeteria during the week of March 8.

A dietitian will be on hand to answer questions concerning the topic of the day. The subjects to be presented include low-calorie tips, the hypertension-sodium connection, and a guide to good eating.

The main event of the entire month is a Nutrition Fair, to be held March 10 in the Patio Room. Everyone is invited to join in the spirit of *"Getting Nutrific."*

Come to the Fair to explore and expand your knowledge of nutrition. Have your caloric needs determined, test your exercise potential, and gamble away your calories on nutrition bingo!

So get high on nutrition and become *"Nutrific."* The HOT LINE will continue to have more nutrition articles and details on National Nutrition Month.

For more information on the program, please contact Kathy Puliafito, R.D., at Ext. 2539, or Dana Derick, R.D., Nutrition Month Chairman, at Ext. 2541.

SPRING COURSES ANNOUNCED

AN INTRODUCTION TO CLINICAL RESEARCH:

Designed for clinicians, content will emphasize use of the scientific method as a way of answering questions about clinical practice, key steps in scientific method, and how to interpret commonly used statistical and research terms. Knowledge of statistics is not required. Friday, March 5, 7-10 p.m., and Saturdays, March 6 and 13 all day. Alan Jette, Ph.D., R.P.T., Instructor. $191.

ETHICS IN HEALTH CARE: A PROBLEM-SOLVING APPROACH:

Clinicians are confronted with a number of ethical decisions as part of their day-to-day practice. Using case analysis, lecture, discussion, and readings, the instructor will help participants recognize ethical situations in their everyday practice and learn about resource materials that can help them in ethical decision-making. Tuesdays, March 30-May 4, 6:30-8:30 p.m., Ruth Purtilo, Ph.D., R.P.T., Instructor. $100.

SUBTLE LANGUAGE DEFICITS IN THE ADOLESCENT AND YOUNG ADULT:

Those who work with adolescents and young adults often are unaware of the wide effects of this problem. These classes will help participants recognize subtle language deficits and their effects, use appropriate strategies for effective communication, and identify and utilize community and family resources. Wednesdays, March 31-April 21, 6:30-8:30 p.m. Maureen Tardelli, Ed.M., C.C.C., Coordinator. $75.

For more information or to register, please contact Anna Buonopane, MGH Institute of Health Professions, Ext.8000.

Couples (continued from page 1)

couples together. And you probably thought the only romance in a hospital took place on the TV soap opera *"General Hospital."*

The MGH also serves as a matchmaker by allowing employees to avail themselves of certain essential services...essential that is if you want to win over the heart of another person.

There's the Flower Shop if you want to send your loved one a dozen roses, which many of the men admit doing. There's also the General Store, if the object of your affection has a sweet tooth or if you want to buy cards. There's the Post Office for mailing those cards. And there's the Blood Bank. However, couples are strongly encouraged to seek other means of having their blood tested before the wedding. And, of course, there's Pastoral Services.

But tracking down a story such as this can be a somewhat dangerous business. Asking such a question as *"How did you meet your wife or husband"* in fact requires nerves of steel...and perhaps a head of steel to match. It may have been only fitting that the first MGH employee (who will remain nameless) when asked how he met his wife here responded with a question of his own. "Which wife do you mean?" he asked.

Yes, asking such questions *can* be hazardous to one's health, even if you are in a hospital!

Another logical question is *"Where and when did you first meet?"* Was it over a cheese dream in the Cafeteria, was it while waiting for an elevator in the Gray Building Lobby, or was it while standing in line to get some typewriter ribbons in the Upper Store?

As you will read, love can be found almost anywhere in the MGH...at almost any time.

So it's only appropriate that since this is National Heart Month, the HOT LINE reports on how several employees lost their hearts to their coworkers.

The following couples, in no way, should be considered representative of all the married couples who met at the MGH. However, these are the ones whom the HOT LINE is aware of and who consented to be interviewed. And the number of MGH couples is expected to grow soon with the pending marriages of several employees now engaged.

It was St. Patrick's Day, 1976 when Steve Butler first took notice of a nurse named Ginny Flatley in the E.W. Mr. Butler, who is a compensation analyst in the MGH's Personnel Department, was at that time an Admitting Assistant in the E.W., and Ginny was and still is a nurse there. They worked together for nine months, became engaged the next Valentine's Day, and got married later in 1977. "In a sense," says Mr. Butler, "it was a real MGH wedding. You see, we got married on Ether Day, October 16."

But for Steve Butler, finding love at the MGH is really a family affair. His sister Karen is also an employee here--a senior secretary in the Division of Nuclear Medicine--and she too found her mate at the hospital.

"I tell people I picked him up on overtime," she says, explaining that she first met her husband Mike Kelly of the Refrigeration Shop while he was working overtime repairing equipment in her office. "I remember saying to her something like, 'Hey, sweetheart, want to go to lunch?'" recalls Mr. Kelly. Almost three years later, Karen and Mike Kelly are still going to lunch...as husband and wife.

Using a provocative line of introduction has also proven to be successful for at least two other MGH couples.

James Johnson, a supervisor in the Dishroom of the General Cafeteria, remembers asking his future wife Mary, who also works in the Department of Dietetics, "How's your love life?" To which Mary responded, "I don't have one." A short time later, Mary's answer was different.

Dale Parechanian could have easily asked his future wife Leslie something about wanting to play Post Office the day they met, since Dale is the supervisor of the MGH Post Office. But instead, he asked Leslie, a senior secretary for Dr. Samuel Doppelt, the same question Jim Johnson asked Mary. However, the answer was not the same.

"She told me her love life was good," recalls Dale. But a year later, Dale and Leslie began going out. "And even though I didn't have to pick up the mail as part of my job," says Leslie, "I always volunteered to go down to the Post Office, where we first met."

For Millie and Joseph (John) Johnston, their first encounter was by a copier machine in the basement of the Clinics Building, where Millie was a secretary to Ruth Farrisey, Associate Director of Ambulatory Nursing, before moving to Bartlett Hall. "John would come over to keep me company while I was xeroxing," explains Millie. John, who is an MGH Security Officer assigned to the Cox Building, says that they then began eating lunch together, first in the Baker Building corridor, and then in the conference room of Bartlett 4. "I guess you might say these have been our own spots in the hospital," says Millie.

The back staircase in the Bulfinch Building was the meeting place of Susan and Michael Noska. They first met at the MGH while Susan was a student nurse in the hospital's School of Nursing and Mike was a member of the Building Service Department.

"We would meet by the staircase at 7 in the morning," explains Susan, who is now a staff nurse float assigned to the Phillips House. "I was just coming into work at that hour, and Michael was just leaving work, since he was assigned to the 11 p.m.-7 a.m. shift." But today, Susan and Michael work more or less the same hours, although Michael is on a medical leave of absence from his job as an Anesthesia technician following an injury he suffered last year.

Hospital related activities *outside* the MGH also manage to bring people together.

Barbara Hennessey, senior secretary in the Office of Materials Management, went to the MGH Bowling Banquet four and a half years ago "only because someone I knew had an extra ticket." There, she met Mike Hennessey, a cardiovascular research technician, who was a member of the Bowling League. Now, it's Barbara who's a member of the Bowling League, and it's Mike who watches her bowl.

The paths of Carol and Jim Correale first crossed when Carol was a Kitchen Aide in the Phillips House and Jim was a Lead Aide in Building Services. "But it wasn't until a couple of years later that we first went out," relates Carol, who is now a Transcribing Secretary on White 11. And Jim, too, now works for Clinical Administration as a Unit Coordinator.

Not only did Carol find her husband here, but her mother, two sisters, and a brother work at the MGH. "But there are no other pending MGH romances in the family," reports Carol. "At least not yet."

"A mutual friend introduced the two of us," relates Lorna Picardo, secretary to the Director of Admitting Austin Holzer. Lorna's husband is Mike Picardo, a supervisor in the Department of Building Service. Mike explains that he had seen Lorna around the hospital a few times, but that he didn't meet her until someone else introduced them. "But," adds Lorna, "we hardly ever see each other in work now."

And that's also the case with another MGH couple. Diane and Tony Rosati first met when Tony, then a member of the Labor Shop, was involved in helping personnel move out of the Moseley Building.

"And I still remember the first thing he said to me that day," says Diane, secretary to Edward Kaplan, Director of Corporate Contracts Management at the MGH. "He said, 'Hey lady, where do you want this table?'" Today, Diane and Tony are arranging the furniture in their own home...that is, when they see each other.

As the Rosatis explain, they actually saw more of each other before they were married than they do now. "I'm now an Admitting Assistant in the E.W.," says Tony, "and I work the midnight to 8 a.m. shift. So I'm actually leaving when Diane is coming in." "We try to wave to each other while driving in opposite directions on the Southeast Expressway," jokes Diane.

But the street has, in fact, been the meeting ground of at least one MGH couple. It was May of 1978 when Kim Roberts walked out the front door of the White Building to go to lunch. Outside the hospital on Cambridge Street he noticed two women, one he knew and one he didn't. "I just had to find out who the other woman was," recalls Kim, a lab technician in the Department of Pathology. So while waiting to cross the street, he asked the woman he did know to introduce him to the other woman. Exactly one year later, Kim and Jody Roberts were married. "And we still meet for lunch," says Jody, senior secretary to Dr. Nicholas T. Zervas, Chief of Neurosurgery.

But Jody does admit that they don't see each other quite as much around the hospital now that they're married as they once did when they were dating.

The Roberts also don't see each other around the hospital because they don't work in the same department.

(continued on page 5)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Couples (continued from page 4)

However, a few other MGH couples don't have that problem.

Ellen and Fred Wilson, for example, both work in the Department of Pathology... she as a Medical secretary and he as an autopsy assistant. "We had seen each other around the office a lot," explains Ellen, "but we still needed a mutual friend to actually introduce us."

Marvin and Ahzella DeCosta also needed an introduction, even though they both work in the Department of Dietetics. The introduction was done by MGH Dietitian Patricia Godek, who did the honors during Ahzella's first day as a Diet Aide in December of 1974.

"I remember Miss Godek taking me to the Baker Kitchen and introducing me to all the staff," says Ahzella. But it still took Marvin, a cook in the Baker Kitchen, four months to ask Ahzella for

a date. "I called her on the phone," says Marvin, "but she said if I wanted to take her out, I would have to come upstairs in the Baker Building, where she was assigned, to ask her personally. And I did." Five years later, the DeCostas were married. And who was the best man at the wedding? It was none other than Jim Johnson, who you'll recall met his wife Mary here.

One MGH couple who really needed no introduction was Pat and William Marsters. You see, Pat is a Unit Transcriber on Bigelow 7, and Bill is the evening supervisor for Clinical Administration. "Needless to say," explains Pat, "we would be running into each other a lot in the course of an evening. But since becoming man and wife, Pat has moved to the day shift. "When I get home, Pat is sleeping," says Bill. "And when Pat leaves for work in the morning, I'm sleeping. But we do manage to see each other at 3 in the afternoon during the change in shifts."

Another MGH couple who had worked together when they first met was David and Roberta Singer. David was an X-Ray file clerk, and Roberta was an X-Ray technician. But David is now a Unit Coordinator on Baker 8. "It was just easier to get to know someone you work with," explains David.

And those feelings were also shared by Betty Federman, a research nurse in the Department of Psychiatry. She met her husband Dr. Daniel Federman while both worked together on Bulfinch 5.

"I was a staff nurse on the floor," says Mrs. Federman, "and Dan was a 4th year medical student." But today, for the most part, the Federmans work apart. "Dan is now over at Harvard Medical School as Professor of Medicine and Dean of Students and Alumni. And he's also a physician in the Department of Medicine here."

The Bulfinch Building also helped to bring another MGH couple together. But some chocolate chip cookies may have helped even more.

"We were both assigned to Bulfinch 3, which at that time was an Intensive Care Unit," explains Karolyn Nolan in relating how she met her husband John. "I was a staff nurse, and he was a Unit Secretary. He had asked me to go with him to the hospital's "Medical Change Show," even though we were both seeing other people at the time. I said no to him, but I felt so badly about turning him down, that I came into work that next Monday morning with a couple of dozen chocolate chip cookies."

A few years later, Karolyn and John Nolan did get married, but needless to say, not to the people they had originally thought they might be tying the knot with.

Although they now live together as husband and wife, however, the Nolans no longer work together. Karolyn is a Hyperalimentation Nurse Clinician in the Nutritional Support Unit on Gray 5, and John is a Unit Coordinator assigned to White 8 and Bigelow 9. "Working together was difficult," admits John, "especially if I saw that Karolyn was having a bad day."

And that brings us to the story of Michael and Evelyn Delafano, who may have set an MGH record for most engagements and most broken engagements for any two people working together in the same department. Although the Delafanos have been married for two and a half years, they have known each other for 14 years. And during that time they were engaged three different times!

"It was rough working together after we had broken off," concedes Michael. "We would try and avoid each other as much as possible." "But," adds Evelyn, "after the second and third broken engagement, we got used to it."

When they were dating, the Delafanos worked together in the Department of Radiology on White 2. But now, they're a floor apart. Michael is still on White 2 as a Darkroom Technician, while Evelyn is a Film Librarian in the E.W.'s Radiology Department. "So if we fight at home," says Evelyn, "at least we don't have to see each other as much in work."

In fact, all the couples seem to agree that working closely together after marriage is difficult. "In Europe," says Betty Federman, "it's much more common for married couples to work together than it is in the United States." But as Steve Butler adds, "The hospital really shouldn't stand in the way of a relationship." However, as John Nolan cautions, "The MGH grapevine is one of the best communication tools the hospital has."

Although many of the couples admit they tried to keep their relationships a secret, at least at first, they say it was next to impossible to do so over any long period of time.

In fact, in the case of the Delafanos, their relationship was *exposed*, so to speak, the day they were caught kissing in the radiology darkroom.

But in the end, the MGH was still the matchmaker. After all, would any of these couples ever have met if it weren't for the fact that these men and women worked at the hospital?

Perhaps Betty Federman said it best when she summarized the feelings of her husband and herself. "We have a tremendous amount of affection for the Mass. General," she said. "Coming here was really the best thing that ever happened to us."

So the next time you prepare to come into work, thinking that nothing exciting will happen to you, you may be very much mistaken. You may find yourself bitten by the love bug as these MGH employees were. And it could happen anywhere in the hospital...at any time.

Yes, life *is* funny sometimes, isn't it?

MGH Institute Receives Donation

Ms. Sylvia Perkins, whose career at the MGH School of Nursing spanned 38 years, recently donated $500 to the MGH Institute of Health Professions' Library Fund for the new graduate program in nursing.

A generous supporter of nursing education at the MGH, Ms. Perkins was responsible for establishing and implementing the Coordinated Program with Radcliffe College, which was later revised to include other prestigious women's colleges.

In making her contribution, Ms. Perkins reaffirms her commitment: "Now that a new plan for nursing education has been undertaken by the MGH, I feel I would like to be part of the future instead of just the past."

Ms. Perkins graduated from the MGH School of Nursing in 1928 and held a faculty position at the school for 35 years. She was Assistant Director of the School from 1941-1966 and is the author of *The Centennial Review: 1873-1973 of the Massachusetts General Hospital School of Nursing.* The book was published by the MGH School of Nursing Alumnae Association in 1975.

Dr. Evelyn I. Bing (left), Director of the Master of Science in Nursing Program at the MGH Institute of Health Professions, and Sylvia Perkins

CPR Proves Valuable at New Year's Party

Fourteen years ago, Daniel Flynn was given a somewhat "crash" course in cardiopulmonary resuscitation while serving in the Army in Vietnam. He was taught in one morning how to save a life.

He used it only once in Vietnam, but since becoming a doctor, Daniel Flynn has performed CPR about 50 times in a hospital setting. The last time, however, is one which Dr. Flynn won't soon forget.

"It was about 10:30 on New Year's Eve," relates Dr. Flynn. "I was at a supper club in Randolph. There must have been about 500 people there. All of a sudden, a man at the next table from where I was sitting collapsed. I remember someone saying 'Don't worry; he's been drinking a little bit; he just fainted.'"

But the man, who was 52 years old, had not fainted. He had suffered a massive heart attack.

Dr. Flynn, a senior resident in the MGH's Department of Radiation Medicine, observed that the victim had no pulse, was breathing irregularly, then not at all. The doctor began performing CPR immediately.

At first he did it alone but was later joined by a nurse who was there. Together, they administered CPR for nearly a half an hour while they were waiting for an ambulance to arrive.

The man was then transferred to a local hospital. He had been "clinically" dead. But because CPR had been performed, the victim was revived and actually regained full consciousness the next day. Unfortunately, the man suffered an arrhythmia several days later and eventually died.

"But if CPR had not been performed," insists Dr. Flynn, "the man would have had no chance at all."

Recent studies have shown that patients whose hearts have stopped and who have been administered CPR, have a better chance of survival than those brought into an Emergency Ward with no prior CPR.

An instructor in CPR at the MGH for the last year and a half, Dr. Flynn believes anybody in the MGH could benefit from a CPR course, even if they never take care of patients.

Dr. Flynn also points out that although the patient who suffered the heart attack on New Year's Eve later died, he was gratified in at least one respect. "I guess I can take some satisfaction in knowing that CPR can be performed for half an hour, and the patient can later regain consciousness without evidence of brain damage."

This was not the first time Dr. Flynn has been called on to perform CPR outside a hospital setting. He administered it on a street in Philadelphia about four years ago.

"Cardiac arrests *do* happen," he says. "And they just don't happen in hospitals. You never know when or where training in CPR can be of value."

Even at a party celebrating the new year.

r. John Duttenhaver was one of several MGH physicians to participate recently in the fourth annual Colonnade Doctors' Run to benefit the American Heart Association.

Dr. A. Terry Walman of the MGH is applauded as he crosses the finish line of the 4.7-mile Doctors' Run.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
March 4, 1982

AMBULATORY CARE CENTER, LEVEL 3A

Effective Monday, March 8, the following MGH offices will be relocated on Level 3A of the Ambulatory Care Center. Entrance to the building remains restricted to the Ambulatory Care Center entrance adjacent to and east of the White Lobby. Please direct all patients to the White Information Desk for directions to the Ambulatory Care Center Levels 3A through 7. The Level 3A offices will be: the Ambulatory General Surgical Unit which includes General Surgery, Plastic Surgery, Podiatry, Surgical Dispensary, and Vascular Surgery; Dermatology Associates I, Dermatology Associates II, Phototherapy, Vascular Laboratory, and doctors: William M. Abbott, Howard P. Baden, Glenn E. Behringer, John F. Burke, Edwin L. Carter, John D. Constable, Roman W. DeSanctis, Gordon A. Donaldson, Stephen P. Dretler, Thomas B. Fitzpatrick, Allan L. Friedlich, Herman K. Gold, Ernesto Gonzalez, Timothy E. Guiney, J. Warren Harthorne, Adolph M. Hutter, Jr., Francis M. Ingersoll, Robert A. Johnson, Robert C. Leinbach, Michael N. Margolies, James W. May, Jr., James C. McFarland, Leslie W. Ottinger, Wm. John Powell, Jr., John P. Remensnyder, J. Gordon Scannell, Eve E. Slater, Arthur J. Sober, George E. Thibault, Claude E. Welch, Edwin O. Wheeler, Randall M. Zusman

BLOOD PRESSURE SCREENING

The MGH Employees' High Blood Pressure Screening Program will be conducting a blood pressure screen today (March 4), from 9 a.m. to 11:45 a.m., in the Patio Room next to the General Cafeteria. All employees are welcome to have their blood pressure checked.

SENSE ABOUT NUTRITION

Do you have *non*sense or *good* sense about nutrition? Which is heavier, a ton of peas or a ton of beef? Which has more calories, a half cup of mashed potatoes or a half cup of grape juice? And of all the above, which is the most nutritious? Bring your nutrition questions to the Nutrition Fair next Wednesday, March 10, from 11 a.m. to 2 p.m. in the Patio Room. MGH staff dietitians will have booklist displays for your interest and fun. Beginning March 8, Monday through Friday, and for the following two weeks, a 1,200-calorie meal plan will be available using the foods served in the Cafeteria. So get with a good nutrition program and stay with it by following this menu guide. Enjoy National Nutrition Month this March by participating in these and other events planned to help you feel *"Nutrific."*

ONCE OVER LIGHTLY

The 90th Vincent Show opens on Wednesday evening, March 31, at New England Life Hall in Boston. The show will run through Saturday, April 3, with matinee and evening performances. An original, full-scale musical performed by members of the Vincent Club, this year's production is entitled, "*Once Over Lightly*," and will pull vignettes from the 90 years of Vincent Club "show business." Since its founding in 1892, Vincent Club productions have contributed over $2 million to the research and training programs of the Vincent Memorial Hospital. Thus, your attendance at the 90th Vincent Show will be more than just pleasurable--it will benefit the Vincent Memorial Hospital. Tickets may be purchased by contacting Joanne Bovey, Resources and Development, Ext. 8567, or you can call the New England Life Hall Box Office at 536-9606, beginning March 15.

"CARAVAN"

"Caravan," a Vanpool service is currently looking for people to complete a Vanpool. Additional information regarding Vanpooling may be obtained by calling "Caravan" directly at 724-2655 or contacting the MGH's Commuter Service Office at Ext. 2390.

MGH PAY PHONES CONVERTED

All pay phones at the MGH were recently modified so that emergency and operator assistance calls can be made without depositing any money. It's all part of a project by New England Telephone called "Dial Tone First." Customers automatically get a dial tone on the line by lifting the receiver and are able to dial the 911 emergency number, "0" for operator assisted calls, and directory assistance without depositing 10¢. Instructions for using the new system are affixed to the coin telephones. A distinctive orange plate, placed adjacent to the deposit slot, directs customers' attention to the new dialing instructions. There are more than 100 pay phones located at the MGH.

MGH IN THE MEDIA

Dr. I. David Todres, Director of the Pediatric Intensive Care Units at the MGH, will be appearing in a segment of the WCVB-TV (Channel 5) program "Healthbeat." The show will be broadcast Tuesday, March 9, at 9:30 p.m. The segment deals with the role of touch in neonatal care.

OPEN HOUSE

The MGH's Office of Training and Development will be holding an Open House for all interested employees on Tuesday, March 9, to introduce the new English as a Second Language Program. The program provides basic to advanced one-on-one tutoring in English, as well as classroom instruction. If you are interested in tutoring or participating as a student, please stop by the Patio Room next to the General Cafeteria, from 11 a.m.-2 p.m. Refreshments will be served.

CONTINUING EDUCATION COURSES AT MGH

The following two lecture series will be offered during the spring:

COMMUNICATION DISORDERS: Second annual lecture series cosponsored with Massachusetts Rehabilitation Hospital. Topics include: Oral Facilitation: After Assessment; Neuropsychology: Implications of the Evaluation; Auditory Evoked Response; Alternate Communication: The State of the Art; and Aging and its Multifaceted Problems. Barbara B. Oppenheimer, M.A., C.C.C., and Nancy Lefkowitz, M.S., C.C.C., Coordinators. Fee: $13/session or $57/series.

FURTHER TOPICS IN CLINICAL PATHOPHYSIOLOGY: An eight-part lecture series for nurses and allied health clinicians on the anatomy, physiology, and pathophysiology of commonly occurring diseases and disorders with an emphasis on clinical management. Topics include: Hepatitis, Calcium Metabolism, Urinary Tract Infections, Vaginitis, Envionmental Lung Disease, and Diabetes. Richard Pingree, M.D., Coordinator. Fee: $13/session or $100/series.

Additional courses will be announced at a later date. These courses are eligible for tuition aid under the guidelines administered by the Tuition Aid Office.

For more information on these courses or to register, please contact Anna Buonopane, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

FACIAL PAIN CLINIC

A Facial Pain Clinic, sponsored by the Departments of Neurosurgery, Oral Surgery, Neurology, and Psychiatry, will meet the second Monday of every month. This multidisciplinary clinic will evaluate patients with benign or neoplastic facial pains, excluding patients with temporo mandibular joint disease. The Clinic will meet in Oral Surgery, second floor of the Clinics Building, from 2-6 p.m. Appointments can be made by calling Ext. 2740.

ON THE WEARING OF STEREO HEADPHONES

It has been brought to the attention of the MGH Safety Committee that some people are wearing stereo headphones during hospital working hours. Wearing headphones precludes hearing anything else. We use our hearing to warn us of danger, to alert us to the fire alarm, to receive all types of messages, and to perform our jobs satisfactorily. Headphones should not be worn during working hours, or while passing through common and public areas of the hospital. All supervisors should prohibit the unsafe practice of wearing stereo headphones.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
March 11, 1982

TONY C. TRANSFERRED

Tony Conigliaro has been transferred from the MGH to Dr. J. Robert Shaughnessy Chronic Disease-Rehabilitation Hospital in Salem. This facility, closer to the Conigliaro home, specializes in chronic care and rehabilitation. The former Red Sox star's neurological condition had shown slight improvement before the transfer. However, his doctors cautioned that his neurological state remains considerably behind where they would hope to see it at this point. For the first time, he was able to follow people in the room with his eyes. He also was able to obey simple commands such as to open and close his eyes. Doctors have been a little encouraged by this slight improvement, although they caution that chances for a really meaningful recovery remain slim, though remotely possible. However, the former athlete's general condition was sufficiently satisfactory to allow his transfer from the MGH. Tony Conigliaro was admitted to the MGH on January 9 after suffering a massive heart attack. During his weeks here, Tony C. had been sent hundreds of cards, letters, and flowers. Many callers have told hospital switchboard operators how they have been praying for a recovery. "The devotion of Tony's family during this time has been truly inspirational," said Dr. Roman W. DeSanctis, Director of Clinical Cardiology at the MGH. "They have borne his tragic illness with great dignity, courage, and hope. They have tried in every possible way to help him get better." Several close friends of Tony and his family have also been very supportive during his hospitalization. "Everyone is hoping and praying," Dr. DeSanctis said, "that this fine young man will ultimately be restored to good health."

MORE NUTRITION TIPS

In a hurry? Hate to cook? Don't let that stop you from eating nutritious, creative meals, especially during National Nutrition Month this March. One guide to choosing the foods you eat is the old saying, "variety is the spice of life." No single food can provide all the nutrients essential for growth and maintenance. So each day, select at least two servings of dairy products, four servings of fruits and vegetables, four servings of grains (breads/cereals), and two servings of protein. Even when you're in a pinch for time, meals can be fast and fun. Be creative! At breakfast, try hot or cold quiche or pizza, peanut butter on apples or bananas, cheese and crackers, or a blended yogurt fruit drink. And for lunch, have a pita pocket stuffed with leftovers and salad type vegetables, a bagel with ricotta cheese and raisins, or a hot meal in the cafeteria. For dinner, enjoy an omelet, chicken tacos, french toast, or a hearty salad with meat, cheese, or tuna. Mix your match of nutrients and be on your way to feeling *Nutrific.*

WEIGHT CONTROL GROUP

The Nutrition Service in the Ambulatory Care Division announces the beginning of another weight control group, based on behavior modification and emphasizing behavioral changes as they relate to eating, exercise, and life-style. The program is open to all MGH employees and nonemployees and begins Wednesday, March 31. It lasts for 10 weeks, one hour per week, from 5-6 p.m. If interested in joining. you must make an appointment with the Nutrition Service to work out an individualized diet plan. You also need a referral from an MGH physician, from the Staff Clinic, or from a physician outside the MGH. If any department is interested in starting its own weight control group, the Nutrition Service will be happy to arrange such a program. Twelve to 14 people are needed for a group. For more information, please call the Nutrition Service at Ext. 2779.

TIE-LINES WORKING

The MGH Communications Office reports that all the hospital's tie-lines are now functioning properly. All the tie-lines used by the hospital are listed on page 3 of the MGH Directory.

WOMEN'S HEALTH ISSUES

Dr. Ann Barnes of the MGH's Department of Gynecology will be discussing women's health issues as part of the hospital's Health Information Lecture series. The lecture will be held on Wednesday, March 17, from 12-1, in the Lower Outpatient Department Amphitheatre, Clinics 1. Dr. Barnes will discuss the definition, causes, signs, and treatments for some of the major women's health problems.

PHOTOBIOLOGY LECTURE

Dr. Richard B. Setlow, senior biophysicist and chairman of the Biology Department at Brookhaven National Laboratory in Long Island, New York, will be the guest speaker as part of the MGH's Photobiology Lecture Series. Dr. Setlow will be speaking on the "Distribution of DNA Repair Capacities Among Humans." The lecture will be held on Tuesday, April 6, from 5-6 p.m. in the Ether Dome.

MGH IN THE MEDIA

Dr. Christine Oliver, codirector of the MGH's Occupational Health Clinic, was interviewed recently on WEEI Radio about the effects of P-C-B on humans. This came in the aftermath of the chemical leak in Boston's Quincy Market. Four people were taken to the MGH. All were treated and later released.

Dr. Daniel Chia Sen Lee, a cardiologist at the MGH, was interviewed recently on WBZ Radio on the subject of young people getting heart attacks.

Dr. John Alexander Mills, of the MGH's Arthritis Unit, appeared recently on the Warner Cable Television network to discuss DMSO (dimethyl sulfoxide), a controversial substance used to relieve aches and pains.

Dr. Robert H. Rubin, a member of the MGH's Infectious Disease Unit, was interviewed recently on WWLP-TV (Channel 22) in Springfield. Dr. Rubin discussed herpes simplex.

Dr. Edward W. Webster, Director of Radiation Safety at the MGH, was interviewed recently by WNAC-TV (Channel 7). The interview followed the theft of radioactive medical supplies in Boston, supplies bound for area hospitals. Dr. Webster discussed the limited danger posed by the substances.

Dr. Charles E. Huggins, Director of the MGH's Blood Transfusion Service, was interviewed recently by WCVB-TV (Channel 5) about the current statewide blood shortage.

Dr. John H. Rutledge, a second-year resident in Medicine at the MGH, was interviewed recently by WNAC-TV (Channel 7) about health problems related to the cold weather.

A reference was made to the MGH during the telecast of the January 14th "Today Show," seen locally on WBZ-TV (Channel 4). The MGH supplied the show with film of a White House interview with President John F. Kennedy, an interview he did for the 150th anniversary of the MGH.

AROUND MGH

Dr. Alexander Leaf, Chief of the Renal Unit and former Chief of Medical Services at the MGH, was recently elected a Fellow of the American Association for the Advancement of Science. A Fellow of the AAAS is described as "A member whose efforts on behalf of the advancement of science or its applications are scientifically or socially distinguished." Dr. Leaf is the Chairman of the Department of Preventive Medicine and Clinical Epidemiology at Harvard Medical School.

Dr. Edward W. Campion, Chief of the MGH Geriatrics Unit, was part of a special conference convened recently by the National Institute on Aging. The conference addressed ethical and legal issues involved in research on Alzheimer's disease. Dr. Campion presented a paper on the care of the patient involved in such research.

Dr. James B. Wyngaarden, who trained in internal medicine at the MGH, was recently selected by President Reagan to be Director of the National Institutes of Health, the world's leading sponsor of biomedical research. The 57-year-old physician is an expert in metabolic diseases, especially gout. He has been a professor of medicine at Duke University.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

May 13, 1982

TRAFFIC CHANGES DURING HOUSE MOVE

The scheduled move of the Resident Physician's House from its present location next to the Research Building to Cambridge Street in front of the Parking Garage will necessitate some changes in traffic patterns in the area. Once the House is moved onto Blossom Street, which was scheduled for Tuesday, May 11, Blossom Street southbound to Cambridge Street will be closed to traffic. Cars will be rerouted to Cardinal O'Connell Way. Traffic northbound on Blossom Street in the direction of Charles Street will not be affected. On Sunday, May 16, Cambridge Street westbound from Blossom to North Grove Street will be closed from noon to 5 p.m. North Grove Street will also be closed at this time. Parkman Street will then be open to two-way traffic. Traffic will be redirected via Blossom and Parkman Streets to the front of the White Building. MDC and Boston Police will help direct traffic in the area. Your cooperation is greatly appreciated.

ATTENTION MBTA PASSHOLDERS

MBTA passholders who purchased a May Plan B at $27, Plan D at $40, or Plan E at $48 (Braintree only) can bring their May pass to the Pass Sales Office in the Washington Street Station for a refund from June 7 to 11, 8 a.m. to 6 p.m. May B, D, and E passholders will be asked to turn in their pass to receive the refund. If employees are currently saving their "T" pass towards the auto insurance discount, we will make arrangements for them at the Sales Office. This offer applies to employees who were overcharged for their B, D, and E passes. The MBTA Sales Office informs us that one person may take several passes to the Washington Street Station for refunds. To assure being charged properly in June, please read the "Pass It On" notice. If a change in your pass is necessary, please complete a new application form in the Payroll Department immediately. Changes for June will not be accepted after May 20.

LATE NIGHT MEALS NOW IN COFFEE SHOP

The MGH Coffee Shop is now open for late night meal service seven days a week. The hours for the service are 9:30-11:30 p.m. and 2-4 a.m. The menu includes sandwiches grilled to order, cold sandwiches, soup, salads, beverages, desserts, and an assortment of other cold items. Late night employees are encouraged to visit the Coffee Shop for a meal, break, or beverage and enjoy this new service.

VOLUNTEERS NEEDED

Volunteers are needed for the MGH Flower and Gift Shop, especially during the hours of 5-7 p.m., and weekends from 10 a.m.-1 p.m. and 1-5 p.m. If you are interested in donating your time, please call the Volunteer Office at Ext. 8540.

LINDEMANN LECTURE RESCHEDULED

The fifth annual Lindemann Lecture has now been rescheduled for Wednesday, May 26, at 3 p.m., in the Revere Room, Lindemann Mental Health Center, 25 Staniford Street, Boston. It will be presented by Dr. Miles R. Shore, Bullard Professor of Psychiatry, Massachusetts Mental Health Center. The topic for discussion will be "Science and Service in Psychiatry in the 80's." All are invited.

BETTER SPEECH AND HEARING MONTH

Ms. Smith (not her real name), a talented, intelligent woman in her 60s, had stuttered since childhood. At age 63, she mustered up the courage to pursue treatment. She attended weekly individual and group treatment sessions for almost two years, learning strategies to produce fluent speech as well as exploring and modifying some long-standing negative self-concepts and attitudes. Gradually she increased her verbal interactions by greeting her customers and using the telephone and at last tapping her potential as a person and professional singer and pianist. She is now serving as Master of Ceremonies for activities in her senior citizen housing complex.

Ms. Smith is just one person who has been helped by the MGH's Speech-Language Pathology Department. Last year, units at the MGH,

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(Continued from page 1)

Chelsea Memorial Health Care Center, and Bunker Hill Health Center treated more than 10,000 in- and outpatients with disorders ranging from hearing impairments to a voice or language disorder.

May is Better Speech and Hearing Month. And the week of May 24-28 has been set aside to inform MGH employees of the speech and hearing programs the hospital has to offer. In addition, on Wednesday, May 26, from 12:30-3:00 p.m., free hearing screenings will be conducted at the department's new facilities in Suite 637 of the Ambulatory Care Center. The move from Burnham 7 to ACC 6 is just one of the noteworthy events that has taken place in the Speech-Language Pathology Department during the past year. Another has been the five-year reaccreditation site visit by the American Speech Language and Hearing Association. Every aspect of the clinical program was reviewed in depth, and the department awaits formal approval from the Professional Services Board. In recognition of the MGH's designation as a Trauma Center, the department supports the National Head Injury Foundation, working with the Massachusetts chapter. On June 6, several staff clinicians are running in the Foundation's first annual 6.2 mile road race. In addition, the department has been involved with the state Licensure Bill, now being considered on Beacon Hill. That measure would protect the health and welfare of the communicatively impaired population from unqualified practitioners, unscrupulous practices, and/or unethical conduct. The MGH Speech-Language Pathology Department offers individual as well as group treatment. There are presently five groups to help people who have developed language problems related to brain injuries, such as stroke or head trauma. The department has also developed a number of groups for children with delayed speech or other language problems. There are also adolescent and adult groups to help people who stutter.

As the field of communication disorders has grown, there has been an increasing need for Speech/Language Pathologists to specialize. One area in which some clinicians have been devoting their efforts is in the field of "Dysphagia." Dysphagia relates to feeding and swallowing disorders. In an infant it can be the result of a failure to thrive, while in an adult it often results from a neuromuscular problem or from life-saving oral surgery due to cancer. If you would like to know more about the programs being offered by the Speech-Language Pathology Department, please call Ext. 2762. And do take advantage of the free screenings on Wednesday, May 26, from 12:30-3:00.

REMINDER

May 20 is the last day to register for the 8-session Stop Smoking Program for MGH Employees. The program begins Monday, May 24. For further information, please call the Cancer Control Office at Ext. 5130, or stop by Room 231 in the Cox Building.

RELOCATION

On May 17, the Vascular Laboratory (Gray 3A) will relocate to Warren 9. All inpatient testing and outpatient carotid testing will be performed on Warren 9. The lab on ACC 3A, Suite 358, will continue to test all outpatients other than carotid studies.

MGH IN THE MEDIA

Dr. I. David Todres, Director of the MGH's Neonatal Intensive Care Unit, will be interviewed tomorrow night (Friday, May 14) as part of a WBZ-TV (Channel 4) series focusing on the current baby boom. Nurses caring for infants in the NICU will also be shown. The program will be telecast during the 6 o'clock news.

Three physicians from the MGH will be appearing later this month on a television show dealing with the aging process. Dr. Edward W. Campion Chief of the Geriatrics Unit, Dr. John D. Stoeckle, Chief of Medical Clinics, and Dr. Daniel Everett, a Senior Resident in Medicine, will be interviewed on the WXNE-TV (Channel 25) program "New England Magazine." The show will be telecast on Sunday, May 23 at 7 p.m. and repeated at 11 p.m.

AROUND MGH

Dr. Gregory S. Thomas, a Clinical Fellow and Resident in Medicine at the MGH, was recently appointed to a four-year term of membership on the National Board of Medical Examiners as a representative of the American Medical Association--Resident Physicians' Section.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • May 27, 1982

It's Not Easy Going 26+ Miles

Dr. Richard Erbe did it while thinking about new ideas for experiments. Kris Nelson did it while enjoying the crowd. But Dr. Nicholas Kadar did it while avoiding the crowd. Drs. Benjamin Treadwell and John Goodson were thinking about pacing themselves. Dr. Ward Cromer was looking for familiar faces. And Dr. Ned Cassem also spent his time looking, not for faces but "for the nearest funeral home."

These are just some of the things runners from the MGH thought about while participating in this year's Boston Marathon. Most MGH runners agreed that almost all their thoughts were directed towards the actual race.

"I thought about it in terms of segments," explained Carolyn Crimmins. "I would say to myself there are just 10

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Alberto Salazar (#2) is just a couple of steps behind Dick Beardsley approaching Kenmore Square. But it was a different story at the finish line less than a mile away.

The Resident Physician's House as it is being prepared for its move from Blossom Street to Cambridge Street in front of the Fruit Street Garage

. . . or Just Around the Corner

She was still rather feisty in her old age. But given the fact that she turned 91 years old this year, it may not have been too surprising that she was just a little set in her ways. She was also heavier than most people had thought her to be, obviously gaining a few pounds over the years.

Nevertheless, despite some delays, the Resident Physician's House was scheduled to be moved this month from its former home on Blossom Street to its new location at the corner of Cambridge and North Grove Streets.

But moving a 300-ton red-brick building a mere 366 yards was not an easy task.

The contractor had to lay a particularly sturdy foundation because the land on which the house will rest was very soft.

In addition, city street and traffic lights had to be taken down temporarily to make way for the move, and the tops of parking meters had to be taken off so that the building, already raised on hydraulic jacks, could be carried over the meter posts and onto the street. The MGH will reimburse the city for the expense of taking down and reerecting the lights and parking meters.

At first, the hospital had sought to preserve the building as part of its heritage. After a study, however, architects concluded that the cost, difficulty, and risk of moving the house would outweigh the benefits. The building's comparatively small size made it inefficient for the land it must occupy.

Nevertheless, the MGH reconsidered when Beacon Hill residents showed considerable interest in preserving the R.P.H. for historical purposes. In addition, generous gifts were donated for relocating the house, which was constructed in 1891 as a residence for the hospital's chief executive officer, then called the Resident Physician.

The house was moved to make way for the construction of the 11-story Wellman Research Building, which will serve as a center for biomedical investigation.

Meanwhile, the 91-year-old is alive and well and living in a new place.

Next month's HOT LINE will have photographs of the move.

MGH Clean-Up Campaign Set to Begin

Littering today is a universal problem. A walk down any Boston street confirms this fact. And the MGH has not escaped this problem.

It is impossible for the Building Service Department to meet its responsibility without the help of those who use and work or visit the MGH.

"I believe all of us working at the MGH take great pride in the exceptional patient care that takes place here. It is equally important that we take the same pride in the conditions of our work environment," said Randall McDonnell, Director of General Support Services.

"Keeping the hospital as clean as possible is the responsibility of us all. Building Service does an excellent job in trying to keep up with it, but operating in an environment that is open 24 hours a day, 365 days a year, and having between 8,000 and 10,000 visitors every day the department cannot do it alone. It needs help."

A little individual effort on the part of us would help significantly. When there is a paper, a cigarette, or a coffee cup on the floor--pitch in and pick it up.

These conditions are, for the most part, our own doing. And it is up to all of us to maintain a cleaner more attractive environment.

Patients and visitors see our clutter and trash. This is often their first impression of the MGH. In order to

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The White Building Lobby being spruced up for spring with a new coat of paint

ALSO IN THE HOT LINE THIS WEEK

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Nurse Recognition Week in pictures.....Page 3

The Chicken Queen of Phillips House 4.....Page 4

MGH Basketball wrap-up.....Page 5

A RICU birthday party.....Page 6

Being Heard and Not Seen

Donna Frederick is one speedy operator. She really is. She will give out phone numbers to anyone who will ask for them, lend a sympathetic ear to those who need it, and tell others where to go. Yes, Donna Frederick is a speedy operator all right...*telephone* operator, that is.

Ms. Frederick and the other 40 telephone operators who work in the MGH's Communications Office are the men and women you talk to when you want to page an employee, make a code call, or just ask for a phone number not listed in the directory.

Last week was Hospital Telephone Operators Week. But to Ms. Frederick and the others, it was probably a pretty ordinary week, handling more than a thousand telephone calls an hour, paging hundreds of employees, and giving out thousands of phone numbers.

Donna Frederick answering one of the thousands of telephone calls handled by the Communications Office every day.

It was appropriate that a "mock code" was held by Phillips House nurses on April Fool's Day. But the purpose of the code was certainly serious. It was designed to demonstrate what is done if a patient has a cardiac arrest.

"Monday seems to be our busiest day," explained Ms. Frederick, who has worked at the MGH for four and a half years. "Many of the calls are for people who couldn't be reached on the weekend. We also have a lot of calls for the clinics, especially now that the Ambulatory Care Center has opened."

But Ms. Frederick added that not all the callers ask the predictable questions. "Some people call asking us for medical advice," she said. "In those cases we refer them to the Screening Clinic, and if that's closed, to the Emergency Ward."

She also explained that others, many of them elderly, call just wanting someone to talk to. "This is very common at night," she said. "They get lonely, and they know somebody is always here."

Being a Senior Operator, Ms. Frederick's responsibilities are in four specific areas: as a supervisor, as an operator, feeding information into the computer, and serving as a page operator. But there is at least one responsibility that may not have been contained in the job description...that is the job of being an investigator.

"Some people call and ask to speak with the doctor they saw here yesterday. They'll say they don't know the doctor's name but that he had dark hair and wore glasses." Ms. Frederick said that it's sometimes difficult to sound pleasant after a particularly irritating call the next time the phone rings. "But we really try not to let it get to us."

However, one thing that still does get to the operators, no matter how long they've worked here, is when they have to inform friends of a patient that the patient has died. "It's really hard," conceded Ms. Frederick. "We try to have these callers contact a member of the family first, but if they can't, then we have to break the news to them ourselves."

Ms. Frederick said that she and her coworkers are especially busy when a celebrity checks in to the hospital as a patient. "When Henry Kissinger was here, we were flooded with calls," she said. "And when Tony Conigliaro was a patient, we had one woman who would call the same time every day asking his condition."

Understandably, when Donna Frederick goes home at night, the last thing she wants to do is make a lot of phone calls. "I relax as much as I can, and I try to stay away from the phone. But I must admit that on some occasions when I do answer the phone, instead of *"hello"* I find myself saying *"Massachusetts General Hospital."*

One might think that Donna Frederick and the other operators know practically everything there is to know about the hospital. But as Ms. Frederick pointed out, "Things change so much here that it's sometimes difficult to keep up with everything happening, especially now with all the new construction going on."

The operators very rarely do the same job for more than two and a half hours at a time because of the constant pressure involved. "But," added Ms. Frederick, "we always have a few interesting calls to break any routine, like the woman who recently called asking to speak with a *geologist* when she really meant a *gynecologist.*"

Jean Bottini (left), a Baker 4 nurse whose poster won first prize in the recent Patient Fair held at the MGH, is congratulated by Director of Nursing Mary Maginnis.

May is National High Blood Pressure Month. Here, some MGH employees take advantage of the free blood pressure screenings being offered.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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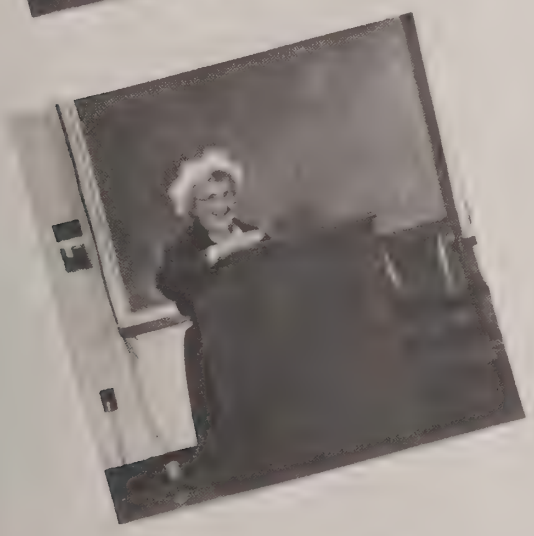
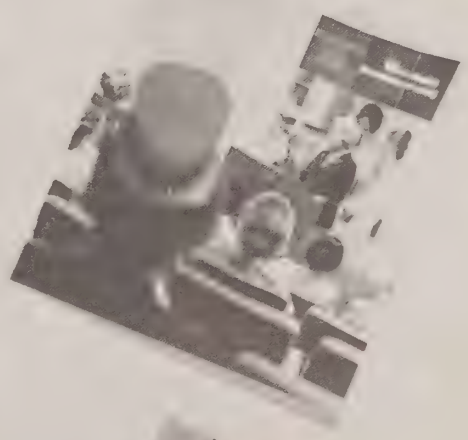
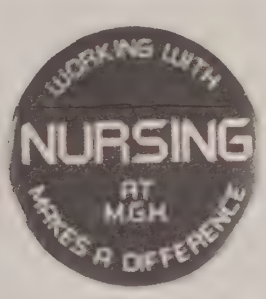
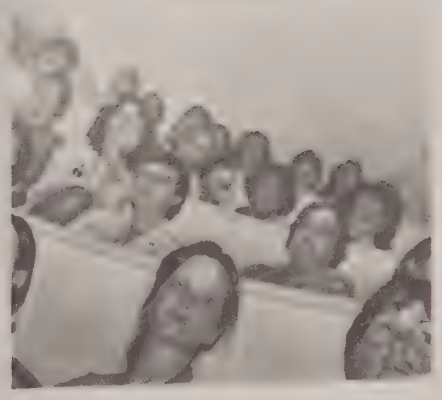
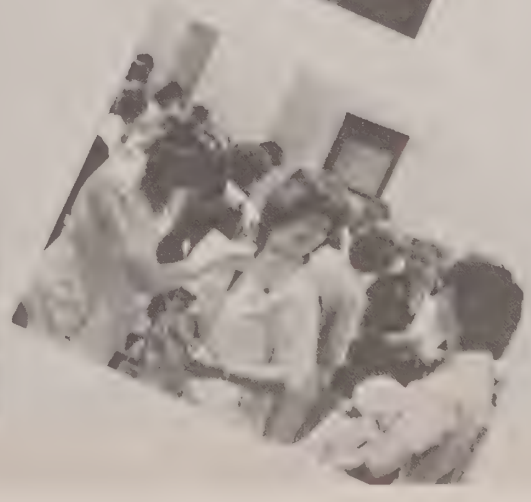
MGH Nurse Recognition Week











Livingston McLaren checking supplies in the RICU

The Fastest Draw In the RICU

Livingston McLaren is making quite a few adjustments in his life these days.

A political cartoonist with the Jamaica Daily News in Jamaica for eight years, Mr. McLaren has for now replaced his drawing board with people contact in his new job as Unit Assistant in the MGH's Respiratory Intensive Care Unit.

"There's a world of difference between drawing cartoons for a newspaper and working in a big hospital such as this," he says. "It's been a new experience to say the least."

But another new experience for Livingston McLaren had been to wear a winter coat for the first time. "I knew it would be cold," he admits, "but I was hoping this past winter would be a little warmer than it was. I had to buy a jacket and gloves, and they still weren't enough protection for me."

So while many people left the cold north this past winter to travel to the warm island of Jamaica, why would someone from Jamaica want to come to Boston that time of year?

"It was really a family decision to come to the United States," explains Mr. McLaren, who is married and the father of three children. "My wife and I felt there would be more career opportunities for us in the U.S. than in Jamaica."

Two members of his family are also employed at the MGH. His mother--Mrs. Alma Adamson--has worked at the MGH for 13 years as a member of the Building Service Department, and his brother--Ambrose McLaren--has been a member of Materials Management for 12 years.

Although he is now working in a hospital, Livingston McLaren is not abandoning his talent as a cartoonist. "I would like to go back to school to learn more about animation," he said. "I've also submitted some of my cartoons to local newspapers here, but they've not been used as yet."

Working at the Jamaica Daily News, Mr. McLaren drew one cartoon a day, six days a week. Many of them involved political figures in the country, along with social issues affecting the population. And he explains that the amount of time he would spend on a cartoon varied greatly. "Some cartoons could take about one hour to draw, while others were more involved and could take as much as six hours to complete."

A collection of his cartoons was reproduced in book form and widely circulated throughout the country.

"I think a person can learn to be a cartoonist," insists Mr. McLaren, who has been drawing almost from the time he could pick up a crayon. "But I also believe that a person needs time to develop into a cartoonist."

(continued on page 6)

She Didn't *Chicken* Out of Contest and Won

It may take a tough man to make a tender chicken, but it apparently takes an MGH nurse to cook a prize-winning chicken dish.

Frank Perdue, move over. You too, Julia Child. We have Debbie DeLucia. And she has just won the state chicken cooking contest and will compete for the national prize of $10,000 in Texas in August.

The name of her specialty is Chicken-Green Rice Bake, made with rice, chopped spinach, eggs, cream cheese, and of course chicken. Some people tasting it at the state chicken cook-off held recently in Boston described it as being similar to a Greek spinach pie. But Debbie said that she will have to take their word for it since she doesn't know what Greek spinach pie tastes like. "It's actually my mother's recipe," she explained. "I just perfected it a little."

One of seven children, Debbie recalled that as a child she always spent a lot of time in the kitchen. Her sister even studied cooking in London. And it was by helping her sister in the kitchen that Debbie learned some valuable lessons. "For example," Debbie recalled, "my sister once told me that she needed the juice from one lemon. So I took out a lemon, peeled it with a potato peeler, dropped it in a bowl, and expected it to melt." Most will agree that Debbie has come a long way since then.

Although the chicken cook-off was the first cooking contest Debbie has entered, it was not the first for the DeLucia family. "My mother entered the same contest in New York last year and won. She made a chicken cooked in wine with cognac. And when I was in the supermarket in February and saw entry blanks for the contest, I thought I would give it a try." A thousand recipes were eventually submitted for consideration, and four finalists were chosen. Debbie DeLucia was one of the four.

She and the other three were invited to cook their specialties at Hynes Auditorium. They were given three hours to make their dishes. Then each was given the ultimate taste-test by a panel of judges. And the judges picked Debbie's as being the best.

"I just couldn't believe it," said the 23-year-old registered nurse, assigned to Phillips House 4. "I was the youngest one there. The other dishes seemed more extravagant than mine. But I knew that mine tasted good."

However, since being declared the winner, some of her colleagues are incredulous. "Now they keep coming up to me and asking, 'why you?'" Debbie added, however, that none of them would be adverse to tasting a bit of the Chicken-Green Rice Bake. "I brought it in once before for the evening shift," said Debbie, who has worked at the MGH nearly one year, "so now I guess I'll make it for the day shift."

The patients on Phillips House 4 are also getting involved in Debbie DeLucia's culinary success, including one well-known patient. "Mrs. Gullan Wellman (who along with her husband donated $15 million for a new Research Building) was a patient on the floor when I won the contest. And she even suggested what kind of spinach to buy."

Debbie denied rumors that she was planning to move from the Phillips House nurses' station to the Department of Dietetics. But she did say her success in the chicken cook-off will encourage her to continue practicing and try to perfect other dishes. "And since I have moved into my own place in Chestnut Hill with three roommates, I have the opportunity to cook for a lot of people." One of the lucky recipients of Debbie's cooking just happens to be another MGH nurse--Lisa Jankowski, who works on Baker 5.

Although chicken is her specialty, Debbie said she is now trying her hand with other things. "I make Italian foods," such as lasagna. And I have been experimenting with some oriental dishes." She went on to say that she's also done some Dutch cooking, having lived in Holland for three years.

In August it's off to Dallas for the national competition and $10,000 for the winner. But win or lose, Debbie said she's happy, especially since her recipe will be published in a cookbook being prepared by the contest officials. Hers will be among 51 such recipes contained in the publication...one from each state and the District of Columbia.

Oh yes, there is one other fringe benefit to winning the Massachusetts cook-off. On June 4, Debbie gets to meet Frank Perdue and to go out on his yacht which will be docked in Boston Harbor. Which might lead one to wonder whether the vessel is named "Chicken of the Sea?"

DEBBIE DeLUCIA'S
CHICKEN-GREEN RICE BAKE RECIPE

1 broiler-fryer chicken, cut in parts
2 cups water
2 tbsps. butter
1 small onion, minced
1 clove garlic, minced
2 cups chicken bouillon or broth
2 tsps. salt, divided
1 cup rice (not instant)
3 eggs
3/4 cup heavy cream
1/4 tsp. cayenne pepper
2 pkgs. (10 oz.) each frozen chopped spinach, thawed and squeezed dry
1 cup shredded Swiss or Mozzarella cheese, divided

Place chicken in deep pan with water. Cover and simmer about 45 minutes or until fork can be inserted in chicken with ease. Cool. Reserve broth and meat from chicken. Cut chicken into bite-size pieces.
Melt butter over medium heat in saucepan. Add onion and garlic; cook and stir about 5 minutes. Add bouillon and 1 tsp. of the salt. Bring to a boil, add rice, return to boil, then reduce heat to low. Cover and simmer rice about 20 minutes or until rice is tender and liquid is absorbed.
Beat together eggs, cream, pepper, and remaining 1 tsp. salt. Add chicken, rice, spinach, and 3/4 cup of the cheese. Mix well. Pour into greased baking pan or large casserole, packing firmly. Sprinkle remaining 1/4 cup cheese over top. Cover with foil and bake 30 minutes at 350 degrees. Remove foil; bake 10 minutes more. Serves 6.
Garnish with sliced tomatoes and parsley if desired.

Debbie DeLucia with her prize-winning chicken

Marathon (continued from page 1)

more miles to go; now there are five more miles to go; and now there's just one more mile to go."

A similar approach was taken by Dr. Treadwell. "At the beginning, you concentrate on pace. Then at about the halfway point, you think about how well you're doing. And then at the end, you think about just finishing."

But the runners also said there was time to concentrate on other things besides the race. Needless to say, the longer it took you to travel the 26 miles, 385 yards from Hopkinton to Boston, the greater the opportunity one had to think.

"I spent some of the time just watching the crowd," said Dr. Cromer. "I would try to find some people I knew."

"I found I really didn't have to detach myself from any pain until about 25 miles into the race," explained Ms. Nelson, "so I had the chance to have a good time with the spectators along the route."

Dr. Richard Erbe (left, wearing cap) running in Newton on Marathon Day

"Sometimes your mind does wander," added Dr. Harvey Simon, "but I also enjoyed the chance to chat with the crowd as well as with other runners."

But for some, the race was not all that pleasurable. "The crowds were great up until about Cleveland Circle," asserted Dr. Nicholas Kadar. "But from there until the end it was a real nightmare. There was very little crowd control at all." Dr. Kadar, who only started running about nine months before the Marathon, added that running downhill also results in severe blisters.

"I found I really had to concentrate towards the end because of the pain," added Dr. Paul Stark.

Said Diane Schmitt, "All I could think about was getting to the end and just surviving."

But Dr. Cassem was taking no chances: "I just wanted to find the nearest mortuary. It was not an enjoyable experience."

It may not have been enjoyable, but most of those who endured the Marathon would probably agree that it was certainly a rewarding test of endurance and stamina. Congratulations to all of you MGHers who made it!

There is a line from a 17th century English dramatic comedy entitled, *The Relapse; Or, Virtue in Danger*, by Sir John Vanbrugh, which may be of interest. It reads, "Thinking is the greatest fatigue in the world."

Certainly most of you who spent Monday, April 19, on the road from Hopkinton to Boston would probably say that thinking was the very last thing that made you fatigued that particular day.

The following are the names and the running times of the MGH runners who are known to the HOT LINE to have participated in this year's Boston Marathon:

Dr. Nicholas Kadar	*2:39.34*
Dr. James Hudson (McLean)	*2:49*
Dr. Benjamin Treadwell	*2:51.20*
Howard Berman (McLean)	*2:59*
Dr. Ward Cromer (Bunker Hill)	*3:08.16*
Dr. Robert McKelvey (McLean)	*3:10*
Diane Schmitt	*3:13*
Dr. Joseph Rubin (McLean)	*3:15.33*
Dr. Harvey Simon	*3:19*
Dr. Richard Erbe	*3:24.40*
Dr. Steven Levisohn	*3:29*
Carolyn Crimmins (Chelsea)	*3:33*
Dr. John Goodson	*3:39*
Dr. Ned Cassem	*3:57.09*
Gregory Lutz (McLean)	*4:00*
Dr. Francis DeMarneff (McLean)	*4:03.33*
Dr. Paul Stark	*4:06*
Kris Nelson	*4:08*
Beth Lada	*4:16*
Dr. Robert Leet (Bunker Hill)	*4:35*
Eileen Buckley (Bunker Hill)	*4:46*

Members of the Materials Majestics, champions of the MGH Basketball League

Majestics Win Title

The Materials Majestics, undefeated during the regular season, are the 1982 MGH Basketball League champions, edging the Bulfinch Bulldogs three games to two in a best of five championship final series.

Winning the first two games in the championship series by scores of 41 to 39 and 41 to 25, the Majestics saw their undefeated season come to a halt with Bulldog victories by scores of 38 to 34 and 35 to 33, thus forcing a fifth and deciding game.

Led by the strong inside shooting of Bob Pappas and John Muellermeister, the Majestics pulled out to a five-point lead at halftime--25 to 20. Regrouping his troops at halftime, Bulldog acting coach Tom Rothwell sent out a three-man guard offense aimed at neutralizing the dominating inside game of the Majestics. Thus, the big men of the Majestics were forced to move away from the boards and try to stop the hot shooting of Bulldogs guards Dave Price and Kevin Cherry, who combined for 20 second-half points.

While losing strength inside, the Majestics were helped with the strong outside shooting of "Tree" Washington. Scoring eight points in the second half, "Tree" hit on a ten-footer with 20 seconds remaining, tying the score at 44-all. The Bulldogs, however, had one last opportunity to win the game in regulation time but failed to hit their last-second shot, sending the game into overtime.

The overtime belonged to the Majestics, as they dominated the boards at both ends of the court. The Majestics allowed the Bulldogs only one shot each time down court, while scoring 10 unanswered points of their own to bring home the championship trophy that has eluded them for the past four years.

Awards, including the championship trophy, were presented at a banquet held on Friday evening, May 7, in the Chalet.

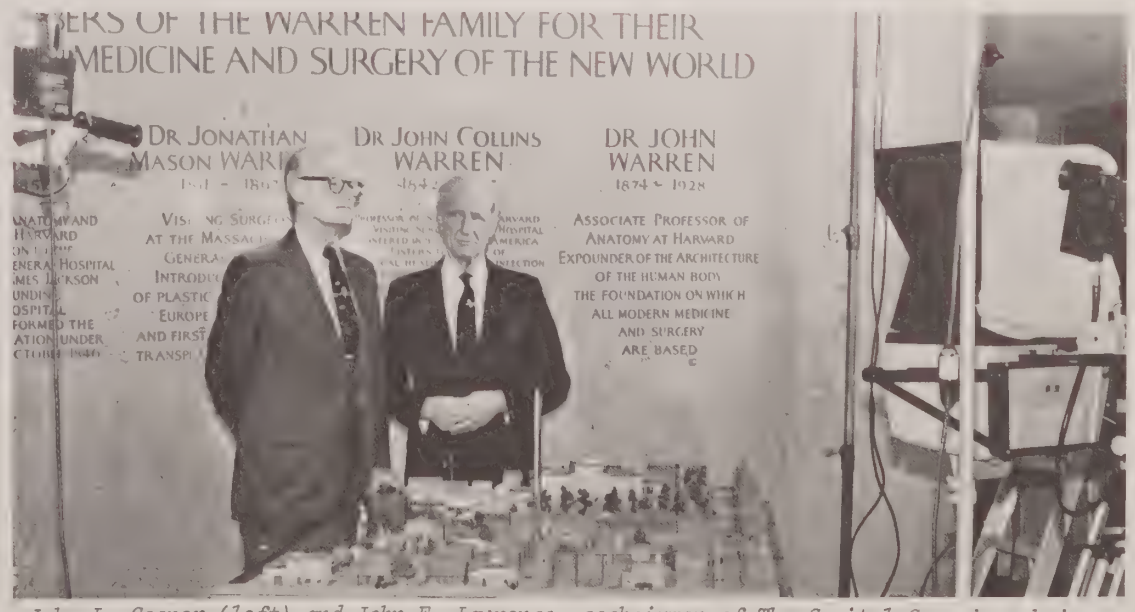
Capital Campaign Update

The Capital Campaign for hospital improvement has entered its Special Gifts phase, chaired by Mrs. Francis U. Paige, with the launching of a series of community campaigns.

On May 7 the Wayland Committee of the MGH sponsored a most successful dinner for more than 100 people at the Weston Golf Club kicking off that community's involvement.

Wayland dinner guests were treated to an outstanding video presentation produced by WMGH in collaboration with Mrs. Maryellen Shachoy, assistant director of the Volunteer Department. The tape was designed to introduce the guests to the accomplishments and needs of the hospital. Presentations were also made by John E. Lawrence, President of the MGH Corporation, Dr. W. Gerald Austen, Chief of General Surgical Services, and Dr. Charles A. Sanders, MGH General Director from 1972-1981, who has a home in Wayland.

The Wayland effort is the first of more than 20 community campaigns planned for between now and the end of 1983.


MEDICINE AND SURGERY OF THE NEW WORLD
DR JONATHAN MASON WARREN
DR JOHN COLLINS WARREN
DR JOHN WARREN
1874 - 1928
ASSOCIATE PROFESSOR OF ANATOMY AT HARVARD
EXPOUNDER OF THE ARCHITECTURE OF THE HUMAN BODY
THE FOUNDATION ON WHICH ALL MODERN MEDICINE AND SURGERY ARE BASED

John L. Cooper (left) and John E. Lawrence, cochairmen of The Capital Campaign, being videotaped by the crew of WMGH. The tape was played at the Wayland dinner on May 7.

A Surprise Party Among Friends

Being more than 3,000 miles from home and visiting a strange place for the first time, Dennis Schultz probably never expected to make so many friends so quickly. But he had a surprise in store for him. And it came appropriately enough on his 34th birthday.

Mr. Schultz, who had been a patient in the MGH's Respiratory/Surgical Intensive Care Unit for six weeks, was recently given a surprise birthday party by the RICU staff.

"I guess it was unusual to organize a surprise party for a patient," explained Beth Hallowell, a team leader in the RICU, "but it was also unusual for such a young patient to be with us for so long."

Mr. Schultz, who lives in California with his wife and two children, underwent thoracic surgery performed by Dr. Hermes C. Grillo. Following surgery, Mr. Schultz was taken to the RICU, where he not only received a lot of professional care but, as it turned out, found a lot of personal friends, as well.

"The whole staff pitched in to make the party a real special occasion," said Ms. Hallowell. "Mary Jo Sadowski made Dennis his favorite German chocolate cake; Gina Jackson made an ice cream cake; Jane McPhillips made some spaghetti and a pillow for Dennis's arm; and several other people brought in decorations and things to drink. And Paul Alexander and Beth Cox played a big part in organizing the whole thing."

One day after the party, Dennis Schultz was transferred from the RICU to Baker 10, where he had a chance to make some new friends while continuing his recovery. But he was not allowed to forget his old friends. "We visited him a lot," said Ms. Hallowell. "Even though we weren't with him, we weren't going to forget him."

And Dennis surely won't forget them either.

Clean-Up (continued from page 1)

achieve and maintain an environment in which we can take pride, we are initiating a hospital clean-up campaign which has the following goals:

1) Void the hospital of unnecessary clutter, clean up the cubbyholes, straighten out shelving, fix up the scratches, throw out or repair the broken--in general improve the operating environment.

2) Raise people's awareness about the cleanliness of the hospital and the part they play in keeping it that way.

We are asking everyone to "pitch in" and do their part in making our hospital cleaner! We all take pride in the MGH reputation...let our pride show.

Valerie Freeman (right), who suffered spinal injuries in the January 23 World Airways accident at Logan Airport, held a news conference on April 6, the day before she was discharged from the MGH. Standing at left is Sandra Distaso, nursing unit teacher on White 5.

Dennis Schultz being surprised at a birthday party organized by members of the RICU

Four-year-old Justin Springer has his hearing tested by MGH Speech/Language Pathologist Karen Price. May is Better Speech and Hearing Month. And all this week the hospital's Speech-Language Pathology Department has been informing employees of programs being offered.

Cartoonist (continued from page 4)

He says he enjoys seeing the work of American cartoonists especially Paul Szep, Thomas Oliphant, and Herb Block. "I think it's interesting how they develop subjects. Each one seems to have a certain style."

And as he has learned about political cartoonists since coming to the United States last summer, Livingston McLaren has also learned a great deal about hospitals since coming to the MGH in January. "This hospital is bigger than any hospital in Jamaica," he said. "It's like a small city. Almost every day I'm getting lost."

As a Unit Assistant in the RICU, Mr. McLaren is responsible for ordering items for the unit and helping with the transfer of patients.

"It's really different from anything I've been used to," he said, "but I think I'm going to like it."

And since his family has worked here for several years, Livingston McLaren is glad to be a member of the MGH family.

What's a party without a cake...a BIG cake. The Dialysis Unit recently held a party in honor of its relocation from White 12 to Gray 1. Here, Dr. Nina E. Rubin, Director of the Unit, is seen cutting the huge cake made by Nellie Fichera, daughter of one of Dr. Rubin's patients. The cake (insert) is chocolate with white frosting and has a design in the shape of a kidney on top. It was big enough to feed about 350 people. If you're wondering if there was any cake left after the party, there was. Some of it was sent to the Pediatric floors. What remained was immediately frozen.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • July 1, 1982

General Director Dr. J. Robert Buchanan looking at the past and to the future of the MGH

Dr. J. Robert Buchanan Today Becomes 18th MGH General Director

"The MGH is one of a very small group of premier medical institutions. My principal responsibility will be to maintain the special qualities that have put this hospital in its position."

These are the words of Dr. John Robert Buchanan, who today officially begins his first day as General Director of the MGH.

A national leader in health care administration, Dr. Buchanan brings to the MGH great expertise both as an administrator and as an academician.

The 53-year-old physician came to the MGH from Michael Reese Hospital and Medical Center in Chicago, where he became President in 1977 and Associate Dean of Pritzker School of Medicine the next year. He was also a Professor of Medicine at the University of Chicago. Before going to Michael Reese, Dr. Buchanan served as Dean of Cornell University Medical College from 1969 to 1976. An endocrinologist, he also maintained a patient care practice while at New York Hospital.

While Dr. Buchanan brings to the MGH a wealth of experience, he states that there are no simple solutions to problems facing hospitals, and that is a tremendous challenge.

"In the past," Dr. Buchanan said, "the resources were there to do almost anything the institution wanted, and a high percentage of attempts succeeded. With dwindling resources available, we now have to be more discriminating from the start. We must make judgments about high payoffs in expensive technology instead of choosing technology that won't do that much to improve patient care. Such an approach, however, does not apply to basic research because by its nature fundamental research defies attempts to predict its outcome. Having basic research next to patient care stimulates questions and answers that benefit both."

The new General Director comes to the MGH at a pivotal time: one-third of the way through a $114 million fund-raising campaign; when the MGH begins granting degrees from the Institute of Health

(continued on page 4)

Thanks for the Memories

Olivia Oak Finlay was just a young girl when she made her first visit to the MGH's Clinics Building.

"My brother had just graduated from Harvard Medical School," recalled Ms. Finlay, "and he took me to see the building. It had just opened a few years before that, and I remember remarking how beautiful it was."

That was 1906. Forty-eight years later, Ms. Finlay returned to the Clinics Building as a patient of Dr. John D. Stoeckle.

Since 1954, she had seen Dr. Stoeckle on a regular basis in his second-floor office including an appointment she had with him on the afternoon of Friday, May 7.

But that trip to the second floor of the Old Clinics Building was somewhat more significant than Ms. Finlay's other visits. It marked a milestone, of sorts.

Olivia Oak Finlay would be the last person ever to be seen as a patient in the Old Clinics Building.

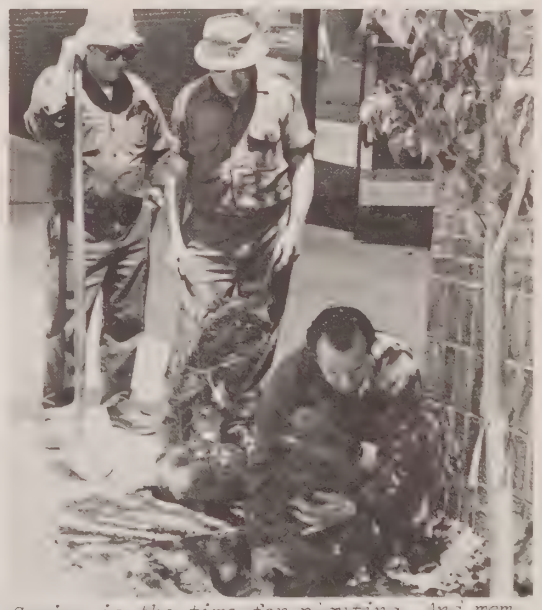
By that first week of May, the Internal Medicine Unit on Clinics 2 was all that had not already been moved to the new Ambulatory Care Center. By the next week, the unit would be relocated on the fifth floor of the ACC.

"A lot of the boxes may be gone," remarked one employee, "but the memories are certainly still here."

Among the last of those memories of their old home that the staff of Clinics 2 had was a party that Friday afternoon. And Olivia Oak Finlay was one of the guests of honor.

"I'm going to miss this place," she said, as she looked around the waiting room now filled with cartons on the floor instead of people seated in chairs. "But I guess changes are what life is all about."

Olivia Oak Finlay (seated in first row wearing dark blouse, see arrow) joins many of the Clinics-2 employees in a farewell party just prior to the Internal Medicine Unit moving into the Ambulatory Care Center.



Spring is the time for planting. And members of the General Construction Shop have been busy planting trees and bushes around the new Ambulatory Care Center. (Left to right) Pat Coletti, Amedeo Sansevero, and Gregory Metallides are seen beautifying the MGH grounds.

ALSO IN THE HOT LINE THIS WEEK

Bartlett Hall Employees Experience Some Ups and Downs.....Page 2

Opening of Muscular Dystrophy Clinic .....Page 2

How to Move 300 Tons a Distance of 366 Yards.....Page 3

Sixers Triumph.....Page 5

Faces Captured at MGH Night at the Museum of Science.....Page 6

It's One Step at a Time In Bartlett Hall

The next time you feel like complaining about waiting for an elevator, make sure there isn't someone who works in Bartlett Hall standing right beside you. Chances are they are so appreciative just having an elevator to wait for, they probably won't give you too much sympathy.

You see, for two weeks--from Friday, May 7 to Friday, May 21--occupants of Bartlett Hall were without elevator service, following an electrical problem in the building's only elevator. The firm which services the elevator was notified immediately of the dysfunction. However, it took two weeks before the firm could rewind the motor.

So for the employees, it was the stairs.

"It was just awful," insisted Diane Rosati, who works on Bartlett 8, and who is also several months pregnant. "I would try to consolidate my errands downstairs so I wouldn't end up making too many trips each day. But I still went up and down at least twice a day. It wasn't easy, but what else could you do?"

Ms. Rosati went on to explain that just two days before the elevator was shut down her doctor had advised her to get more exercise during her pregnancy. "So at least one of us was happy about the situation," she joked.

But Ms. Rosati's boss Edward Kaplan did not share in the joy. "I just loved every minute of it," he said tongue-in-cheek. "I know it's important to be in great shape, but I thought walking up and down eight flights a day was pushing it a bit."

Medical residents who use the sleep rooms on Bartlett 8 also had to make the eight flights by foot.

Working on an upper floor of Bartlett Hall was not easy for members of the Building Service Department, either. "It was really terrible," remarked Frances Edwards, who is assigned to Bartlett 8 and 9 and to the West End House. "I must have made about three trips a day, sometimes carrying supplies from the basement. But I did stop every two flights or so to rest."

Added Edith Burnett, who is assigned to those same areas, "It was bad walking down, but it was a lot worse walking up." "Keeping your sense of humor was important," asserted Bernard Speaks, a Building Service Supervisor.

But at least a few people on Bartlett 6 had an entirely different reaction to the events of those two weeks in May. "I thought it was wonderful," exclaimed Kris Nelson, of the MGH's Cardiac Rehabilitation Unit. "It was great exercise. I usually take the stairs anyway, unless I'm carrying something."

And Kathy McKool, also from Cardiac Rehab., pointed out that taking the stairs was actually quite beneficial if you are watching your weight. "It's a fact that if you walk up stairs at a rate of two steps per second, you can actually burn off between five and seven calories per minute. And walking down stairs, you can lose about half that amount."

"Even standing waiting for an elevator," added Ms. Nelson, "a person can actually burn off between 1½ and 2 calories per minute."

She explained, however, that the actual number of calories burned depends on a person's weight. "The 1½ to 2 calorie figure is for a person who weighs about 154 pounds. If you weigh less than that, you would not burn up as many calories, but if your weight is more than 154 pounds, you would also tend to burn up more," she said.

But Ms. Nelson insisted that if you do want to begin an exercise program by using the stairs, the Gray/Bigelow Building is the place to be. "That building has huge landings between flights," she said, "so it's a great place to start out and rest if you have to."

But some of those in the Medical Services Business Office, also on Bartlett 6, did not seem to share the enthusiasm of Ms. Nelson or Ms. McKool."I guess we got used to the stairs after a while," admitted Debbie DeSimone, "but we did miss the elevator." However, Jackie Hill didn't think it was all that bad. "I don't take the elevator that much anyway, so I had a good excuse to get some exercise."

Just one floor below, Barbara Berkman, Director of the Institute of Health Profession's Social Work program, explained that the lack of an elevator resulted in a luncheon she and many others won't soon forget. "The 1982 Social Work in Health Care Lecture was held on Bartlett 9 just minutes after the elevator was shut down," Dr. Berkman explained. "About 65 people from 27 different hospitals were invited to attend, and all but 15 of them made it up the nine flights." Dr. Berkman also pointed out that as bad as it was for the guests, it was even more difficult for those who had to clean the top floor after the luncheon. "I was later told that the lecture and luncheon were 'monumental' and that the whole day would certainly be remembered."

Dr. Julian Haynes, Provost at the Institute, said he walks about a mile to work from his home. "But walking up several flights of stairs is not my idea of a good start to the day."

"We heard lots of grunting and groaning on the stairwells, especially at the beginning," observed Eileen Rodgers of the Institute. "But I think the humid weather we had for some of the days the elevator was out contributed to that."

(continued on page 5)

Foreman Nick Galante (right) does the honors officially changing the name of what had been known as the Labor Shop.

General Construction — In; Labor Shop — Out

What's in a name? Plenty, if you're familiar with the MGH Labor Shop.

The shop has just changed its name to *General Construction*.

And there are plenty of good reasons for the change, according to Tony Giarrusso, Manager of Maintenance.

"We decided the Labor Shop needed a new name because there were so many different trades represented in the shop. There are bricklayers, plasterers, floor layers, pipe coverers, gardeners, auto mechanics, and movers. We do more than just heavy labor."

It's believed the shop was originally called the Masonry Shop. Then in the 1940s it came to be known as the Labor Shop.

Today, *General Construction* (Ext. 2419) employs about 20 men, headed by Foreman Nick Galante, who has been with the MGH for 23 years. The workers do everything from clearing snow in winter, to planting trees in spring, to brick work in summer, to moving furniture in fall.

Dr. Joseph B. Martin, Acting General Director and Chief of Neurology, and Rick Dresser, Jr., newly elected President of the Greater Boston Chapter of the Muscular Dystrophy Association, do the honors at a ribbon-cutting ceremony officially opening the MGH's Muscular Dystrophy Clinic, located on ACC 7. Second from the left is Dr. Dennis Landis, Director of the Clinic. Boston Bruins forward Terry O'Reilly (directly behind Dr. Martin) also attended the ceremony.

An Old House Moves to a New Home

The Resident Physician's House as it moves past Bartlett Hall along Blossom Street

In front of Parkman Street

The House as it arrives at the intersection of Blossom and Cambridge Streets

Turning the corner to Cambridge Street

Moving down Cambridge Street

The House approaching its new home as work continues on the foundation

"Be It Ever So Humble, There's No Place Like Home"

Dr. Walter Guralnick (center) receiving a plaque signifying an endowment of a Visiting Professorship in Oral and Maxillofacial Surgery established in his name at the MGH. Presenting the endowment are R. Bruce Donoff (left), Acting Chief, Department of Oral and Maxillofacial Surgery, and John P. Kelly, Chairman of the Committee for the Guralnick Visiting Professorship.

Two MGH Physicians Honored at Symposiums

Symposiums were held recently honoring two MGH physicians.

Dr. Walter C. Guralnick was honored for the completion of 15 years as Chief of Oral and Maxillofacial Surgery at the MGH and Chairman of the Department of Oral Surgery at Harvard School of Dental Medicine.

His former residents from throughout the United States and from Great Britain presented research papers in tribute to the man who had directed their training at the MGH.

Dr. Guralnick is currently serving as Executive Director of the MGH's Ambulatory Care Center.

Dr. Kurt J. Isselbacher was honored in celebration of his 25th anniversary as Chief of the Gastrointestinal Unit at the MGH. Many of his colleagues and former students presented scientific papers.

Capital Campaign Update

The MGH recently sponsored a luncheon for members of the Employees' Good Neighbor Fund of the General Electric River Works Plant.

Drs. William C. Wood and John T. Truman of the MGH made the presentations.

Over the years, the Fund has contributed thousands of dollars, matched by General Electric Company, to support MGH programs and facilities.

"Today, more than ever before, the participation of the corporate community is crucial to this hospital's future," said John E. Lawrence, President of the Massachusetts General Hospital Corporation. "In response to the ambitious needs of the Capital Campaign, corporations are contributing more than they ever have to MGH fund-raising efforts."

To date, 45 companies have pledged gifts to the Campaign totaling $2,877,500.

"Campaign workers are hopeful," Mr. Lawrence said, "that companies they plan to approach in the near future will respond as generously as those that have already taken a leadership role in corporate giving."

Representatives of the Employees' Good Neighbor Fund of the General Electric Company River Works Plant at a luncheon sponsored by the MGH

Dr. Kurt J. Isselbacher (center) recently celebrated his 25th anniversary as Chief of the MGH Gastrointestinal Unit. Also pictured are Dr. Daniel K. Podolsky (left) and Dr. Stephen Gallagher, both members of the Unit.

Buchanan (continued from page 1)

Professions; at the start of a new Department of Molecular Biology; at the completion of its Ambulatory Care Center; and after breaking ground for the Wellman Research Building.

Coming from a hospital similar in size to the MGH, Dr. Buchanan worries that some groups can easily feel isolated in a hospital environment. "Groups that do not provide direct patient care," he said, "are nonetheless terribly important to the function of a hospital. They're the concrete foundation on which an institution rests. They need feedback, an accurate assessment of what they do so that they can understand their importance."

Dr. Buchanan has two children, daughter Allyn Hamilton Buchanan, 13, and son Ross Townsend Buchanan, 16. His wife, the former Dr. Susan Townsend Carver, is a cardiologist.

Of his appointment Dr. Buchanan said: "Having a major role in the direction of the Massachusetts General Hospital is a challenge I accept with a sense of great responsibility."

Welcome to Boston and to the MGH, Dr. Buchanan. We wish you and your family well!

The portrait of former MGH General Director Charles A. Sanders now hangs outside the General Director's office on White 1. Here, Dr. Sanders and the artist George Augusta look at the finished product.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

J. Robert Buchanan, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

Sixers Win . . . *Really!*

The Sixers have won a championship!

Not the Sixers from Philadelphia, but the Sixers of the MGH Bowling League.

The Sixers, led by the steady bowling of Holly Holohan and Joe Blanchard, defeated the Knicks in the league's final series to be crowned the champs.

Winners of their division, the Sixers advanced to the championship round by receiving 3 byes in a disputed Division I roll-off.

Division II winners, the Bucks saw their championship hopes dashed by the explosive bowling of Helen Dunbar of the fourth place Knicks. Helen, voted Most Valuable Player in the playoffs, led the Knicks through three rounds of the playoffs, only to see her team lose by two pins in the second game of the championship best two out of three series.

On June 19, members of the league held their annual banquet at the Glen Ellen Country Club in Millis, where the Championship Cup was officially presented.

The Sixers begin defense of their Championship in September.

Inspecting their Championship Cup are members of the Sixers. (From left to right) Joe Blanchard, Gerri Pennachio, Lou Coccimiglio, and Holly Holohan.

John Donovan (second from right) receiving his proclamation from Governor King. Also pictured are members of Mr. Donovan's family. (Left to right) Wife Maureen, and daughters Patricia and Mary Catherine.

Print Shop Manager Honored by Governor

John Donovan, Manager of the Print Shop Copy Center, was honored at the State House recently for his work with the Elks in Arlington.

Mr. Donovan, who has been a member of the Elks for five years, was its Exalted Ruler this past year.

Governor King presented him with a proclamation for his involvement in various charitable community activities.

The proclamation read in part, *"In recognition of your meritorious community and charitable services to the town of Arlington."*

Mr. Donovan has also played Santa Claus at MGH Christmas parties in past years.

Bartlett (continued from page 2)

"I really felt sorry for the people from Physical Therapy," added Anne Harper of the Institute. "They had to carry these 8'x 8' mats up to the ninth floor for a continuing education course they were conducting. As for me, the walk up to the fifth floor was not bad in the morning, but you really felt it by the fifth trip in the afternoon."

"One day I made six separate trips," added Bette Covington of the Institute. "I think if I would have had to make one more trip, it would have been to the Emergency Ward."

Anna Buonopane from the Institute said she became very tired at the end of the day. "And I think people also got tired of my asking them when the elevator would be back in service."

But at least one member of the Institute can still be found more often walking the stairs than riding in the elevator. "I find I'm still using the stairs a lot even though the elevator is now working," reported Cindy Murphy. "I guess I've become used to using the stairs. And it's also good exercise."

Not to mention, of course, the calories you can lose!

More Than 50 Years of Service Combined

Michael Hooley, Administrator in the E.W., displays one of his gifts at a recent going-away party in his honor. Mr. Hooley left the MGH this past spring after 27 years. He has moved to California.

A familiar face at the Warren Building Information Desk, Robert Thomas, recently retired after 24 years of service at the MGH. Here, Mr. Thomas (far right) admires one of his gifts as four of his colleagues look on. (Left to right) Beverly Blessin, White Building Desk; Irving Baron, supervisor of White, Warren, and Baker Building Desks; Kay Dapolito, Baker Building Desk; and Marie Smith, White Building Desk.

MGH Night at the Museum of Science

Where Kids

Have a Ball

And Grown-ups

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
July 8, 1982

EMPLOYEE PRESCRIPTION SERVICE AT PHARMACY

The Ambulatory Care Pharmacy, located in the basement of the Clinics Building (Ext. 2514), provides prescriptions at reasonable prices and drug information for MGH employees.

Pharmacy Hours, Clinics Basement

Monday through Friday 9 a.m.-4 p.m
Saturday, Sunday 9 a.m.-1:30 p.m
*Noon Personnel Shift 12-1 p.m.

*Ambulatory Care Pharmacy Personnel, Clinics Basement, will support staff in the A.C.C. Lobby Pharmacy midday, thereby providing continuity in Ambulatory patient prescription service. Employees may pick up completed prescriptions from 12:00 noon until 1:00 p.m. at the Ambulatory Care Patients' Pharmacy located in the A.C.C. Lobby. Discharge Prescription Service will remain in the Clinics Basement.

Ambulatory Patient Prescription Service, A.C.C. Lobby

The first of two new Ambulatory Care Pharmacies opened on Monday, June 7, in the Lobby of the Ambulatory Care Center. This Pharmacy provides prescription medication at reasonable prices and drug information to MGH ambulatory patients.

Pharmacy Hours, A.C.C. Lobby

Monday through Friday 9-5:30 p.m.

Please add Ext. 1767 to your MGH telephone directory under Pharmacy, Ambulatory Care, A.C.C. Lobby.

PHOTOS FROM MUSEUM OF SCIENCE

Many of the photographs taken at MGH Night at the Museum of Science are now on display near the General Store. If you are interested in acquiring any pictures, please contact Donna DeOrio, Bulfinch 2, Ext. 2214.

GUIDE AVAILABLE

A *Health Physics Guide for Patient Care Units* is now available for distribution. The publication outlines such topics as factors affecting radiation exposure, radiation safety profiles, and radiation protection guidelines. If you are interested in picking up a copy, please contact Dr. Frank P. Castronovo, Jr., in the Radiation Safety Office, Charles River Park, ext. 8328.

WEIGHT CONTROL GROUP REMINDER

The Nutrition Service in the Ambulatory Care Division reminds you that another weight control group begins on Thursday, July 22. It lasts for 10 weeks, one hour per week, from 5-6 p.m. For more information, please call the Nutrition Service at Ext. 2779.

AROUND MGH

Ruth Palombo, M.S., R.D., recently has been appointed Assistant Director, Clinical Dietetics and Nutrition Services. Formerly a Unit Coordinating Dietitian, Ms. Palombo will participate in the overall administration of the department and have direct responsibility for clinical dietetics units and the education and training provided to professional and support personnel and patients in those areas. She also is an Instructor at the MGH Institute of Health Professions. Her extension is 2589.

Carolyn Crimmins, M.P.H., R.D., has been appointed Unit Coordinating Dietitian, Nutrition Service, Ambulatory Care Center. Ms. Crimmins may be contacted at ext. 2779.

Dr. Richard R. Peebles, Chief Psychologist in the Child Psychiatry Service of the MGH, was recently presented with the Ezra V. Saul Award, at the annual meeting of the Massachusetts Psychological Association. The Award is presented each year to a Massachusetts psychologist in recognition of an outstanding contribution to the enhancement and acceptance of psychological services in the Commonwealth. An Assistant Clinical Professor of Psychology at Harvard Medical School, Dr. Peebles has published a variety of papers on personality development and assessment, developing a content scoring system for the Rorschach and writing on Telophasic theory. He has also been instrumental in helping to frame and enact the psychology licensing statute. He is a past Secretary and Chairman of the Massachusetts Board of Registration in Psychology.

Dr. Alan Jette, Assistant Professor of Gerontology and Physical Therapy at the MGH Institute of Health Professions, recently won a scholarship award given by the Arthritis Foundation. The award was given to Dr. Jette for his outstanding work as a nonphysician in the field of arthritis research.

Dr. Deanna R. Pearlmutter, R.N., Chairman, Psychiatric Nursing Service and Professor of Nursing at the MGH Institute of Health Professions, spoke recently at the Perspectives in Psychiatric Care '82 Conference, in Washington, D.C. Dr. Pearlmutter's talk, "Whose Job Is It Anyway? Supporting Nursing Staff and Nursing Administration: A Role for the Psychiatric Clinical Nurse Specialist?," will be repeated in November at the Perspectives West conference in Los Angeles.

Kathryn Pazola, R.N., M.S.N., Burnham Nursing Service, has been lecturing to parents' groups in the Greater Boston area on the subject of "Preparing Children for Hospitalization" and "Talking to Children About Death." Ms. Pazola is a member of Sigma Theta Tau, the Association for the Care of Children's Health, and the Association of Pediatric Oncology Nurses.

MGH IN THE MEDIA

Dr. H. Thomas Ballantine, Jr., Senior Neurosurgeon at the MGH, appeared recently, at the suggestion of the Massachusetts Medical Society, in a panel discussion telecast on WBZ-TV (Channel 4). The program, televised on Friday, June 11, dealt with alternative methods of treating patients. Dr. Ballantine advocated conventional methods of treatment, cautioning against abandoning proven methods for unknown, alternative ones.

Dr. I. David Todres, Director of the MGH's Pediatric Intensive Care Unit, was scheduled to appear last night (July 7) on the WBZ-TV (Channel 4) program *"Evening Magazine."* He discussed the importance of touching in caring for children.

Dr. Martin S. Hirsch, Director of Virology of the MGH's Infectious Disease Unit, was interviewed recently on the *"Lovell Dyatt Show,"* broadcast Sunday nights on WBZ Radio. Dr. Hirsch talked about herpes.

Dr. William C. Wood, Medical Director, Cox Cancer Center, appeared recently on the WCVB-TV (Channel 5) program *"The Good Day Show."* He discussed breast cancer in women.

Ms. Gail Pisarcik, R.N., a Psychiatric Nurse Clinical Specialist, was interviewed recently by radio station WBOS. She discussed the psychological effects of being raped. Ms. Pisarcik is assigned to the Emergency Ward and does rape counseling.

Dr. Daniel C. Shannon, Codirector of the Pediatric Pulmonary Lab and Director of the Pediatric Pulmonary Research Unit at the MGH, was interviewed recently by CBS Radio for the network's series, *"Health, Science, & You,"* broadcast locally on WEEI. Dr. Shannon discussed Sudden Infant Death Syndrome.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • August 5, 1982

Dr. Benjamin Castleman Dead at 76

Dr. Benjamin Castleman, former Chief of Pathology and Acting General Director of the MGH, died on Tuesday, June 29, at the hospital he served with love and distinction for more than 50 years. He was 76.

Dr. Castleman, a professor emeritus at Harvard Medical School (HMS), was a pioneer in developing the role of the pathologist in American medicine. He urged the residents and interns, approximately 200 in number, who trained under him,not to rest content with the diagnosis of the disease, but to become part of the medical team and, most important, never to forget that in each case a patient was vitally concerned.

Dr. Oliver Cope, an MGH surgeon who had worked with Dr. Castleman since 1931, recalled that in 1962, Dr. Castleman examined a biopsy of a bladder tumor and advised the surgeon that the tumor could be destroyed with radiation therapy instead of removal of the bladder. The patient, who had refused to have his bladder removed, is alive and well today. "Dr. Castleman was ready to stick his neck out because he saw what it would mean to the patient," said Dr. Cope.

In 1956 Dr. Castleman saw the potential for treating breast cancer with irradiation, rather than surgical removal of the tumor, and since then has taken part in the management of approximately 600 patients with breast cancer.

Until a few months before his death, Dr. Castleman went to the MGH Pathology Laboratory to review slides of breast cancer tissue for the study.

Dr. Castleman was the world authority on the pathology of the parathyroid gland, beginning his work in defining the pathology and physiology of the gland when he was a pathology intern at the MGH in 1931. His work on the parathyroid gland allowed MGH surgeons to perform the first surgical procedure in the United States to cure a disease called hyperparathyroidism.

In addition to his work on the parathyroid gland and on breast and bladder cancers, Dr. Castleman made important research contributions to the knowledge of pulmonary embolism and infarction, diseases of the thymus gland, polyps of the gastrointestinal tract, and kidney biopsies in high blood pressure. About 80 of his research articles have been published along with a number of books.

In 1956 he also discovered a benign, tumorlike lymph node disease sometimes called Castleman disease.

Throughout the medical world Dr. Castleman was well known as the editor of "The Case Records of the Massachusetts General Hospital," a weekly feature in the prestigious New England Journal of Medicine.

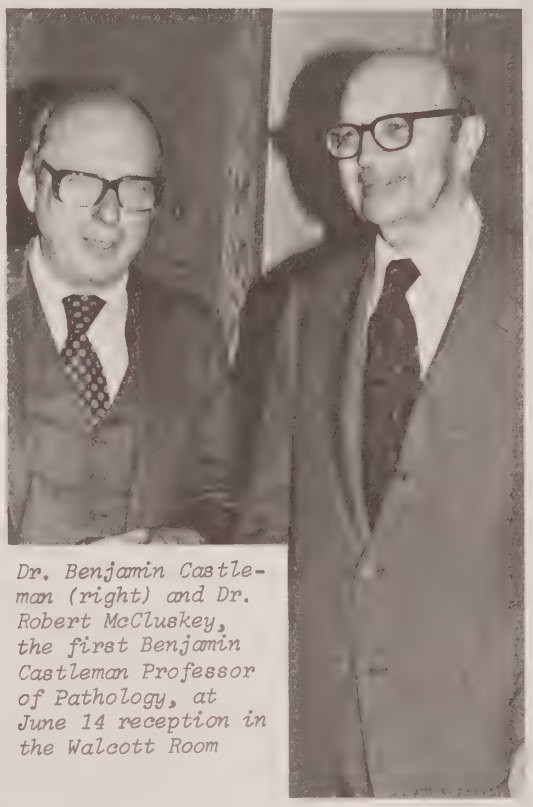
Dr. Castleman is renowned for his dynamic and inspired leadership. He served as Acting General Director of the MGH from January through August of 1972. He tackled the job with an enthusiasm that survived even the tremendous pressure of simultaneously directing his department and the hospital as a whole. For example, Dr. Castleman played a critical role in the establishment of the Cox Center for Cancer Management at the MGH.

He said of the experience, "I really enjoyed it. I wouldn't have wanted to do it for the rest of my life, but knowing there would be an end point and having been at the hospital for so long, I felt there were several things that should be done."

Even during the last years when Dr. Castleman knew that he had cancer, he remained vigorously involved in his medical work. On June 14, colleagues, friends, and family crowded the MGH's Walcott Room to pay tribute to him. The purpose was to honor Dr. Castleman because a new pathology chair had been named after him at HMS and to honor Dr. Robert T. McCluskey, the first Benjamin Castleman Professor of Pathology. Dr. McCluskey succeeded Dr. Castleman on his retirement in 1974.

As speaker after speaker praised Dr. Castleman and reminisced about his career, he sat smiling. Finally the moment came for Dr. Castleman to stand and respond. He smiled once more as he thanked those who made it possible to be honored "before my death."

Just six days later he entered the Phillips House for the final time in his long bout with cancer.



Dr. Benjamin Castleman (right) and Dr. Robert McCluskey, the first Benjamin Castleman Professor of Pathology, at June 14 reception in the Walcott Room

A hug, a tear, and a camera...elements in many MGH graduation ceremonies. Some recent hospital graduations have been captured in words and in pictures on page 2.

Capital Campaign Update

Forty-eight companies have given $3,006,000 to date to The MGH Capital Campaign. This means an average gift of over $62,000.

The money has been designated by the firms solely for The Capital Campaign, the largest segment of which is to replace old patient care units.

Many companies have said that their gift to this campaign is the largest they have ever made to any nonprofit organization.

The following businesses have donated $100,000 or more: *The Boston Globe, The First National Bank Corp., General Cinema Corporation, Gillette Co., John Hancock Mutual Life Insurance Co., Liberty Mutual Insurance Co., Mallinckrodt Inc., Northeast Petroleum Industries Inc., Polaroid Corp., Raytheon Co., and Wheelabrator-Frye Inc.*

The Corporate Gifts Committee is led by cochairmen Lawrence E. Fouraker, Professor at the Harvard Business School, and William J. McCune, Jr., President and Chief Executive Officer of Polaroid Corp., both trustees of the hospital.

ALSO IN THE HOT LINE THIS WEEK

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Research Fund Created by MGH Patient.....Page 3

Associate Director of Nursing Honored by Yale.....Page 4

Shaping Up, While Thinning Out..Page 4

Recent MGH Graduations

President of A-D-A Addresses Interns

The President of the American Dietetic Association told graduating MGH Dietetic Interns recently that they should not consider their education at Mass. General an end, but a beginning.

Edna Langholz, RD, said it was the responsibility of the graduates to help create and mold the future. "Don't let tradition hold you back," she said, "but use it as a guide for the future."

She also urged the 20 Dietetic Interns not to be afraid to fail. "High failure towers over low success," she said.

Faculty, staff, and interns of other Boston dietetic internship programs also attended the address, held June 18 in the Ether Dome.

The 20 interns this summer complete 12 months of rotating service which emphasizes hospital food-service management and clinical dietetics. The MGH program is one of 94 U.S. programs accredited by the ADA.

The hospital has had "pupil dietitians" since 1910.

Edna Langholz (left), President of the American Dietetic Association, receiving corsage from Betty Ann Limpert (right), Executive Director, New England Dairy and Food Council, following Ms. Langholz's address to the MGH Dietetic Interns. Observing the pinning of the corsage is Annie Galbraith, Director of the Department of Dietetics.

Graduates of English as a Second Language Honored

The new English As A Second Language program at the MGH has been a great success with our foreign-born employees and professional visitors. Two classes of six students each recently completed the rigorous twelve-week course designed by the Continuing Education Institute (CEI) of Medford and coordinated by Elaine Beaulieu of the MGH Training and Development Office.

A congratulatory party was held on June 30 in the Walcott Room of the ACC. Guests shared an international buffet prepared by the students, who received certificates of completion. Volunteer tutors were presented with handmade coffee mugs as a thank-you from Human Resources Training and Development.

"There are a few reasons why this particular English program has worked out so well," said Ms. Beaulieu. "One reason is the high quality, personalized curriculum provided by CEI. Another is the outstanding contribution from our 10 volunteer tutors, 9 of whom are full-time MGH employees."

Each tutor worked one hour per week with a student, giving an important backup to the class work. Some of the tutors have exceptionally busy schedules but gladly spent extra hours in order to help other employees. One volunteer, Shirley Snyder of Environmental Control, tutored two students while maintaining her own course work at B.U.

Classes focused on the needs of the employee within the work environment and were limited to six students. Two different classes were held in order to accommodate the number of students, the work schedules, and English skill levels. Students attended classes on their own time. Both classes have elected to continue through the summer with an eight-week advanced course. A third summer class will be held for new students and a new fall schedule will be set by mid-August. (Interested students should call Ext. 2216.)

"People from all over the world come to the MGH to work, to conduct research, and to continue their education," said Ms. Beaulieu. "Training and Development is thankful for all the support we've received from people willing to help expand opportunities for our foreign-born employees and enrich the MGH experience for our visiting professionals."

Graduates and instructors in the English as a Second Language program.

Chaplain Phillip M. King and a Clinical Pastoral Education graduate display the emotion that frequently accompanies graduation ceremonies.

Joanne C. Runci (left) receiving applause from other Radiologic Technology students during graduation ceremonies held in June. Ms. Runci was one of 10 students to complete the program this year.

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Oh, You Beautiful Doll!

Pauline Kumiski spent most of her early years living in Montreal.

She was the oldest of nine children,and her family did not have a lot of money. So having a doll was more of a luxury than a necessity. "The only doll I owned as a child," recalled Ms. Kumiski, "was an old sock doll my grandmother made for me."

Pauline Kumiski with some of her collection of dolls. The doll in the middle of the front row is the one Ms. Kumiski made.

Ms. Kumiski's family also couldn't afford to buy a lot of new clothes for the children. So Pauline learned to sew at a very early age...not with a machine, but by hand.

As a grown woman, she now makes all her clothes. And as a grown woman, Pauline Kumiski, a Photographer's Assistant in the MGH Photo Lab, is now making her own dolls, too, including *their* clothes.

But as Ms. Kumiski pointed out, this affection for dolls all came about rather by chance.

"I was driving through Mystic, Connecticut, one day last year after visiting my brothers when I noticed a doll museum. I had never been inside one before, so I thought I'd take a look. Suddenly, I was hooked! I began going to yard sales, garage sales, antique shows, anyplace I could buy old dolls, and I began restoring them."

Ms. Kumiski now has a collection of about 50 dolls in all shapes and sizes, many of them costing as little as a few dollars to buy. "One of the dolls only cost me a quarter," she boasted.

She learned how to restore them by reading books on the subject and by taking a course in Stoneham one night a week.

Ms. Kumiski explained that having an old doll look like new involves cleaning the doll, replacing the body, doing some painting, and sewing new clothes.

All this would be challenging enough for most people, but not for Pauline Kumiski. She wanted to do something more. She wanted to make her own doll from scratch. And she did.

This process, according to Ms. Kumiski, is quite simple.

"You start," she explained, "by choosing a doll you would like to make. You do this by looking through doll catalogues. The one I selected to make is called *'Mein Leibling,'* which is German for 'My Darling.' You then begin to make the doll by molding pieces in their greenware, similar to ceramics. The pieces are then cleaned and smoothed."

But making the body, according to Ms. Kumiski, is the easy part. "The difficult thing is making the eyebrows, lips, and fingers. All those parts must be painted by hand, and it usually takes one entire class to complete," she said.

No doll should be without pretty clothes, so once the doll is completed it's time to think about an outfit.

Sewing clothes for people was nothing new for Ms. Kumiski. Sewing clothes for *dolls*, however, was. "They are certainly a lot harder to make because they're so small," she admitted. "But I've always believed that if you're going to do something, you might as well do it the best you can."

Consequently, Ms. Kumiski sews what is called a French seam--double stitching with no raw seams, not even on the inside of the doll's clothes. She also uses glass eyes, not the plastic eyes found in some dolls.

Presently, the Photographer's Assistant, who has worked at the MGH for three and a half years, is learning how to make doll shoes. She explained that she has gone to the library and has found books displaying shoe patterns. "Now all I have to do is find the materials."

Eventually, the 16-inch doll will also be wearing a brown velvet coat, with hat to match...all dressed up to be entered in a doll show next month.

Although Ms. Kumiski is reluctant to put a price tag on her doll, she did estimate that it cost about $90 for the materials to make *"Mein Leibling"* and about $40 to outfit her. "But some people pay thousands of dollars to buy just one doll," she added.

Pauline Kumiski insisted that her intent in making and restoring dolls is certainly not for profit. "I want to make dolls as a leisure kind of thing," she said. "I think if I did it for money, I would not enjoy it as much. I put a lot of myself into each doll, and it would be almost like selling a part of my family. I even have names for all of them."

Pauline Kumiski, a widow, is the mother of two grown children, a girl and a boy. "My daughter was always a tomboy when she was young, so she was never really interested in dolls. But she is very artistic in her own way. And my son keeps on saying 'Ma, I just can't believe you are playing with dolls at your age.' I think both my children think I'm in my second childhood."

And Ms. Kumiski conceded that at times even she finds her involvement with dolls a bit hard to believe. "I also find it hard to believe that I'm actually going to yard sales and auctions to buy cribs, beds, and high chairs for the dolls. I think some day I'll need a new house just for them."

(continued on page 4)

Mashud A. Mezerhane B.

Patient Donates $75,000 For Research Fund

The Mashud A. Mezerhane B. Fund was officially created on July 15 with a generous gift to the hospital of $75,000 from the family of Mr. Mezerhane of Caracas, Venezuela.

Mr. Mezerhane is a patient at the MGH who suffers from Creutzfeldt-Jakob Disease. July 15 is Mr. Mezerhane's birthday.

The fund will support research, both basic and clinical, relating to the prevention and treatment of Creutzfeldt-Jakob Disease, a rare progressive neurologic disorder caused by a virus-like organism.

Dr. Martin S. Hirsch, Director of Virology at the MGH, will head the research activities, working closely with virology and neurology colleagues in the United States and abroad to better understand the ways that viruses interact with cells and the immune system and become active after years of latency or silence.

The goal of the research will be to develop effective drugs and other methods of treatment for the disease.

Dr. Hirsch thanked the Mezerhane family for their gift adding, "I fully expect that your support will hasten the day when Creutzfeldt-Jakob Disease will be conquered."

Dr. Joel E. Tepper (right), head of the intraoperative radiation program at the MGH, and staff technologist Jane Harding demonstrate a new procedure which combines radiation therapy and surgery. The 35 million electron volt linear accelerator here administers high doses of radiation directly to the tumor site exposed during surgery. Doctors at the MGH have had initially encouraging results in treating locally advanced cancers of the rectum and lower colon using this procedure.

Kris Nelson leads employees in a series of exercises in a pilot program offered this summer by the Office of Training and Development.

Gellestrina T. (Tina) DiMaggio was honored at Yale University Alumni Day recently with a Distinguished Alumna Award of the Yale School of Nursing and the Alumnae Association. The Award cited Miss DiMaggio's work as a nursing administrator, her recognized contributions to pediatric nursing, her devotion to the Chairmanship of the Massachusetts Board of Registration in Nursing, and her ongoing work on the Governor's Council on Continuing Education. Also mentioned was a previous honor, that of the American Nurses' Association Nurse of the Year in Maternal-Child Health.

Doll (continued from page 3)

Or maybe a doll shop?

"That's a real possibility," responded Ms. Kumiski. "I have thought about having a little shop someday where I can display all my dolls." Presently, many of the dolls can be found inside a China closet in her Medford home.

But for now, Pauline Kumiski is satisfied working in the hospital's Photo Lab by day and making dolls by night.

"At work, I have so many things to do that the job is always interesting." In the Photo Lab, located in the basement of the Bulfinch Building, she is responsible for taking in all the orders, distributing the work to be done, filing, and helping to mount slides.

So at night, Ms. Kumiski needs to relax. And what better way to do this than by sitting in her doll room, as she calls it, and seeing greenware, glass, paint, and cloth come to life?

"Right now I'm in the process of making another doll called *'Pouting Billy.'* He'll be 20 inches high."

And Pauline Kumiski is as excited about making this doll as she was the first. "I've found a hobby I really love," she enthused. "I hope I'll always feel this way."

Let's Get Physical

The music you may have heard coming from Bartlett 9 late Tuesday and Thursday afternoons the past couple of months was not from any party. And any vibration you may have felt originating from the top floor was not the result of new construction going on inside Bartlett Hall. And any shouts of *"one, two, three, four"* were not lessons in elementary arithmetic for preschoolers.

It's all been aimed at helping MGH employees to shape up.

Since the first week of June, the Office of Training and Development in the Department of Human Resources has been sponsoring a pilot program in Physical Fitness for about 70 participants.

"We think the program received a very favorable response," declared Kris Nelson, R.N., M.S.N., coordinator of the Cardiac Rehab. Program, who assisted by Jane Walsh, R.N., conducted the Tuesday classes. "Many employees who took part have told us that they have lost inches, feel better, and have increased their stamina," said Ms. Nelson.

Intensive Care Unit nurses Nancy McCleary and Claudia Nehila directed the Thursday night groups.

All the exercises, including aerobics, were done to music. "We found that many of the students have even begun to exercise on their own outside of class," remarked Ms. Nelson.

The program will now be evaluated with a view to planning for the fall.

Continuing Education

The Continuing Education Courses being offered in the fall of 1982 include the following:

COPING WITH COMPUTERS IN THE HEALTH CARE SETTING

Thomas W. Kelly, Instructor
Thursday, October 14
Fee: $60

PATHOPHYSIOLOGY I

Richard Pingree, M.D., Instructor
Thursdays, September 16-December 16
5:30-7:00 p.m.
Fee: $100

CONTEMPORARY TECHNIQUES IN DIAGNOSTIC HISTOPATHOLOGY

Robert Ferrante, M.S., ASCP, Course Coordinator
Two Saturdays, October 23 and 30
Fee: $165/both days or $90/day or morning lectures without workshop $40/morning.

PURCHASING WORKSHOP

Thomas W. Kelly, Instructor
Thursday, November 4
Fee: $60

WORKING WITH THE DIFFICULT PATIENT

Marilyn Schwartz, M.S.W. and Susan Primm, M.S.W., Instructors
Saturday, October 16
Fee: To be announced

CRITICAL CARE NURSING

Cosponsored by the Critical Care Nurses Association
Maureen Cochran, M.S.N., R.N., Conference Coordinator
Monday and Tuesday, December 6 and 7
Fee: $80/both days, $50/one day

INTO THE MEDICAL MAINSTREAM: PSYCHIATRIC NURSING IN THE GENERAL HOSPITAL

Cosponsored by the Psychiatric Nursing Service
Gail Gaffey, M.S., R.N. and Anne Locke, M.S., R.N., Conference Coordinators
Friday, October 8
Fee: $50 before September 8, $65 after September 8

These courses are eligible for tuition aid through the Tuition Aid Office (Ext. 2230). Continuing Education credit has been applied for with appropriate professional organizations.

For more information on these courses, and to register, please contact: Continuing Education, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

Five softball teams comprised of MGH employees have been playing on Friday evenings on the diamonds across from the hospital on Charles Street. The teams are made up from members of the Refrigeration, Paint, and Electric Shops. There is also a doctor's team as well as a team that includes employees from Personnel combined with other departments.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
August 26, 1982

LEARN *ESPAÑOL*

Spanish classes designed especially for health care workers will be provided at the MGH beginning on Tuesday, September 14. The 15-week course, which will meet twice a week, will be directly related to the students' needs. Slides and audiotapes will support class study. This program has been designed and used over the past few years at several hospitals located in the Harvard Medical Area. Tuition for the course is $110. Employees who are eligible for tuition assistance will be reimbursed upon successful completion of the course. Students will also be asked to purchase a textbook ($16.95) at their own expense. One of the best features of this Spanish course is that the class size will be limited to 10-12 students. Two sessions have been scheduled: Beginning Spanish on Tuesdays and Thursdays from 6-7 p.m. and Intermediate Spanish on Tuesdays and Thursdays from 5-6 p.m. Both groups will meet in Patio Room A, in the White Building Basement next to the General Cafeteria. The application deadline is September 7. If interested in applying, you should contact the Office of Training and Development, Ext. 2230. Application forms and a Fact Sheet outlining course details and dates will be available.

RADIATION PROTECTION COURSE

A Basic Radiation Protection Course for Laboratory and Hospital Personnel will be offered beginning Wednesday, September 15, from 4-6 p.m., on Bartlett 9. The course is intended to provide basic information relating to radiation safety, nuclear physics, radiation biology, nuclear instrumentation, and dosimetry. Part 1 includes 5 2-hour lectures intended for those desiring a general training in the field and satisfies MGH Radiation Safety Committee requirements. Parts 1 and 2 include 10 2-hour lectures and are intended for those desiring a permit. This satisfies the NRC requirement in Radiation Safety. Employees signing up for Part 1 must attend at least 80% of the classes and complete one class assignment pertaining to a simple laboratory survey. Those taking Parts 1 and 2 must attend at least 80% of the classes and complete an assignment for each class plus a final open-book exam. For more information, please call Dr. Frank P. Castronovo, Jr., in the Radiation Safety Office, Ext. 8328.

EVENING ORIENTATION MEETING

The Volunteer Department will be having an Evening Orientation Program on Tuesday, September 21, from 6-8 p.m. in the Conference Room of the Volunteer Office. Anyone interested in evening volunteer service is encouraged to attend.

1983 MGH TELEPHONE DIRECTORY

The Communications Office is now in the process of preparing for the printing of the 1983 MGH Telephone Directory. A letter has been sent to every department and service in the hospital asking that listings in the current book be reviewed and that requests for additions, changes, and deletions be made through the Communications Office, White 13, as soon as possible. The deadline for receiving this information is Friday, September 17. After that date, all the information will be compiled from the computer, and the book will be printed. If you know of a change that should be made, please submit it through the secretary in your department or service so that all the information received will be coordinated and consistent. If you would like to see how any listing will appear, please come to the Communications Office (the right side of the corridor) any Monday through Friday between 10 a.m. and 3:00 p.m. The new Directory should be delivered in late November or early December.

COMING UP IN THE SEPTEMBER 9 EDITION OF THE HOT LINE...

New programs in Nursing and Dietetics begin at Institute.

Baby pictures attract interest in the O.R.

AROUND MGH

Helen T. Doherty, R.D., has been appointed Assistant Director, Foodservice Systems Management, in the Department of Dietetics. She succeeds Dr. Barbara Bobeng, R.D., who accepted the position of Dietetic Internship Director for the Combined Dietetic Internship Graduate Degree Program in the MGH Institute of Health Professions. Although Miss Doherty will share responsibility for overall department management, she will be primarily responsible for food-service management activities throughout the department. The new program that Dr. Bobeng heads will be admitting its first class on August 30. It will integrate the internship with graduate study. She will continue to serve in the Department of Dietetics as a staff specialist. Her extension is 3157. Miss Doherty's extension is 2587.

Gary Vey and Trudy Yukl, social workers in the MGH's Emergency Ward, have had some articles published recently. An article entitled,"Crisis Intervention: A Reality-Based Approach," appeared in the March, 1982 issue of the Journal of Reality Therapy. An article entitled, "Social Service: Integral Part of the Critical Care Team," appeared in the June, 1982 edition of Critical Care Update! And Ms. Yukl, a cofounder of the hospital's Native American Indian Clinic, authored an article on "Caring for the Urban American Indian Patient," which was published in the Journal of Emergency Nursing.

Mr. George West, Technical Director of the Respiratory Care Department, is the course co-director of the postgraduate course "Long-Term Oxygen Therapy: A World View," sponsored by the American College of Chest Physicians. This postgraduate course is held in conjunction with the XIV World Congress on Diseases of the Chest and the 48th Annual Scientific Assembly of the A.C.C.P. In addition, Mr. West will speak on "Fire, Explosion, and Other Nonmedical Aspects of Long-Term Oxygen Therapy."

Dr. Rochelle Friedman, a member of the MGH's Psychiatry Department, has coauthored a book entitled, Surviving Pregnancy Loss. The book was published by Little, Brown and Company.

MGH IN THE MEDIA

The MGH's Trauma Center will be featured in a future edition of *"Evening Magazine."* The show will be telecast on Labor Day, Monday, September 6, at 7:30 p.m., on WBZ-TV (Channel 4). The segment is expected to include interviews with Dr. Charles McCabe, Assistant Chief of Emergency Services, and triage nurses Pat Durning and Jackie Lee. It will also show patients being treated in the hospital's Emergency Ward.

The three MGH physicians featured in the June-August MGH NEWS for their treatment of musicians will play an important role in the cover story of The New York Times Magazine, scheduled for September 12. The work of Drs. Fred H. Hochberg, Robert Leffert, and Bhagwan Shahani will be described in the article.

Dr. Gordon L. Brownell, Director of the MGH's Physics Research Laboratory, recently appeared on the WCVB-TV (Channel 5) program *"Healthbeat."* He discussed the Positron Emission Tomography Scanner, a device which measures organ blood flow or metabolism.

Dr. Ronald A. Malt, visiting surgeon at the MGH and Chief of Gastroenterological Surgery, was interviewed recently by the Cable News Network. He discussed the surgical treatment of malignant melanoma.

REMINDER

It isn't too late to let the News Office know if you have a famous double. We are looking for employees who have been told they look like someone else, someone we would all recognize, to be included in a feature story in a future HOT LINE. If you think you qualify, or know of someone who does, please send that person's name and extension to the News Office, Bigelow 12, or call Ext. 2206.

The MGH Hot Line

Boston, Massachusetts • News Office, Bulfinch 1 (2206) • September 9, 1982

No Layoffs Planned But Some Jobs Unfilled

The state of the nation's economy combined with new governmental regulations will necessitate the MGH leaving some jobs unfilled in the next fiscal year.

No layoffs of existing personnel are planned, however. Only those positions that are or become unfilled will be subject to the new policy. These vacancies to be left open are soley the ones that occur when employees depart.

The other Boston hospitals are facing similar problems, some much more severe. In all between 300 and 700 jobs will go unfilled at the MGH in order as part of the overall program to reduce the budget by the required $15 to $20 million. The more positions that open early in the fiscal year, the closer the final figure of unfilled posts will be to 300 instead of 700. A committee chaired by Thomas Rothwell, Director of Human Resources, will examine the positions to determine whether they can remain open without adversely affecting patient care.

"We want to keep the same high standards of care that traditionally attract patients here," said Dr. J. Robert Buchanan, General Director. "Furthermore it is with regret that we allow positions to go unfilled at all. Our budget consists largely of wages and salaries. To reduce it as much as new state regulations necessitate, we had only one other possibility: to give no raises this year. We believe that as difficult as it is, the choice we made is the better one for our loyal employees. This way, we hope to be able to reward them with wage increases."

(continued on page 4)

Marianne Connolly (right) receiving sunglasses and flowers for winning a baby picture contest in the O.R. Sharing in the celebration are Rebecca Hooker (left), who finished third, and Vivian Johnson, one of the organizers of the contest.

You "May" Have Been a Beautiful Baby But . . .

Life in the MGH Operating Room may just never be the same for Marianne Connolly, at least not for a while.

It seems that wherever she goes now the Clinical Nurse Leader in the Pediatric Surgery Service is asked how she managed to correctly identify 111 of 138 baby pictures of O.R. personnel recently on display on Gray 3. Why, you may ask, were 138 baby pictures of MGH employees on display? Well, let's let two other people assigned to the O.R. explain.

"It was the middle of the summer, and we thought about ways of bringing people closer together. So we decided to have a contest." The person behind that quote and that idea is Caesar Villa, Sterile Supply Specialist in the O.R. Mr. Villa along with Vivian Johnson, Staff Nurse in the O.R., became the "brainchildren" for the official Operating Room Baby Picture Contest.

The contest began the first week of July. It started out very slowly but seemed to gain momentum with each week that passed. "A few people would bring in their pictures, and a group would crowd around the display," explained

(continued on page 2)

New Dietetic Internship Program Begins

A new group of Dietetic Interns has now arrived at the MGH. However, the faces aren't the only thing that's new this year. So is the program.

The Dietetic Internship Program, which began at the MGH in 1910 under the sponsorship of the Department of Dietetics, has now become the Combined Dietetic Internship-Graduate Degree Program, under the sponsorship of the MGH Institute of Health Professions with the Department of Dietetics.

(continued on page 4)

MGH General Director Dr. J. Robert Buchanan (seated) has his blood pressure checked by Hypertension Nurse Specialist Donna Christensen, as Dr. Randall Zusman, Director of the Hypertension Unit observes. It's all part of a hypertension screening for MGH employees. See story on page 3.

Capital Campaign Update

Dr. J. Robert Buchanan, MGH General Director, is taking a leadership role in the MGH Capital Campaign to raise funds for improved patient care facilities and endowment for the Institute of Health Professions.

"The Capital Campaign is integral to our efforts to keep pace with the techniques and technology of modern medicine," said Dr. Buchanan.

He pointed out that the campaign tackles the need for hospital improvement without adding to the cost of patient care. "Cost containment is our major consideration today even in the face of the need to build our badly needed patient care facilities. This means that we must rely heavily on gifts from those who believe in this institution in order to insure its continued position of leadership in medicine."

Dr. Buchanan joins The Capital Campaign at a crucial point: close to $47 million has been raised toward an interim goal of $65 million by the end of 1983. The long-range goal is $114 million.

ALSO IN THE HOT LINE THIS WEEK

A Guide to Secretarial Procedures .....Page 2

Instructors in CPR Honored.....Page 3

A Cardiac Rehab. Graduation....Page 3

Baby (continued from page 1)

Ms. Johnson. "Then more pictures would be brought in, and the crowd would also grow. We even had to extend the deadline for identifying the pictures from the end of July to almost the middle of August. This whole thing certainly exceeded our expectations."

And apparently the expectations of some others in the O.R., as well.

"I think many of us were a bit skeptical about the idea when we first heard of it," remarked Ann Cahill, a Quality Assurance Nurse in the O.R. "But now I'd have to admit the contest was the most talked about thing that's happened here in quite a few years." Incidentally, Ms. Cahill has worked in the MGH's O.R. for 37 years.

As the number of photographs grew, so did the interest, and so did the discussion about the contest. "It was very difficult to keep the identities a secret," conceded Mr. Villa. "Vivian and I were the only ones who knew who each person was. But it was funny to hear other people speculate about the identities...funny because some of them were so far off."

"A few employees told us they wanted to participate, but that they just couldn't find their baby pictures," added Ms. Johnson. "But I think even they had fun."

Which leads us back to Marianne Connolly. You see, Ms. Connolly very nearly didn't have a picture to even put on display. "I didn't keep any baby pictures of my own, so I had to track one down at my sister's home."

The actual voting took nearly a week to complete. But there was almost as much competition for space in front of the display, which eventually had to be moved to bigger quarters, as there was to identify the O.R. personnel. "I spent a couple of hours after work during the last two weeks of the contest looking at the pictures, including about an hour of my own time the day I turned in my ballot," said Ms. Connolly.

Finally, on Monday, August 16, the winner was announced. "I was simply stunned," the pediatric nurse exclaimed. "Even now I can't believe that I was actually able to select the identity of 111 of 138 people!"

So, O.K. Marianne. Even though you've been asked it before, tell us how you did it?

"The eyes really gave it away," said Ms. Connolly, who has worked here for six years. "Other features may change through the years but usually not the eyes. Also, working in the O.R., we are used to seeing people wearing masks over their faces so the eyes are really the only visible feature we see."

But all the other people who entered the contest work where you do, Marianne. So what else was it?

"Well, I guess I had a slight advantage in that I spend a lot of my time with babies during the course of a week. So I've come to learn that all babies do *not* look alike, even though you often hear that they do. But I had an idea of who was who before the ballot even came out. And the rest was really process of elimination...combined, of course, with a lot of luck."

Ms. Connolly may have found it easy to identify many of the people in the O.R., but the same certainly cannot be said of her coworkers. Only five people who entered were able to identify Ms. Connolly's picture. "And I think those five said it was the bracelet that gave it away. I loved jewelry even as a child."

The second place finisher was Cathy Bruce, who correctly identified 106 people. Rebecca Hooker, who guessed 105 faces correctly, finished third.

For her effort, Marianne Connolly received a very large pair of sunglasses, to protect her sharp eyes, of course, and a vase of flowers. "Believe me," insisted Ms. Connolly. "I would have been just as thrilled if I had not won anything. The challenge was the real prize."

"I think the contest really served its purpose," said Mr. Villa. "We're really a lot closer now, and it's given employees the chance to know each other better, especially the new people. And it was a fun thing to do during the summer."

"It also dispelled myths that some people were born adults," added Ms. Connolly. "But it also raised a whole new line of questions for some of us," interjected one unnamed O.R. employee. "You were such a gorgeous baby. Whatever happened?"

The baby pictures always attracted a crowd.

MGH secretaries involved in producing the Guide to Secretarial Procedures look over their work. (left to right) Jo DiCarlo, Laura Hamilton, Sally Copell, Project Coordinator, Barbara Hennessey, and Winnie Horgan.

A Manual to Make Things Almost Automatic

Just in case you haven't heard, secretaries at the MGH are now equipped with new manuals. No, not typewriters, but manuals to secretarial procedures.

These guides, which were prepared by and for MGH secretaries, are designed to acquaint both new and long-term employees with different procedures used in the hospital.

"It's really a reference guide outlining how to go about handling certain secretarial responsibilities," explained Sally Copell, of Administration, who served as Project Coordinator. "Of course, there are some areas we knew would be familiar to almost all secretaries. But we also found some things that were even new to us because we don't do them on a regular basis."

The 80-page manual contains information on subjects ranging from purchasing procedures to how to make reservations for the Chalet. Assisting Ms. Copell in compiling the guide were Laura Hamilton of Purchasing, Barbara Hennessey of Materials Management, Winnie Horgan of Building Service, and Jo DiCarlo of Accounting.

"But the person who really got the whole thing going," added Ms. Copell, "was Carol Rinehart of Training and Development." She explained that it was Ms. Rinehart's idea in 1979 to have such a guide published. At that time, Ms. Rinehart assigned Mary Sassone, a student intern in her office, to develop the initial format for the publication.

"Mary did a lot of the work on the manual, but when Carol asked me to organize the data at the beginning of this year, many revisions needed to be made," said Ms. Copell, who along with the others surveyed the major departments most secretaries deal with, updating the necessary information as they went along.

Once in final form, the guide was sent to the printer and distributed in May to each department within the hospital, including the MGH's more than 600 secretaries.

"I've heard people remark that it was a good idea," said Ms. Hamilton. "I know the guide has already come in handy for me when I was filling in for someone in my office who was on vacation. Since I was not familiar with what that person did, I just consulted the guide for help."

"I think people who aren't secretaries have even found it to be very useful," added Ms. Rinehart. "I believe many employees can find this to be a handy guide to departmental services and procedures."

However, that mass appeal may in itself cause a problem.

"It may be a little overwhelming to some new secretaries," conceded Ms. Hennessey, "but just working here can sometimes be

(continued on page 4)

Several Cardiopulmonary Resuscitation (CPR) instructors at the MGH were the guests of honor recently at a party in the Chalet. They were being recognized for all the time they have volunteered over the past three years to make the hospital's CPR training programs so successful. "They have actually volunteered about 1,300 hours in all," estimated Regina A. Craffey, Coordinator of the CPR Programs, in the Office of Training and Development. "And they have helped train thousands of MGH employees in CPR." The instructors received plaques and CPR caps. They also got a rare chance to socialize with "Resuscitation Annie" and "Baby Annie" outside the CPR classroom. Both of them seemed to enjoy the party, too!

Employees Being Screened for Hypertension

Although "house calls" made by medical professionals may be a thing of the past, "office calls" are the wave of the future, at least as far as the MGH High Blood Pressure Screening and Treatment Program is concerned.

This program, which is part of the MGH Hypertension Associates, involves the screening of hospital employees for high blood pressure. But unlike similar programs in the past, this one comes to the employee, not the other way around.

"We go directly into the work site," explained Dr. Randall Zusman, Director of the Hypertension Unit, "and do our initial testing there. Only if the employee needs to be rechecked does he or she come to our office."

So far, the program has screened hundreds of hospital employees. But there is still a long way to go. "Our goal," said Donna Christensen, R.N., Hypertension Nurse Specialist, "is to screen every person employed by the hospital, including those who work in the community health units."

The purpose of the screening is three-fold: To identify people who have hypertension and who are not aware of it, to check those employees who have had high blood pressure in the past, and to provide information to employees physicians.

At the screening, the blood pressure of each employee is tested three times, and every person is asked to complete a brief form. The entire process takes about 10 minutes.

If an employee's blood pressure is high, the person is asked to make an appointment to have it rechecked. "We see patients in the Ambulatory Care Center every day, Monday through Friday," said Ms. Christensen, "so employees don't have to disrupt their schedules to have their blood pressure rechecked."

Dr. Zusman estimated that once the screening is completed, 20% of all MGH employees (between 1,500 and 2,000 workers) will probably be found to have hypertension. "That's about the national average," explained Dr. Zusman, who is also an Assistant Professor at Harvard Medical School.

"The latest figures we have show that about 36 million adult Americans suffer from high blood pressure, and since there are no symptoms, many people don't even know they have it. That's why it's often called the 'silent killer.'" Dr. Zusman added that hypertension can result in heart attack, stroke, kidney failure, or renal failure.

"In a way," said Ms. Christensen, who is Program Coordinator, "the screenings should be considered preventive medicine. High blood pressure is not something to be taken lightly."

Dr. Zusman and Ms. Christensen suggested that besides medication there are ways people with hypertension can treat themselves, such as stop smoking, lose weight, exercise, and restrict salt intake. "But the important thing," added Ms. Christensen, "is to find out if your blood pressure is high and take steps to control it."

The hypertension screenings are voluntary and confidential. In addition, both the screening and any subsequent treatment in the MGH Hypertension Unit is free of charge to hospital employees.

Any MGH department supervisor who would like his or her employees screened right away can call the Hypertension Associates at Extension 7790.

But as Dr. Zusman added, "We hope to be seeing all of you, sooner or later."

Cardiac Rehab. Coordinator Kris Nelson (center with back to camera) leading a group of patients in some exercises

Cardiac Rehab. Program Holds Graduation

There were 23 graduates in the class. All were different ages, had different backgrounds, and probably different interests. Yet they had at least one thing in common...something that brought them together as a group. All 23 had recently exhibited some form of a cardiac problem.

Some had suffered a heart attack, others had undergone a coronary bypass operation, and still others had demonstrated coronary risk factors.

The course from which these people graduated was the MGH's Cardiac Rehab. program.

Directed by Dr. Alexander Leaf and coordinated by Kris Nelson, R.N., M.S.N., the program takes place three mornings a week--from 6:45-9:00--at the Harvard Indoor Track and Tennis Facility. Other regular staff members are Kathy McKool, R.N., M.S.N., and Meryl Cohen, R.P.T., M.S. Physicians providing coverage on a rotating basis are Drs. Harvey Simon, Steven Levisohn, Albert Mulley, and David Steinhaus.

Most participants are enrolled between three months and one year. Each person is evaluated every three months. Individual goals are set for every patient depending on his or her age, medical problem, and physical condition. Once these goals have been met, the student graduates.

The program concentrates on several areas: increasing working capacity; reduction in weight, cholesterol and triglyceride levels, and cardiac symptoms; stress management; and smoking cessation. A dietitian, Lillian Sonnenberg, R.D., is also on hand to consult with each participant one day a week.

"Each patient has an individually prescribed program to follow," said Ms. Nelson. "However, all participants begin each morning by undergoing a blood pressure check. Then they weigh-in and check their resting pulse rate. Next, they warm up for about 10 or 15 minutes in order to increase their pulse rate as well as stretch their muscles. Then they carry out their training program."

Some participants run, jog, or walk along the track. Others work out on exercise bicycles. All finally participate in cooling-down exercises, including flexibility and relaxation exercises. And all have their pulse checked again.

There have been many success stories written in the three years the program has been in operation, and Ms. Nelson related one such example from this class:

"One of the graduates--a 58-year-old owner of a shoe store chain--suffered a heart attack in February of 1978 and had an attack of angina in December of 1981. He heard about our program through a friend, who himself was a previous graduate. He began with us on February 17. And in the past five months he has lost 17 pounds, increased his time on the treadmill from 7 minutes to 13.2 minutes, reduced his cholesterol from 338 to 198, reduced his triglycerides from 264 to 131, and is now jogging four miles, never having jogged prior to starting the program."

So all 23 graduates got together on Thursday evening, July 22, in the Bigelow 7 Conference Room to congratulate each other for losing a combined total of 120 pounds and to receive certificates for completing the program.

Refreshments were also served at the graduation reception, including some provided by one of the graduates, who just happened to be the owner of a bakery in Newton. Of course, all the pastry was low in sodium, cholesterol, and fat!

Jobs (continued from page 1)

The fiscal constraints involve new regulations of the Massachusetts Rate Setting Commission and/or the enactment of new statewide cost containment legislation.

In testifying against an earlier even more stringent version of the Rate Setting Commission regulations, Dr. Buchanan said that one of the options imposed by the state constraints was to give no raises to hospital employees.

A member of that state commission replied: "We no longer see the need to give pay raises, thus increasing the cost of health care." The commission member then added that automobile manufacturers got the United Auto Workers to roll back salary increases.

"That's a step we haven't even considered," Dr. Buchanan said in a HOT LINE interview. Concluding his remarks about a new committee structure he has evolved to contend with the economic problems, Dr. Buchanan stated: "It is my sincere desire that this process enhance MGH's ability to maintain its essential character as an institution of leadership in wise and balanced program development, looked upon throughout the nation as a leader in decision making. To achieve this will require our best efforts and will not be easy for any of us. However, I am confident we can and will achieve the necessary balance over the next several months."

Administration Executive Secretary Mildred Flaherty displays one of the gifts given to her at a recent retirement party in her honor. Mrs. Flaherty left the MGH after 18 years of service.

Manual (continued from page 2)

a bit overwhelming given the size of the hospital. For example, we give instructions on how to make reservations for 14 different conference rooms, and it's quite possible that many secretaries have not even heard of some of the rooms."

But the secretaries believe the guide is meant to make the life of an MGH secretary easier. "It's also nice that the people who are directly involved in carrying out these procedures were directly involved in compiling this manual," added Ms. Copell. "Sometimes secretaries have questions about certain things, but they don't know whom to ask. Now they don't have to run into that situation."

For that reason, maybe the manual could also be called, *"Everything You Ever Wanted to Know About Being an MGH Secretary, But Now Don't Have to Ask."*

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

J. Robert Buchanan, M.D.
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Lionel Porter (left) and Gene Hannigan cut a cake given to them at a party following their completion of the Adult Diploma Program, in which MGH employees can earn their high school diplomas.

Dietetics (continued from page 1)

But the difference may not be noticeable right away.

"The interns will still be working in all areas of the Department of Dietetics," explained Dr. Barbara J. Bobeng, R.D., Director of the Combined Dietetic Internship Graduate Degree Program. "And they will still be under the direct supervision of Registered Dietitians."

The first year, the interns will be spending two weeks in food procurement and accounting, eight weeks in food production, eight weeks in food service, twelve weeks in adult medicine and surgery, five weeks in pediatrics, eight weeks in ambulatory care nutrition, and four weeks serving on staff relief.

But Dr. Bobeng added that the interns will also be taking 15 hours of graduate course credit at the Institute their first year. In the second year they will take specialized courses in clinical dietetics and food service systems management. They will also do thesis research.

Upon successful completion of the two-year program, the students will earn a Master of Science degree in Dietetics.

"But even after their first year," remarked Dr. Bobeng, "they will be able to take the exam to become Registered Dietitians."

"We think it's really an ideal situation," added Dr. Mary Carey, R.D., Program Director, Graduate Program in Dietetics. "The students will be able to use the resources of both the Department of Dietetics and the Institute while gaining practical experience in a hospital setting."

Eighteen students have been accepted as interns this year coming from as far south as Fort Lauderdale, Florida, and as far west as Newport Beach, California. They will be spending about 36 hours a week working in the clinical areas of the Department and the community health centers and three to six hours a week in the classroom.

With the interns spending so much of their time working in the hospital their first year, the Department of Dietetics, needless to say, is playing a very important role.

Annie L. Galbraith, R.D., Director of the Department, who previously directed the Dietetic Internship Program, sees the change from a certificate to a Master's degree program as a natural progression. "I think it's a very positive step," said Miss Galbraith. "The students will still be getting hands-on practical experience by working in the hospital. But they'll also be gaining valuable academic knowledge that they will keep with them for the rest of their lives. It's really the better of both possible worlds."

Miss Galbraith estimated that more than 1,000 interns have completed the department's Internship in its more than 70-year history. "We've had a reputation for being able to attract the cream of the crop for interns because of the recognized quality of our programs," remarked Miss Galbraith with pride. "But I would have to say that through the years our alumni have been our best recruiters."

And if the MGH Institute of Health Professions has anything to do with it, that high tradition of excellence created by the hospital's Department of Dietetics will continue. "We realize that we're building on a very long and proud tradition," said Dr. Carey. "And that's what makes what we're doing now so exciting, and also so challenging."

"It's really an honor to be involved in this," added Dr. Bobeng. "The MGH Dietetic Internship Program has been so respected in the profession for so many years that I can't help but feel privileged to direct this program. But I also realize that I have very big shoes to fill in Annie Galbraith's and in Louis Hatch's before her."

And Miss Galbraith, who served on the Educational Planning Committee for the Institute, admitted that it is a time of ambivalent emotions for her. "I guess there is always some sense of loss when the structure of something you've been involved with for so long changes. But the Department plans to still be actively involved with the new interns. "You know," she added, "the presence of students is certainly a morale booster to our staff. Young people with bright minds really keep you on your toes."

Which may bring to mind one such person, who entered the MGH Dietetic Internship program exactly 36 years ago this month. She completed her internship that next year--September, 1947--left the MGH for eight years, but eventually returned to work here as a Registered Dietitian. Her name, by the way, is Annie L. Galbraith.

Dr. Barbara J. Bobeng, R.D. (left), Director of the Combined Dietetic Internship Graduate Degree Program, confers with Dr. Mary Carey, R.D., Program Director, Graduate Program in Dietetics, and Miss Annie L. Galbraith, R.D. (right), Director of the MGH Department of Dietetics. oto by Betty Barry)

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
September 16, 1982

ETHER DAY

About 780 employees will be receiving service pins this year as the MGH observes Ether Day on Friday, October 15. Employees with 5, 10, 20, 30, 40, and 50 years of service will be honored. The ceremony will be held in the main level of the Ambulatory Care Center at 3:00 p.m., with a reception immediately following in the Walcott Room.
October 16, 1846 marks the date of the first public demonstration of the use of anesthesia in a surgical procedure. This milestone in the development of modern surgery occurred in the amphitheatre of the dome of the Bulfinch Building, which was used as the operating room of the MGH from 1821-1867. Prior to October 15, an Ether Day program will be posted on the Employee Information Bulletin Board across from the General Store. This will include the names of all service pin recipients. You will be able to recognize them by the red carnation they will be wearing on that day, presented to them that morning by their department supervisors. In addition, all departments should make plans to recognize individual staff members being honored for their service. If you have any questions regarding this year's ceremony, please contact Donna DeOrio at Ext. 2214.

YOU CAN PHONE IN YOUR PRESCRIPTION

In addition to getting prescriptions filled at the Employee Pharmacy, you can now have them refilled by phone while you work. For your convenience, the Pharmacy has begun a new telephone prescription refill service. Just call Ext. 2514 before 9:30 a.m., and then pick up your finished prescription later in the afternoon before 4:00 p.m. in the Employee Pharmacy located in the Clinics Basement. It's as easy as that, and there is no waiting. If you have a new prescription, you can continue to leave it at the Employee Pharmacy and wait to pick it up later at your convenience.

IF YOU WANT TO QUIT THE HABIT

The Cancer Control Office will sponsor a seven-session "Stop Smoking Program for MGH Employees" beginning Monday, September 20. The program is based on the American Cancer Society model and will include a film, guest speaker, and group discussions. If you have tried to quit on your own but have been unsuccessful, group support may be your answer. For more information, please call the Cancer Control Office, Ext. 5130, or stop by Cox 231. The registration deadline is 1:00 p.m. today (Thursday, September 16).

HEALTH PROGRAMS OFFERED IN THE FALL

The Training and Development Office and Staff Clinic are pleased to announce three new health instructional programs to be offered this fall for MGH employees. The new programs and their meeting dates are:

Blood: Both Real and Artificial--Dr. Rita Addison--Sept. 22

Discipline: A Positive Approach to Parenting--Dr. Gerald Borofsky--Oct. 20

Substance Abuse--Panel--Nov. 10

All programs will be given in the Bigelow Amphitheatre located on White 3A. These and other health promotion programs are offered to provide employees an opportunity to become better informed on health-related subjects. All employees are invited to attend. Suggestions for future programs may be sent to Regina A. Craffey, R.N., Training and Development, MEEI 13.

DISCOUNT CARDS

The Personnel Records office has medical discount cards available free of charge to all MGH employees. The cards offer discounts at drug stores, cleaners, hair salons, and other businesses in the local area. These cards are valid for two years and may be picked up in Personnel Records, Bulfinch 2.

TENNIS ANYONE?

The MGH Tennis League will begin its fourth season on Friday, October 1. Beginners, intermediates, and advanced players are encouraged to join. The league meets on Friday nights from 5:30 p.m. to 8:30 p.m. at the Charles River Park Tennis Club. Introductory night will be held on Wednesday, September 22, starting at 5:30 p.m. at the Charles River Park Tennis Club located on the roof of Lomasney Way Garage. Come ready to play or just to get more information. If you have questions, please call Phillip Dee at Ext. 5191 or Merrilee Roelke at Ext. 3742.

TIME IS RUNNING OUT

This is to remind you that the MGH is sponsoring a trip to Pennsylvania Dutch Country and Hershey *"Chocolate Town, U.S.A."* The trip runs from October 15 to 18, and the price is $199 per person (taxes included). For more information and registration forms, please visit the Personnel Records office, Bulfinch 2.

MGH IN MEDIA

The MGH was recently named among the 10 and 20 best hospitals in the country, according to listings published in two separate magazines. The September issue of MONEY MAGAZINE lists the MGH among the 10 best hospitals, and the April 27, 1982 edition of FAMILY CIRCLE MAGAZINE includes Mass. General among the top 20 hospitals. Both surveys did not list the hospitals in any particular order, but a MONEY MAGAZINE representative said the MGH had the most mentions from the experts surveyed. Johns Hopkins in Baltimore was the second most mentioned. Meanwhile, MICHLEIN'S TRAVEL GUIDE TO NEW ENGLAND also includes the name of the MGH in its 1982 edition. Under the category *"Boston Today,"* the guide says,"Boston is also a world leader in the field of health. Boston hospitals, notably Massachusetts General Hospital, are international centers of medical research and innovation." And the MGH is the only hospital mentioned in the OFFICIAL GUIDEBOOK TO BOSTON, just published by the Greater Boston Convention and Tourist Bureau.

Dr. Martin S. Hirsch, a member of the MGH's Infectious Disease Unit and Director of the Virology Laboratory, appeared recently on WGBH-TV (Channel 2) and WNEV-TV (Channel 7) to talk about Acquired Immune Disease Syndrome.

Dr. Perry Blackshear, an Assistant in Medicine at the MGH, appeared recently on WNEV-TV (Channel 7) to discuss a surgically implanted insulin pump used to deliver insulin to diabetic patients. Dr. Blackshear was one of the developers of this pump while at the University of Minnesota.

Dr. Henry J. Mankin, Chief of Orthopaedic Surgery at the MGH, was interviewed recently by the Cable News Network. Dr. Mankin discussed the process of freezing bones to be used in future bone transplants.

AROUND MGH

A present and a former MGH physician were among the 49 people recently elected to the Institute of Medicine. Dr. Donald N. Medearis, Jr., Chief of the Children's Service, and Dr. Henrik H. Bendixen, formerly of the MGH and now Professor and Chairman of the Department of Anesthesiology, College of Physicians and Surgeons, Columbia University, were elected by active members from among candidates chosen for major contributions to health and medicine, or to such related fields as the social and behavioral sciences, law, administration, and engineering. Chartered in 1970, the Institute examines policy matters pertaining to the health of the public.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
September 30, 1982

AN INVITATION TO YOU

An open house to thank employees for their help in making the Ambulatory Care Center a reality will be held for all employees following the Ether Day ceremonies on Friday, October 15. The open house will run from 4:30 p.m. to 6:30 p.m. in the cafeteria area of the ACC. The "MGH Band," a volunteer group, will perform in the cafeteria area. Employees will be volunteering their time to take their coworkers on a tour of the new facilities. Refreshments will be provided.

ETHER DAY CORSAGES

On October 15 during Ether Day ceremonies employees with 5, 10, 20, 30, 40, and 50 years of service will be honored for their long-term employment. These employees may be recognized on that day by the red carnation they will wear. Carnations will be available the morning of Ether Day beginning at 7:00 a.m. in the Personnel Department, Bulfinch Room 215, as well as the five- and ten-year pins. A representative from each department is requested to pick up these items. If any department should need to pick up its five- and ten-year service pins prior to the morning of October 15, please call Donna DeOrio at Ext. 2214.

DON'T LEAVE WORK WITHOUT IT

Join the MGH Weight Control group starting Tuesday, October 12, from 4-5 p.m. Sponsored by the Nutrition Service of the Ambulatory Care Division, the program is open to all MGH employees as well as nonemployees and lasts for 10 weeks (October 12-December 14), 1 hour per week. If you're interested, you must make an appointment with Nutrition Service to work out an individualized diet plan prior to joining the group. You also need a referral from an MGH physician, Staff Clinic, or from a physician outside the hospital. For more information, please call the Nutrition Service at Ext. 2779.

CONTINUING EDUCATION AT THE MGH

The MGH Continuing Education program is sponsoring several workshops this fall which are open to hospital employees. They include:

Working with the Difficult Patient: Saturday, October 16. Susan Primm, MSW, LICSW, and Marilyn Schwartz, MSW, LICSW, workshop leaders. Fee: $80

Coping with Computers in the Health Care Setting: Thursday, October 14. Thomas Kelly, MBA, Instructor. Fee: $60

Purchasing Workshop: Thursday, November 4. Thomas Kelly, MBA, Instructor. Fee: $60

For more information and to register, contact Continuing Education, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

MASCO SHUTTLE

The Medical Area Service Corporation's shuttle between the MGH and the Longwood Medical Area--the "Commuter Connector"--still runs between the hours of 7:05 a.m. and 9:05 a.m. and 4:18 p.m. and 5:03 p.m. In order to use the service you must purchase a token or pass in advance at the MGH Commuter Service Office, Fruit Street Garage (Ext. 2390), or at the MASCO building at 59 Binney Street, Boston. Tickets may be purchased at both locations between 9:00 a.m. and 4:00 p.m. No cash fare will be accepted on the bus. MASCO's fare is 75¢ for a single ride and $6.00 for 10 rides. Schedules showing time and route map are also available at the two locations. For more information about the "Commuter Connector," please call MASCO at 732-2384.

MGH BASKETBALL

The MGH Basketball League is preparing for the 1982-83 season. If you are interested in joining, please call Larry Curtis at Ext. 8202.

IF YOU WOULD LIKE TO VOLUNTEER TIME

Volunteers are needed in the MGH Flower Shop during the following times:

Thursdays--5-7 p.m.
Fridays--5-7 p.m.
Saturdays--during the day
Sundays--during the day

AROUND MGH

Ann Prestipino has recently been named the Administrative Director for Emergency Services. In this position, she will be responsible for the administrative and financial management of Emergency Services and will serve as a member of the hospital's Operations Committee. For the past two years, Ms. Prestipino has been the Assistant to the Director of Operations and has concentrated much of her time in emergency services operations. The position of Assistant to Mr. Kauffman will not be filled. In addition, Harry Harding has been promoted to Administrator of EW/ONW Operations. His former position as EW Administrative Assistant will not be filled. Also, Anthony Fucaloro, EW Unit Manager, will be responsible for the technological and inventory aspects of the operation.

MGH IN THE MEDIA

Dr. William C. Wood, cochief of Surgical Oncology at the MGH's Cox Center for Cancer Management, recently appeared on the WCVB-TV (Channel 5) program "Healthbeat" discussing the early treatment of breast cancer.

Dr. Bryant Toth, Chief Resident in Plastic Surgery at the MGH, appeared recently on WNEV-TV (Channel 7). Dr. Toth along with a team of MGH surgeons successfully replanted the left forearm of a Maine hitchhiker, struck by a passing truck along the Maine Turnpike. The patient, Ralph Nicoletti, was also interviewed.

Dr. Isidore Tepler, a third-year resident in medicine at the MGH, was recently interviewed by WBZ-TV (Channel 4) about a group of airline passengers brought to the hospital following a flight from Lisbon, Portugal. The passengers were treated in the Emergency Ward for gastroenteritis.

RECENT RETIREMENTS

The MGH wishes good health and happiness to the following employees who recently retired:

Helen F. Sherwin, School of Nursing; 36 years

Marion Seymour, Supervisor, Linen Control; 33 years

Josephine Joyce, Admitting; 30 years

Elliot C. Lane, Carbohydrate Research; 30 years

Esther Nash, Computer Center, 29 years

James A. Willis, Supervisor, C.S.R.; 29 years

Anna Kavanagh, O.R. Administration; 27 years

Catherine MacEachern, L.P.N., Baker Nursing; 24 years

Robert W. Thomas, Warren Building Information Desk; 23 years

Walter J. Clark, Phillips House Lay Personnel; 22 years

Otto Boegner, Medical Records; 20 years

Joseph Petrusis, Maintenance; 19 years

Leon A. Brown, Barber; 18 years

Mildred Flaherty, Administration Secretary; 18 years

Eligia M. Drago, Admitting; 16 years

Eleanor Blouin, Ambulatory Care Business Office; 15 years

Nina Brusellis, Dispatch; 15 years

Joseph Ozea, Building Service; 15 years

Carmine J. Sarno, Building Service; 15 years

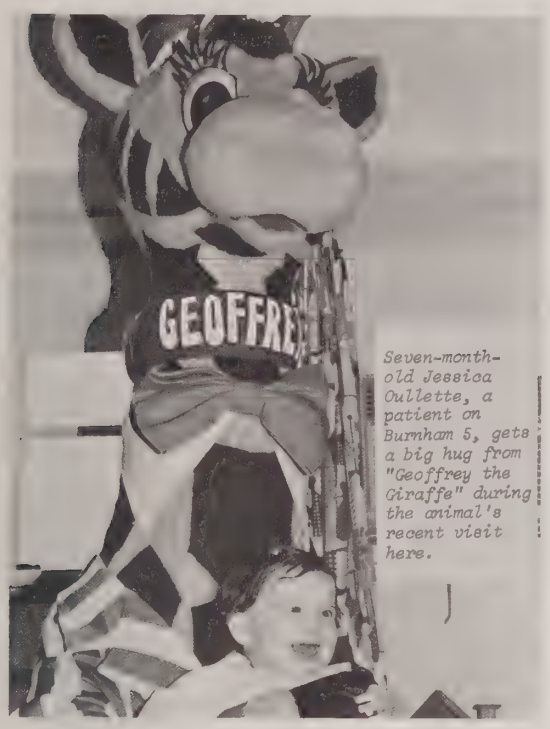
Anthony Cogliano, Security; 14 years

Frances DeAngelis, Unit Coordinator; 14 years

Ruth C. Waldron, Medical Records; 14 years

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • October 14, 1982



Seven-month-old Jessica Oullette, a patient on Burnham 5, gets a big hug from "Geoffrey the Giraffe" during the animal's recent visit here.

Ether Day and ACC Open House Tomorrow

Ether Day, which traditionally is a very special day at the MGH, will be taking on added significance tomorrow as all employees and their spouses are invited to an "open house" for the Ambulatory Care Center.

About 780 employees will be receiving Ether Day service pins this year. The ceremony will be held in the main level of the ACC at 3:00 p.m. A reception will immediately follow in the Walcott Room.

The "open house," meanwhile, is scheduled from 4:30 p.m. to 6:30 p.m. in the cafeteria area of the ACC.

The "MGH Band," a volunteer group comprised of employees, will be performing. The Band includes Joe Stukas, Pathology, Piano; Vinnie Bonaventura, Carpenter Shop, Drums; Dr. F. Richard Bringhurst, Endocrine Unit, Trombone; John Nolan, Clinical Administration, Saxophone; Al Lemi, friend of MGH, Guitar; Joe Johnson, Security, Harmonica; and Roberta Frost, Security, Singer.

Dr. J. Robert Buchanan, MGH General Director, will bring greetings.

In addition to employees and their spouses, residents of communities immediately served by the hospital and its health centers, such as Beacon Hill, the North End, Charlestown, Chelsea, and Revere, have been invited.

Tours of the ACC will be given by employees who are volunteering their time. Refreshments will be provided.

The ACC has been phased into use over the past several months. Patients treated there save money because they avoid a more costly inpatient hospitalization.

Master's Program in Nursing Begins at Institute

One person spent time working in a hospital for malnourished and terminally ill patients in Haiti. Another is a long distance swimmer. Another was a head teacher in a day care center. And still another person was a midwife backpacking through Newfoundland.

What do these people have in common? They are four of the 31 students who are enrolled in the new Master's degree program in Nursing, which started last month at the MGH Institute of Health Professions.

"Many of our students have had extraordinary life experiences," remarked Dr. Roslyn Elms, Director, Graduate Program in Nursing. "And we did consider their backgrounds along with their academic records."

Another thing these students have in common obviously is their desire to become nurses. "The program is specifically directed at those students with Bachelor's degrees who did not major in nursing while in college," explained Dr. Elms. "A few students have Master's degrees in other fields, and one has a Ph.D."

(continued on page 4)

Capital Campaign Update

The Cabot Day-Surgery Floor in the Ambulatory Care Center was dedicated on September 29 at a ceremony attended by members of the Cabot family and Trustees and staff of the MGH. The Cabot Family Charitable Trust donated $1 million to The Capital Campaign for the floor.

The dedication was preceded by tours of the floor which includes seven operating suites for adult surgery, one for pediatric, and two for endoscopy, a visual internal examination using fiberoptic lighting.

Francis H. Burr, Chairman of the Board of Trustees at MGH, introduced the speakers at the dedication and unveiled

(continued on page 3)

ALSO IN THE HOT LINE THIS WEEK

New Telephone Numbers for MEEI...Page 2

Lab Supervisor Finishes Second Best in Seafood Cooking Contest.....Page 2

The Ether Dome from a Different Perspective .....Page 3

An Expression of Thanks from a Grateful Employee.....Page 4

Premed Student Turned Lawyer New Head of Security

He was a premed student at Harvard where he majored in Biology. After graduation, he worked in various parts of the country in the drug field prior to coming to the MGH, where he is now on the staff.

A doctor, right? WRONG!

Joseph M. Gately is the hospital's new Director of Security succeeding Thomas Sullivan, who recently retired.

Mr. Gately stated that he had planned to become a doctor when he entered Harvard but that his goals had changed. He became interested in law enforcement, subsequently received a law degree, and is presently an attorney.

For approximately 27 years Joseph Gately was a federal law enforcement officer and worked for the Treasury Department and the Justice Department as a Special Agent. During those years he specialized in narcotic and dangerous drug enforcement and in internal security investigations.

Would a law enforcement officer fighting international drug smuggling find the operations of the Security Department for a large metropolitan hospital a bit tame by comparison?

"No, not at all," said Mr. Gately. "Obviously the magnitude is not the same, but the concerns are still very real."

Of primary importance is providing for the personal safety of patients, visitors, and employees; and protecting the property of the MGH. "I've been very impressed with the calibre of the employees of the Security Department,

(continued on page 4)

Thomas D. Cabot (foreground) with some of the guests viewing the portrait of his wife and himself in the background, following dedication ceremonies for the Cabot Day-Surgery Floor in the ACC

The Big Prize . . . That Just Got Away

Bernie Collins almost spent his summer vacation in the Orient. He almost got to see Singapore, Bangkok, and Hong Kong for two weeks, all free of charge. Yes, *almost*.

Instead of the Far East, the laboratory supervisor in the Immunopathology Unit of the MGH spent his summer vacation visiting the deep south...Starke, Florida to be exact.

Bernie Collins, you see, almost won an original seafood recipe cookoff contest, sponsored by a local department store, a hotel chain, and an airline. Instead, he finished second. His prize, a weekend stay at a Boston hotel plus some cooking implements. The trip to Florida was at his own expense to visit his family.

"I come from northern Florida where food is very important," explained Mr. Collins. "It's almost a way of life down there. I grew up on a farm and was reared eating fresh vegetables grown right in our field. I also come from a family where everyone cooked."

Mr. Collins also comes from an area where seafood is important. That's how he came up with the idea for avocado fettuccine with shrimp.

"The way different foods can go together has always fascinated me. I often think about ingredients that taste good together and frequently test various combinations. There are so many ways to eat shrimp, and of course, the avocado used is from Florida."

He added that cooking is like his job at the MGH. "They both involve chemistry," he said. "Sometimes people don't realize that chemistry is as important in cooking as it is in the laboratory. For example, if you cook a sauce at too high a temperature, it may never have the right consistency."

Mr. Collins' work at the MGH deals with diagnostic studies on tissue sections involving the kidney, skin, and some brain tissue. He said many of his coworkers like cooking, as well. "But I think they like eating even more."

Bernie Collins' avocado fettuccine with shrimp sauce was submitted to the seafood cookoff contest along with 200 other recipes. He was one of 10 finalists chosen. Each contestant then made his or her dish before a panel of judges.

But on this day, the avocado, fettuccine, and shrimp may have felt like *Charlie the tuna*...coming in second best. Interestingly enough, the person who did win the contest was himself in the medical profession, a dental technician.

Was Bernie Collins discouraged? "No, not at all. This was the first contest I had entered, and I was happy just to have been a finalist."

However, the lab supervisor, who studied cooking in Paris in 1977, has loftier ambitions than entering local cooking contests. "I would really like to write a cookbook someday," he said. "But right now, I'm just happy working in the lab and cooking when I have the time."

Bernie Collins in his laboratory

And who knows, maybe next year Singapore instead of Starke!

Remember Debbie DeLucia, the Phillips House nurse, featured in the May 27 HOT LINE for winning the state chicken cooking contest?

She recently competed in the national cook-off in Texas.

Ms. DeLucia did not win the national competition. But she said she had a wonderful time and hopes to compete again next year.

BERNIE COLLINS'
AVOCADO FETTUCCINE WITH SHRIMP SAUCE

Fettuccine:
2 ripe avocados
½ tsp. salt
1½ cups flour
1 large egg, at room temperature

Shrimp Sauce:
1 lb. shrimp, shelled, deveined, washed and patted dry
4 Tbsps. lightly salted butter
2 shallots, minced
2 to 3 Tbsps. fresh dill, finely chopped
¼ cup dry vermouth
1 cup sour cream

For pasta, puree the peeled, pitted avocado. Place flour, salt, egg, and 2 Tbsps. of the puree to bowl of food processor. With metal blade, process until dough forms a ball. Add more puree as needed. Knead on floured surface until dough is no longer sticky. You may have to add more flour. Cover with waxed paper and let rest 15 minutes or so. Roll and cut using pasta machine or rolling pin. Let it dry 15 to 20 minutes. For sauce, heat butter and saute shallots. Add shrimp, cook until they turn pink and are heated through, just a few minutes. Remove shrimp. Add dill and vermouth to butter. Boil uncovered to reduce the amount of liquid slightly. Stir in sour cream. Add shrimp and heat gently. Cook fettuccine about 1 minute in 3 quarts of rapidly boiling water with 1 Tbsp. olive oil. Drain and toss with 2 Tbsps. butter. Serve shrimp over the fettuccine. Serves 6 as first course or 4 as entree.

Karen Balnicki, R.D. (left) checks the weight of Miriam Cordero, a member of the WIC program.

Where There's a WIC There's a Way To a Good Diet

Thanks to the Nutrition Service at the MGH Health Care Centers in Charlestown and Chelsea, Miriam Cordero can receive free nutrition counseling and food vouchers to help meet her special nutrition needs during pregnancy.

Miriam Cordero is one of 1,500 people from Charlestown, Chelsea, Revere, East Boston, North End, Somerville, Everett, and Malden who participate in the MGH Health Centers' Nutrition Service W.I.C. Program.

W.I.C. stands for women, infants, and children. It is a nutrition counseling and food supplementation program sponsored by the U.S. Department of Agriculture, Food, and Nutrition Service for pregnant and breast-feeding women, infants, and children under the age of five who are nutritionally at risk and who meet the income guidelines.

The MGH Nutrition Services' W.I.C. Program was started in 1976 at the Bunker Hill Health Center and expanded to the Chelsea Memorial Health Care Center in 1979. The MGH is one of approximately 30 W.I.C. programs in Massachusetts.

"The purpose of the W.I.C. Program is really threefold," said Karen Balnicki, RD, one of the nutritionists at the Chelsea Memorial Health Care Center of the MGH. "It is to help patients and their families receive nutrition counseling, help them financially with the cost of food, and give them assistance in getting necessary health care services."

Every participant receives individual nutrition assessment and counseling. In addition, monthly education programs are conducted to assist participants in using their food vouchers. The vouchers are for milk, cheese, juice, eggs, cereal, dried peas and beans, and infant formula. These foods help people in meeting their needs for protein, calcium, iron, and vitamin C. The nutrition service has contracts with local stores and pharmacies to provide for the food needs of this program.

Eileen Buckley, RD, coordinating dietitian at the MGH Health Care Centers, added that an article in the New England Journal of Medicine indicated that the W.I.C. Program has been beneficial by reducing the incidence of low birth weight infants and by reducing the incidence of anemia, weight management, and feeding problems of children under the age of five. "The benefits to participants far outweigh the cost of the program," said Ms. Buckley, who hopes that money will continue to be available to support the health centers' efforts in maternal and child health care.

Other MGH employees participating in the W.I.C. Program are Deborah Diorio, Mary Farkas, Janet Yost, all registered dietitians; Haydee Calderon, nutrition aide, and Patricia Mahoney, dietetic technician and program coordinator.

For more information about the program, you may call the Nutrition Office at the Bunker Hill Health Center, at 242-5737, or the Chelsea Memorial Health Care Center at 884-8300, Ext. 340.

New MEEI Extensions

A new telephone system is being installed at the Mass. Eye and Ear Infirmary. This means that beginning Saturday, October 16, all the extensions between MEEI and MGH will be changed.

The extensions of some of the most frequently called departments at MEEI are listed below:

ADMINISTRATION (General Director)	*2005*
ADMITTING (In-Patient)	*2400*
CODE STAT	*3333*
COMMUNICATIONS	*2771*
DIETARY (Menu)	*2144*
EMERGENCY SERVICES	*2420*
FRONT DESK (Main Lobby)	*2700*
MEDICAL RECORDS	*2353*
OPERATING ROOM	*2500*

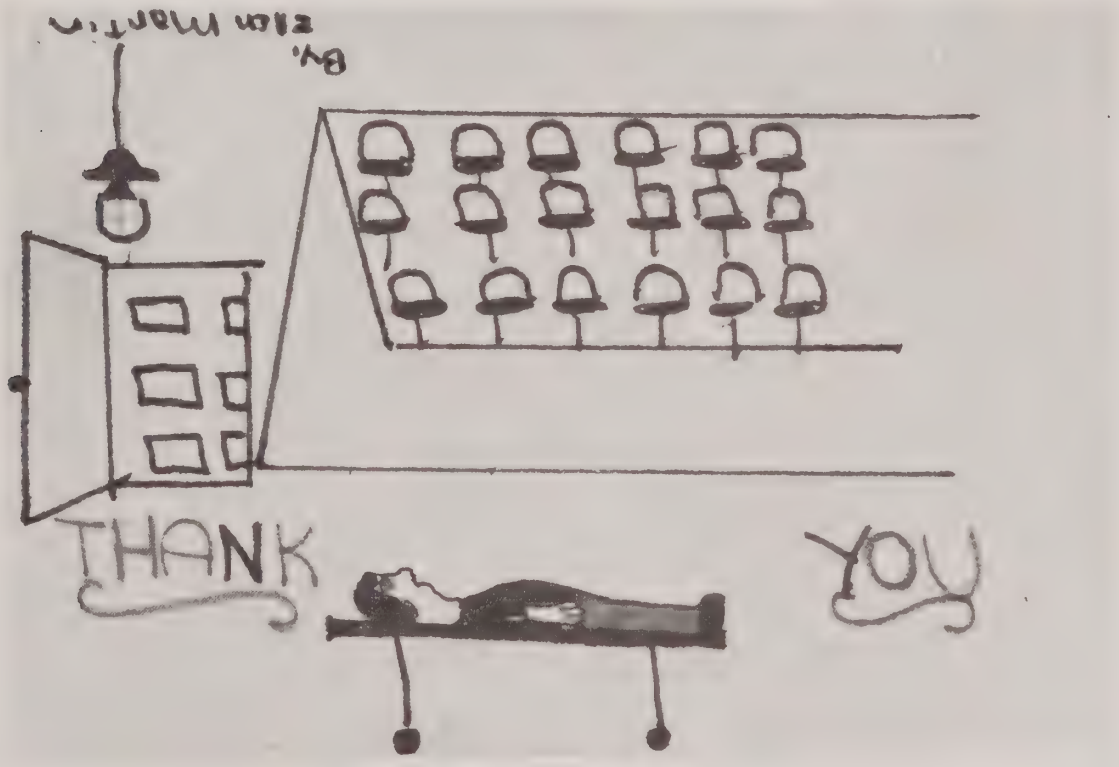
Through the Eyes of a Child

There are many ways of expressing thanks. Most of the time, words are used. But on occasion, thanks can be expressed in pictures.

And a group of children did just that.

Following a visit to the Ether Dome, some fifth-grade students from the Reingold Avenue School in Fitchburg said "thank you" to the MGH by drawing pictures of what they had seen that day.

With Ether Day being tomorrow, we thought you might be interested in looking at some of their drawings.



Campaign (continued from page 1)

a portrait of Thomas D. and Virginia W. Cabot by artist George Augusta. Dr. George L. Nardi, Chairman of the Executive Committee of the ACC, praised the Trustees, "who had the trust to allow the staff to design this floor according to our needs." Dr. Nardi said that the new floor would allow the MGH to "maintain our tradition of top-notch care. The chief beneficiaries," he concluded, "are the patients."

Dr. W. Gerald Austen, Chief of General Surgical Services, introduced Thomas D. Cabot, describing him as a "doer" who has "always been interested in efficient health care and the best care for the least cost."

Thomas D. Cabot reiterated his interest in cost containment and the delivery of good medical care at low cost. He thanked MGH for giving him the opportunity to play a role in the development of the hospital saying, "I'm alive today only because of the doctors here and my stays here."

The ultimate success of The Capital Campaign will in large part depend upon the support of grateful patients like Thomas Cabot. To date, the campaign has raised $47.5 million toward its interim goal of $65 million by the end of 1983.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

J. Robert Buchanan, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

Security (continued from page 1)

especially the qualifications and expertise of the staff, which is a tribute to Tom Sullivan."

The new Security Director said he doesn't anticipate any major changes in the department immediately. But as time goes on, various procedures will be evaluated and changes made where indicated.

A native of Quincy, Mr. Gately now lives in Winchester. "Having lived in the Boston area most of my life," he remarked, "I was naturally familiar with the outstanding reputation of the MGH. However, you really don't know just how impressive this hospital is in terms of numbers of employees and facilities until you work here."

And 30 years later, in a different role than he may have imagined, Joseph Gately is here.

MGH Security Director Joseph Gately (second from left) with some members of his staff. (Left to right) John Hughes, Roberta Frost, Greg Shea, and John Maciaszczyk.

Dr. Roslyn Elms (third from right), director, Institute for Graduate Nursing, with some students enrolled in the Nursing program

Thank You for Your Generous Spirit

Located on a wall next to Sally Cowles' desk is a poster which reads, *"In the midst of winter I finally learned that there was in me an invincible summer."*

During the summer of '82, Sally Cowles learned that at the MGH, as well as in herself, there also exists something very invincible...an invincible spirit.

If you'll recall, Ms. Cowles, Secretary to Dr. I. David Todres, lost her home in a fire over the Fourth of July weekend. Soon after the tragedy, THE HOT LINE published a story, mentioning that a special fund had been established to help Ms. Cowles, her husband, and their eight children, seven of whom are still living with their parents.

And your response was overwhelming!

"The employees have just been wonderful," said Ms. Cowles. "They have contributed more than a thousand dollars to the fund, many of the contributions made anonymously. And they also sent me bags and bags of clothing for the children. We received so many clothes, in fact, that we had to donate some of them to the Salvation Army. Everything I have been wearing since the Fourth of July has been given to me. I just never realized the depth of caring by the people who work here. I've always heard about the MGH family spirit, but I guess you never really appreciate it until a time of trouble."

For example, Ms. Cowles related the story of a man who came into her office with a sealed envelop when she was on vacation. Inside was $175 in cash, but there was no name.

The Cowles, who had to move eight times in the last three months, have finally found a new place to live in Newburyport But according to Ms. Cowles, her family has actually found two homes. "The MGH has really become my home in a very real sense, as well," she said. "Big hospitals are said to be impersonal, but it's certainly not true in my case. I really can't walk down a corridor without someone stopping me to ask how I'm doing and offering to help. Even families of patients have stopped by. Patients aren't the only people cared for in this hospital," she continued. "Employees are cared for, too."

Ms. Cowles added that she has learned some valuable lessons over this past summer. "I think my family has learned the meaning of home, and unfortunately we have learned what it's like not to have a home. But we also learned the meaning of friendship and caring. If there was a better way to put it, I would. But all I can really say is thank you, except to recall a saying that may be particularly appropriate... 'Things are meant to be used. People are meant to be loved.'"

Sally Cowles sorting through some of the many bags of clothing given to her

Nursing (continued from page 1)

During the three-year program, students will carry a full-time academic course-load involving lectures and seminars. Clinical experience will be integrated with the theoretical material. Students will be assigned to inpatient units and ambulatory services at the MGH, its health clinics, and other teaching hospitals, nursing homes, and health agencies in the Boston area. Home visits will also be an important experience provided for the nursing student. Beginning nursing practice skills and physical assessment techniques will be emphasized during the generalist level of the program, which extends over four terms. Students will then begin advanced practice and specialize in a defined clinical area such as pediatrics, oncology, cardiopulmonary nursing, or psychiatry.

"This is not a job-training program," insisted Dr. Elms, herself a graduate of the MGH School of Nursing. "It is a sound, professional, education program. We expect that after they graduate, students will be able to practice nursing in a variety of health care settings, having the specialized training and skills for advanced practice."

The average age of the class is 29. "These are students who come with different attitudes, expectations, and maturity from the traditional nursing student. They are chronologically more mature, and they are far more serious about establishing a career," said Dr. Elms.

She added that many of the students have indicated they came to the Institute for a variety of reasons. "Many of them said they liked the program because of its affiliation with such a prestigious hospital as the MGH; some wanted a program where they would be able to specialize; and a few told us they came here because it's new."

In addition, Dr. Elms said not only are the students unusual but the program in which they are enrolled is also different. "We are one of five programs in the country which addresses nonnursing college graduates, and we're one of three in the nation that has built specialization right into the curriculum. We feel very strongly that specialization should occur on the graduate level."

So one year after the last class from the MGH School of Nursing graduated, Ruth Sleeper Hall is once again the home of students who want to be nurses.

"This is a very exciting time for us at the Institute and for the hospital," said Dr. Elms. "Being our first year, understandably it's very hectic, but the challenges are enormous, including carrying on the long and proud tradition started by the MGH School of Nursing."

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

October 21, 1982

UNITED WAY WEEK NOVEMBER 1-5

A kick-off luncheon for the 1982 United Way Campaign was held in the Walcott Room on Thursday, October 14. Captains from all departments met to organize the 1982 campaign, which will be held from November 1-5. Dr. J. Robert Buchanan, General Director, launched this year's campaign by contributing his fair share. The MGH has made the payroll deduction plan available to encourage everyone to contribute to this community-wide effort to raise money for human services. "Many of our employees, patients, their families, and friends benefit from the 172 agencies which serve the community," said Dr. Buchanan. "I hope each MGH staff member will contribute." Maryellen Shachoy, Assistant Director of the Volunteer Department, is Chairman of the Campaign. Dr. Thomas Durant is Chairman of the Doctors' Campaign. All questions and campaign contributions should be directed to the Volunteer Department, Gray 1, Ext. 8540.

RETIREMENT PARTY

A tea will be held on Thursday, October 28, from 4 p.m. to 6 p.m. in the Bulfinch 2 Conference Room for Ferdinand Strauss II, who is retiring from the MGH after 23 years of service. Known to many as "Bob," he came to the MGH in 1959 as Administrative Assistant. Three years later he became Assistant Director, and in 1974 Mr. Strauss was named Assistant to the General Director for Special Projects. In that capacity he supervised tours of the MGH.

THINKING ABOUT FLORIDA THIS WINTER?

The MGH is sponsoring several trips to Florida this coming winter. Three trips are being offered to Daytona Beach, Florida. The dates reserved are January 8-15; January 27-February 3; and February 24-March 3. The total cost per person is $399, including tax and service charge. This also includes admission to Disney World's EPCOT (environmental prototype community of tomorrow). In addition, a trip to Walt Disney World is being offered February 19-26. The price is $409 per person plus $59 tax and service. This package tour also includes visits to Sea World and Cypress Gardens. Registration forms are available in Staff Records, Bulfinch 2.

MGH NURSE ON TELEVISION

Susan DiFronzo, a nurse on Burnham 5, will be featured in a series entitled, "Working," scheduled to be telecast on WCVB-TV (Channel 5), on Monday, October 25, during the 6 o'clock news. Ms. DiFronzo was filmed in the course of her normal working day. The series, aired each Monday night, deals with people and their jobs.

PARKING RATES GOING UP

Effective November 1, parking rates for both public and coupon parking will be raised. In view of the hospital's fiscal constraints it is essential that some adjustment be made to this subsidized benefit. We hope that you will recognize that even these new rates are well below those charged at other local parking facilities. The new rates for hourly parkers in the Parkman and Fruit Street Garages will increase by 25¢ per hour. The 8-to-13-hour rate of $5.25 will increase to $5.50 and the daily (24 hour) maximum charge will be $7.00. The coupon rates, which have not changed since 1977, will be increased as follows: All $40.00 coupon books, as well as monthly rates in the Holiday Inn Garage, will be raised to $50.00. All $15.00 coupon books will be raised to $22.00. By making the prices somewhat closer to those of other parking facilities in the area, the hospital hopes to discourage people who are parking in the MGH facilities, even though they're not going to the hospital. The Office of Commuter Services, located in the Fruit Street Garage, is available to assist employees with carpooling information and other commuter services.

PATIO ROOM RESERVATIONS

The Department of Dietetics is now accepting standing reservations for both sections of the Patio Room for 1983. This room can be partitioned into two sections, each with a seating capacity of 22. If you wish to reserve space, please complete the form below and return it to Denise DeSalvo, R.D., in care of the Department of Dietetics, Gray Basement. You will receive written confirmation of your reservation after November 12. Requests are accepted on a first-come first-served basis.

NAME _____

EXTENSION _____

UNIT _____

LOCATION _____

DATES REQUESTED _____

TIME _____

NUMBER OF PEOPLE _____

SEVERAL FROM THE MGH HIT THE ROAD

The five-mile "Corporate Cup" Road Race was held recently in Boston. Several members of the *"MGH Rapid Pacers"* competed. Their names and times are listed below:

Gary Stone	27:59
John Bump	30:42
Bob Andrews	30:54
Dave Russell	32:08
Steve Levisohn	32:47
Mark Sheppard	32:50
Jan Montero	33:53
Bruce Connolly	33:53
Roger Williams	34:04
Willie Markert	34:59
Kathy McKool	36:34
Kevin Young	36:49
Kris Nelson	37:05
George MacNeil	37:50
Judith Warcharsky	38:05
Chris Soltys	39:17
Beth Lada	40:17
Patti MacInnis	40:44

In addition, MGH physicians in Internal Medicine, competed in the race on three separate teams.

House Officers--Team A, which finished second in their division out of 52 teams:

Tim Fischell	26:03
William Muller	27:57
Greg Thomas	29:53
Jack Rutledge	32:22
Mark Fishman	35:34

House Officers--Team B

Sam Stanley	37:39
Chris Fellows	36:07
Khiem Nyugen	37:29
David Relman	35:22
Randy Thompson	37:38

Medicine Department--Open Team

George Thibault	35:31
Chris Coley	32:13
Andy Marks	41:08
Nancy Rigotti	44:46

Participants in the Bonne Bell Road Race and their running times will be published in a future edition of the HOT LINE. If you ran in the race, please call the News Office and let us know. The extension is 2206.

SQUASH ANYONE?

There will be an organizational meeting for anyone interested in participating on a Squash team. The meeting will be held on Friday, November 12, at 4 p.m. in the Robbins Seminar Room B on Baker 2. For more information, please contact Annali Kiers at Ext. 8783.

AROUND MGH

Joan Garity, R.N., M.Ed., Staff Education and Nursing Studies, recently spoke at Cedars-Sinai Medical Center in Los Angeles on the head nurse preceptorship program. This is the third time this year that she has been asked to present this topic. Previous talks were given at national conferences sponsored by Nurse Educator in San Francisco and Washington, D.C.

CHAPEL CONCERT

The next Chapel Concert will be held on October 27 and will feature Kathleen Forgac at the piano; with violin and cello "Egmont Trio." The concerts, which are held on selected Wednesdays between now and April 20, begin at 3:00 p.m.

The MGH Hot Line

Boston, Massachusetts • News Office, Bulfinch 1 (2206) • November 4, 1982

Located in ACC

New General Store/Flower Shop Now Open

Jerry Keller wanted to do something special for the staff of Phillips House 4, who had been so kind to him during his recent hospitalization.

But as it turned out, the tables were turned a bit on Mr. Keller, who found himself in the spotlight. And it was all because of a box of candy he bought in appreciation of those who cared for him.

Mr. Keller, you see, was the very first person to purchase an item in the new General Store, located on the ground floor of the Ambulatory Care Center. He did so minutes after the Ladies' Visiting Committee of the MGH opened its fourth shop on Thursday, October 7, thus continuing its efforts in meeting the needs of the hospital community.

Having attractive, new quarters is expected to increase the sales. And increased sales help the hospital because proceeds go back to the MGH for patient care. In fact, the General Store is operated by volunteers recruited by the Ladies' Visiting Committee, which paid for the new store with proceeds from their other activities including the other General Store, the Flower Shop, and the Beauty Shop. Through the Volunteer Department, the Ladies' Visiting Committee also recruits volunteers as salespeople.

Miss Anna P. Revere of the L.V.C. and a past chairman of the General Store along with MGH General Director Dr. J. Robert Buchanan, cut the big yellow ribbon, officially opening the new store.

All the net income accrued by the General Stores, the Flower Shop, and the Beauty Shop are returned to the hospital to enhance patient care.

Programs to be Reviewed

The General Executive Committee has established a committee charged with undertaking a critical review of the existing physician training programs and proposing a plan to ensure that the house officer and fellowship programs are appropriately sized and organized at minimum cost to the institution without jeopardizing patient care or physician education.

The review is part of the hospital's attempt to cut expenses. Under the state's cost containment program, the MGH has had considerably reduce the budget.

(continued on page 2)

Flying saucers in the General Store? Well, not quite. Here, Antonia Trevisan, a volunteer, keeps her eyes on one of the "Fantastic Floatables" sold in the shop, while keeping her grip on some fish for fear that they may float away.

Nothing General About General Store

Are you looking for a stuffed monkey that moves its head? Or how about a bronze statue? A music box for a baby? Or maybe even some real Egyptian mummy beads?

(continued on page 2)

Capital Campaign Update

The Special Gifts phase of The Capital Campaign, chaired by Mrs. Judy A. Paige, is launching community campaigns in Milton and Duxbury. These campaigns will concentrate on soliciting individual gifts, ranging from $1,000-$50,000, as well as major gifts.

Committee members have already been selected, and kick-off dinners for both Milton and Duxbury will be held in mid-February.

Mrs. Paige is grateful to the medical staff who have been assisting in recruiting committee members in the towns in which they live. She said, "MGH physicians and people in many communities throughout the state are enthusiastically participating in the campaign to improve patient care areas and research buildings and endow educational programs."

Fourteen community campaigns are planned between now and August of 1984. Following Milton and Duxbury will be campaigns in Brookline-Chestnut Hill and Newton.

Five-year-old Jeremy Waning tries to squeeze this 307-pound pumpkin donated to the children on Burnham 5 by Dr. Fred deBros of Anesthesia. A neighbor of Dr. deBros grew the pumpkin. But the doctor recently made a big catch of his own. See story below.

Four MGH doctors among others proudly displaying their 784-pound catch

A Fish Story That's Really True . . . Honest!

Before you read any further, let us make it clear that this is no ordinary fish story. It may sound like something you would hear on a hot summer's night over a few beers at a local tavern. But let us assure you that it is all true. Although like a fine wine it may get better with age, and with the number of times the story is repeated.

It took place on Tuesday, July 27. Four MGH doctors and two other people set off for what they thought was a routine day of fishing off the coast of Gloucester.

Drs. Charles Poletti of Neurosurgery, Fred deBros and Mike Long of Anesthesia, and Gerard DeBrun of Neuroradiology had been looking forward for weeks to a relaxing day on the water. Dr. Poletti, in fact, had never gone fishing before.

"That's why I brought my camera," he said. "I guess I felt I wouldn't really believe I was there unless I saw the pictures afterward." And maybe neither would we.

It had been a very good day catching

(continued on page 3)

ALSO IN THE HOT LINE THIS WEEK

Campaign for United Way Under Way..Page 2

Doctors' Team Wins Softball Championship.....Page 3

MGH Soccer Team Wrapping Up First Year.....Page 3

Ether Day and ACC Open House in Pictures.....Page 6

MGH volunteer Joan Balerma (left) distributing United Way leaflets to employees appointed as captains in the hospital's campaign.

Have You Got the Fever?

The MGH has been gripped by the U.W. fever. The temperature has been on the rise all week.

The U.W. is the United Way. And the temperature on the rise is located in the White Building lobby. The temperature needle indicates the results of the 1982 campaign.

This is United Way Week at the MGH. Early returns show an all-time-high employee participation.

If you have any questions about the campaign, or if you need a pledge card, please call the Volunteer Department at Ext. 8540.

Store (continued from page 1)

If it's something unusual, then the General Store may just have it. And now there are two locations--the first floor of the Gray Building and the newest store on the ground level of the Ambulatory Care Center.

In the General Store you would expect to find such traditional things as magazines, books, cards, and candy. But it's the more nontraditional kinds of items that sometimes attract your attention the most.

"Our oriental collection has always been very popular," explained Joan Niland, one of the store's managers. "And our baby presents also sell well, which is somewhat surprising considering that the hospital does not have a maternity ward."

According to Ms. Niland, the most expensive items are in the jewelry category, with some articles costing more than $100.

However, the items themselves are really secondary to the way in which they are shown. "The reason why some items sell better than others really depends on where and how they are displayed," said Judy Paige, Director of the General Store, Flower Shop, and Beauty Shop. "An item can be in one location for several weeks and sell very little. But once it's moved to a new location, people will notice it and will start buying it."

Since employees are among the General Store's best patrons, with all the money being returned to the hospital, an effort is made to find items that MGH workers are interested in buying.

"Some people have recently asked for silk flowers, saying they've had difficulty finding them in other stores," said Ms. Niland. "So we've ordered some for the General Store."

Review (continued from page 1)

Establishment of the committee resulted from a suggestion by Dr. J. Robert Buchanan. He urged a review of the numbers of residents, interns, and clinical fellows "as a matter of major long-range importance."

At the same time the General Director will scrutinize the vacant positions among senior physicians. Dr. Buchanan said that senior staff vacancies occur comparatively infrequently. As with other vacancies in the MGH, they would remain unfilled only if patient care would not suffer.

Mirian Hernandez (left) receiving her certificate from William J. Davis, D.M., R.R.T., during recent graduation ceremonies for the Respiratory Therapy Technician Program. At right is William Arnold, R.R.T., Coordinator of Clinical Education.

The original General Store as it appeared in March of 1941, when it opened for business in the Moseley Building

MGH General Director Dr. J. Robert Buchanan stands in back of the crowd touring the new General Store. Proceeds from the store as well as the Flower Shop and Beauty Shop go back to the MGH to be used for patient care.

Another asked-for item that had been sold in the General Store was a leather E.T., which could be hung around a person's neck as he or she walked. But it became so popular, that it quickly sold out.

With the holidays fast approaching, the General Store is gearing up with unusual gifts for Christmas. And if you're really stuck, and if you want to keep in the Christmas spirit, you can take a verse from *"The Twelve Days of Christmas,"* specifically the reference to *"six geese a-laying."*

"We have stuffed geese that actually lay a big egg, and up pops a baby goose," explained Ms. Niland.

The perfect gift for the person who has everything!

Dr. Peter Mueller of Radiology prepares to cross the plate with 1 of the 16 runs scored by the Doctors' team en route to a 16-13 victory over the Paint Shop team in the MGH Softball League's Championship game. Grimacing in front of home plate is Ronnie Heittman, catcher for the Paint Shop, but ironically a member of the Radiology Department. The Paint Shop came from way back to make the game close. But the Doctors' team still needed a game-saving catch by Dr. Mueller in the last inning to secure the win. Incidentally, the Electric Shop finished first in the standings but was eliminated in the playoffs.

Getting Some Kicks Even When You're Losing

The first year, they say, is always the hardest. And members of the MGH Soccer Team certainly need no convincing.

They were the new kids on the block this year, competing against more established and experienced clubs in the Massachusetts United Soccer League (M-U-S-L). And although they may be last in the standings in the Eastern Division, they were first to gain the respect of their opponents in the League.

"Many of the games we lost were very close ones," said Frank Martins of the Electric Shop, and one of the principal organizers of the team. "A few breaks here and there, and we probably would be in contention for first place now."

The team competes in a semiprofessional league, the first MGH team to do that.

Almost all of the team's 18 players are employees of the hospital. But unlike members of other teams, these players don't get paid for participating. "That's because we represent the hospital, which is a nonprofit institution," explained Mr. Martins.

The club plays its home games at Fallon Field in Roslindale. All games are scheduled for Sunday afternoons.

Although the regular season isn't quite over, team members are looking forward to next year. "I think our biggest accomplishment this year was getting a team together and staying together for the entire season," said Mr. Martins. "I hope we can have that same cooperation next year."

Along with a few more wins.

Members of the MGH Soccer team

Fish (continued from page 1)

fish. The doctors had caught enough bluefish, cod, and cusk to nearly line the entire deck of the 36-foot twin-diesel boat, named the *Nautibuoys*.

It was getting close to 4 o'clock, and the men were about ready to call it a day. Then it happened.

"At first we thought it was a whale," recalled Dr. Poletti. "But the captain of the boat--Al Magliosi--knew differently. He said it was definitely a tuna...a very big tuna."

The boat was equipped with a harpoon. "But the captain told us that the harpoon had never been used," added Dr. Poletti. "It was there mainly to impress the passengers."

Mr. Magliosi quickly grabbed the harpoon and aimed it at the fish, catching it in the middle of the tuna's back.

That, however, was the easy part. The tuna still had to be brought in. It was a battle. Not as classic perhaps as the battle waged by the old fisherman and the huge fish in Ernest Hemingway's THE OLD MAN AND THE SEA. This time, it was six men against one fish. But the tuna certainly put up a good fight.

"We had to use 600 feet of line in order to get him in," explained Dr. Poletti, who along with some of the others was somewhat at a disadvantage, having taken a mild relaxant before the trip to ward off seasickness.

At times the fish was dragging the boat, a situation that would definitely cause some seasickness in even the hardiest of sailors. At one point the line caught the boat's rudder, forcing Drs. Poletti and Long to actually hold the feet of the captain as he went over the side of the boat to untangle the line.

But more than an hour later, the battle of the *young men and the sea* had ended. Unlike Hemingway's fisherman, these fishermen from the MGH had won. If nothing else, the fish was outnumbered. "The fish was just plain exhausted," explained Dr. deBros. "After dragging the boat for more than an hour, he had no more fight left in him."

It took all six people to eventually get the fish on board, with three people pulling at all times. Once the tuna reached the side of the boat, four ropes had to be used.

Since the fishermen had radioed to shore explaining what had happened, there was a crowd waiting for them in Gloucester when they returned that night. Among those gathered were representatives of a Japanese tuna company, who immediately bought the fish and flew it to Japan. "It's not the kind of tuna sold in cans in the United States," said Dr. deBros.

"It's the color of steak, and even tastes a lot like steak. It's a real delicacy in Japanese restaurants."

And since the tuna weighed in at 784 pounds, obviously it will make a lot of people in Japan very happy. "The captain was ecstatic," recalled Dr. deBros. "It was the biggest fish he had ever caught, and since by law anything over 500 pounds belongs to the captain of the boat, he got the money. But believe me, the money was very secondary to him. He had fulfilled a lifelong dream."

Some people at the MGH may have thought the doctors were just dreaming too when they were told what happened. "But when we all had the same story," said Dr. deBros, "then they started to believe us."

The doctors are still eating some of the other fish they caught that day in July. But they'll always think about the big one that *didn't* get away. "We were given a small sample of the tuna when we got back that night, and it tasted very good," said Dr. Poletti. "But I think we're all satisfied just to have the memories."

And for Dr. Poletti, those memories may have to last a while. "I had the opportunity to go fishing after that," he said. "But I decided not to. I want to remember my first time fishing. I think any other time I go out on the water will just be anticlimactic."

Unlike Santiago in THE OLD MAN AND THE SEA, Dr. Poletti and the others won't be spending their future days dreaming about lions.

The tuna being pulled near the side of the boat

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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MASSACHUSETTS GENERAL HOSPITAL

Ether Day Observance

1982

Program

Presiding
J. ROBERT BUCHANAN, M.D., *General Director*

Master of Ceremonies
THOMAS E. ROTHWELL, *Director of Human Resources*

Speaker
FRANCIS H. BURR, ESQ., *Chairman*
Board of Trustees

Presentation of Awards

Twenty Year Reader — RUTH M. FARRISEY
Director, Ambulatory Care Nursing

Fifty, Forty, Thirty Year Reader — LAWRENCE E. MARTIN
Associate General Director

AMBULATORY CARE CENTER — Main Level

Friday Afternoon, October Fifteenth
Nineteen hundred and eighty-two
at three o'clock

Reception to follow — Walcott Room

FOR FIFTY YEARS

Leo Burgin, M.D., *Pediatrics*

FOR FORTY YEARS

Sarabelle Annenberg, *Bacteriology*
Mary Cote, *Anesthesiology Service*
Leonard Maggiotta, *Maintenance*
Ralph Ross, M.D., *Pediatrics*
Milford Schulz, M.D., *Radiation Medicine*
Nathan Talbot, M.D., *Pediatrics*
Paul Zamecnik, M.D., *Medicine*

FOR THIRTY YEARS

John Baxivous, *Data Processing*
Doris Bennett, M.D., *Pediatrics*
Joseph Blanchard, *Purchasing*
Michael Concannon, *In Patient Accounts*
Gladys Cooke, *Pharmacy*
Richard Curtin, M.D., *Surgery*
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Stella Frentzos, *O.R. Administration*
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Josephine Joyce, *Admitting*
John Keller, M.D., *Medicine*
Lawrence Kunz, Ph.D., *Bacteriology*
Paul Leydon, *Clinical Administration*
Helen Lickorai, *Ambulatory Care*
J. Drennan Lowell, M.D., *Orthopaedic Surgery*
Esther Nash, *Computer Center*
Katherine Power, *Dietary*
John Robey, M.D., *Pediatrics*
Peter Sifneos, M.D., *Psychiatry*
Jerome Weinberger, M.D., *Psychiatry*

FOR TWENTY YEARS

Harold Abramowitz, M.D., *Psychiatry*
Barry Agranat, D.M.D., *Oral Surgery*
Paul Andriesse, *Thoracic Surgery*
Kenneth Arndt, M.D., *Dermatology*
Sylvester Barker, *Respiratory Care*
Ann Barnes, M.D., *Gynecology*
Jo Benjamin, *Radiation Medicine*
Kurt Block, M.D., *Medicine*
Otto Boegner, *Communications*
Rachel Brown, *Environmental services*
Albina Butler, *Accounting*
Lawrence Cherkas, *Neurology Research Lab*
Whitman Clifton, *Environmental Services*
Sharon Cohen, *Medical Records*
Elinor Deering, *Nursing*
Evelyn Del Gizzi, *Cardiac Administration*
Robert Dinsmore, M.D., *Radiology*
Ursula Flannelly, *Admitting*
Freddy Frankel, M.D., *Psychiatry*
Hilda Gardner, *G.I. Research Lab*
Franco Gerardi, *Surgical Research Lab*
Carol Ghiloni, *Nursing*
Vincent Giannusa, *Blood Tranfusion Service*
Elizabeth Gomes, *Nursing*
James Gouthro, *Maintenance*
Jeannette Gowe, *Nursing*
Edmund Greenwood, *Staff Clinic*
Elizabeth Haining, *Radiation Medicine*
Evelyn Hall, *Surgical Services*
John Harthorne,, M.D., *Medicine*
Irving Hawkins, *Fiscal Affairs*
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Richard Masters, M.D., *Dermatology*
Willie Mitchell, *Environmental Services*
Evelyn Mobilia, *Admitting*
Jennie Monroe, *Nursing*
John Nadeau, *Medical Records*
Bridget Natkus, *Environmental Services*
John Nobles, *Nursing*
Carolyn Odoms, *Dietary*
Joseph Petrusis, *Maintenance*
Philip Salib, M.D., *Orthopaedic Surgery*
Lawrence Stoddard, Ph.D., *Psychology*
Lincoln Sutherland, *Environmental Services*
Benjamin Tanks, *O.R. Administration*
Linda Thomas, *Nursing*
Robert Thomas, *Computer Center*
Jane Tiernan, *Clinical Admininstration*
Hibert Watson, *Environmental Services*
James Whelan, Maintenance
Julie Wheeldon, *Speech Pathology*
Tommie White, *Dietary*
Florence Wilson, *Nursing*
Joseph Witham, *Biomedical Engineering*
Martin Wohl, M.D., *Medicine*
Geraldine Wright, *Dietary*

FOR TEN YEARS

Ernest Adamson, *Environmental Services*
Evangelin Agudelo, *Chemistry Lab*
Robert Allien, *Environmental Services*
Marie Allien, *Environmental Services*
Paul Ayala, *Radiology*
Donald Beckett, *Dietary*
Cynthia Benney, *Endocrine Research Lab*
Carolyn Bent, *Nursing*
Deborah Benvenuto, *Blood Transfusion Service*
Ersula Bernier, *Environmental Services*
Maud Blass, *Clinical Administration*
Margot Bloch, *Clinical Immun. Lab*
Raul Bodden, *Maintenance*
Judith Boudwin, *Anesthesiology Service*
Nathan Boursiquot, *Environmental Services*
Alcine Boursiquot, *Dietary*
Ulric Brewster, *Environmental Services*
Ieva Broks, *Ambulatory Care*
Claire Brown, *Medical Records*
Jeanette Burnham, *Nursing*
Janet Burroughs, *Blood Transfusion Service*
Eucene Burrowes, *Clinical Administration*
Rochelle Butler, *Nursing*
Audrey Byrne, *Blood Transfusion Service*
Renette Calvin, *Environmental Services*
Catherine Carpenter, *Nursing*
Patricia Cerar, *Nursing*
Sally Cheffy, *Surgical Service*
Judith Chevrette, *Payroll*
Rosalie Christiana, *Nursing*
Lucy Christmas, *Environmental Services*
Antonia Clark, *Nursing*
Joan Connerty, *Nursing*
Jacquelyn Connors, *Nursing*
Lonnie Cooper, *Animal Farm*
Mary Cotter, *Nursing*
Patricia Coughlin, *Radiology*
Joe Cowans, *Materials Management*
Jean Crowley, *Radiology*
Kathleen Crowley, *Nursing*
Karen Cuipylo, *Nursing*
Mertice Curner, *Patholoby Lab*
Debra Cutliff, *Infectious Disease Lab*
Venus Davis, *Clinical Administration*
Nancy-Jo Davis, *Lab of Comp Science*
Charles Degrande, *Environmental Services*
Doris Dewing-Williams, *Pathology Lab*
Antonio Dias, *Environmental Services*
Mary Donovan, *Radiation Medicine*
Dorothy Donovan, *Nursing*
Anne Dooley, *Nursing*
Robert Droste, *Nursing*
Susan Eastham, *Social Service*
Anita Escano, *Pharmacy*
Dorothy Ewing, *Dietary*
Patricia Farris, *Resources & Development*
Joshua Felder, *Dietary*
Louise Feltau, *Thoracic Surgery*
Matthew Ferrera, *Computer Center*
Susan Flagg, Blood Transfusion Service
Rita Flaherty, *Blood Transfusion Service*
Catherine Fletcher, *Nursing*
Irma Frederick, *Dietary*
Antonio Freitas, *Maintenance*
Kathe Fukui, *Clinical Lab*
Ingeborg Galunic, *Pharmacy*
Patricia Galvin, *School of Nursing*
Diane Gilbert, *Medicine*
Carol Gilroy, *Nursing*
Sylvia Gioulis, *Nursing*
Emily Gmitter, *Surgical Service*
Anthony Giovanelli, *Environmental Services*
Adele Goldstein, *Social Service*
Alan Goostray, *Surgical Service*
Stephen Gormley, *Maintenance*
Donna Goss, *Ambulatory Care*
Mary Green, *Computer Center*
Ronald Greene, *Nursing*
Virginia Griffin, *Radiology*
Gail Grootemaat, *Clinical Administration*
Jacqueline Gross, *Dietary*
Debera Grzybek, *Clinical Lab*
James Guiry, *Maintenance*
William Hankerson, *Dietary*
Mary Hanlon, *Clinical Lab*
Jane Harding, *Radiation Medicine*
Bette Harris, *Rehabilitation Service*
Cecilia Hart, *Environmental Services*
Tony Hawkins, *Dispatch Service/ Post Office*
Elizabeth Heckathorn, *Nursing*
John Higgins, *Cardiovascular Research Lab*
Helen Higgins, *Nursing*
Linda Hinds, *Nursing*
Samuel Holmes, *Admitting*
Elizabeth Horman, *Pharmacy*
Nancy Hsu, *Surgical Research Lab*
Geneva James, *Dietary*
Susie Jenkins, *Dietary*
Gerard Jeudy, *Environmental Services*
Kathleen Johnson, *Respiratory Care*
Shirley Johnson, *Clinical Administration*
Gary Johnson, *Intensive Care Study*
Delphis Kaczowski, *Radiology*
Edward Kaplan, *Administration*
Sally Keck, *Nursing*
Agnes Keene, *Anesthesiology Service*
Johnny Kent, *Environmental Services*
Maureen Kilgallen, *Administration*
Oneta Knight, *Dietary*
Donald Lans, *Endocrine Unit*
Julia Lin, *Urology Service*
Susan Lincoln, *Radiology*
Veltina Lowe, *Communications Dept.*
Carolyn Lozzi, *Nursing*
Astrida Lukstins, *Gynecology Service*
Maria Luongo, *Nursing*
Kevin Lynch, *Blood Transfusion Service*
Louise MacInnes, *Purchasing*
Robert MacLaughlin, *Endocrine Unit*
Cora Madrid, *Purchasing*
Maryann Magner, *Children's Medical Research Lab*
Clara Mahoney, *Fiscal Affairs*
Celine Mani, *Nursing*
Catherine Mannix, *Radiation Medicine*
Ella Martin, *Computer Center*
Frances Martino, *Surgical Service*
Francisco Martins, *Environmental Services*
Maryann Martorana, *Thyroid Research Lab*
David Masters, *Administration*
Judith Mattera, *Nursing*
Gail McHugh, *Infectious Disease Lab*
Bernice McLeavey, *Fiscal Affairs*
Bruce Mehaffey, *Radiology Associates*
Melanie Miller, *Radiology*
Louise Miller, *Nursing*
Robert Mitchell, *Radiology*
Kathleen Modeste, *Computer Center*
John Modos, *Radiology*
Susan Moore, *Clinical Administration*
Charles Morash, *Respiratory Care*
Clarice Morgan, *Clinical Administration*
John Morgan, *Environmental Services*
Barbara Morrison, *Social Service*
Marjorie Moss, *Nursing*
Kathyrn Moulaison, *Nursing*
Francine Murphy, *Medical Records*
Joan Niland, *General Store*
Rodrique Noel, *Environmental Services*
Esther Odette, *Nursing*
Edna O'Toole, *Psychiatry Service*
Irini Panush, *Materials Management*
Aveline Parial, *Clinical Lab*
Paul Peloquin, *Computer Center*
Gabriel Penaloza, *Radiology*
Eleanor Plati, *Radiology*
Ricenna Pleasant, *Environmental Services*
Henry Pong, *Orthopaedic Workshop*
Linda Pratt, *Nursing*
Mary Priestly, *Radiology*
Angela Rais, *Radiology*
Annie Ramey, *Clinical Administration*
Maureen Ravenscroft, *Radiology*
Margaret Raymond, Radiology
Bernadett Reilly-Smor, *Nursing*
Barbara Reiner, *Endocrine Research Lab*
Eduarda Reis, *Surgical Service*
Lonell Richards, *Nursing*
Susan Riese, *Nursing*
Frederick Ritchie, *Environmental Services*
Kim Roberts, *Pathology Lab*
Arthur Roberts, Jr., *Maintenance*
Alice Robinson, *Orthopedic Service*
Agnes Rockett, *Nursing*
Deborah Romanazzi, *Nursing*
Edward Rose, *Radiation Medicine*
Anthony Rose, *Environmental Services*
Joan Rossetti, *Respiratory Care*
Linda Roth, *Nursing*
Margaret Ruggiero, *Bunker Hill Hlth. Ctr.*
Elnora Samuel, *Computer Center*
Michael Sarno, *Orthopaedic Workshop*
Clara Savage, *Clinical Administration*
Michael Scarpelli, *Ambulatory Care*
Emilene Sealy, *Dietary*
William Selvitelli, *Nursing*
Frances Senner-Hurley, *Language Clinic*
Sushila Shah, *Operating Room Administration*
Ruby Sharp, *Dietary*
Margaret Sindoris, *Bunker Hill Comm. Hlth. Ctr.*
Erik Skinner, *Lab of Computer Science*
Charles Sleeper, *Radiology*
Donald Smith, *Environmental Services*
John Snowden, *Orthotics and Prosthetics*
Janet Spiers, *Blood Trasnfusion Service*
Nancy St. John, *Radiology*
Doreen Sullivan, *Blood Transfusion Service*

Thomas Sullivan, *Security*
Mary Theroux, *Nursing*
Miriam Tobin, *Nursing*
Xenia Toney, *Dietary*
Carol Torrey, *Nursing*
Carol Trahan, *Orthopedic Service*

Susan Tully, *Nursing*
Sylvia Vales, *Environmental Services*
Grace Vargus, *Nursing*
Elizabeth Viano, *Surgical Service*
Barbara Wagner, *Medical Education*
Richard Waitkus, *Dermatology Research Lab*
Sylvia Walker, *Admitting*
Monika Walker, *Vascular Lab*
Nroman Walker, *Clinical Administration*
James Warakois, *Clinical Administration*
Gertrude Webb, *Dietary*

Sylvia Wells, *Renal Research Lab*
Sara Wessinger, *Orthopedic Research Lab*
Robert Whitebone, *Lab for Comp. Science*
Barbara Wilkes, *Huntington Labs*
Althea Williams, *G.I. Research Labs*
Dorothy Wingquist, *Social Service*
George Wood, *Nursing*
Jennie Woods, *Environmental Services*
Joanne Wooldridge, *Util. and Rev. Comm.*
Petros Zaimis, *Environmental Services*

FOR FIVE YEARS

Susan Adams, *Clinical Administration*
Gwendolyn Adams, *Nursing*
George Adler, *Administration*
Carolyn Adams, *Vincent Mem. Res. Lab*
Rosemarie Amici, *Nursing*
John Armour, *Radiology*
Stephen Armstrong, *Dispatch Service/ Post Office*
Helen Armstrong, *Medical Records*
Kevin Babcock, *Nursing*
Susan Baker, *Dietary*
Viola Baker, *Nursing*
Irving Baron, *Information Desks*
Janis Bartkin, *Nursing*
Phyllis Baxter, *Nursing*
Carol Beers, *Nursing*
Donna Bell, *Chemistry Lab*
Teresa Bello, *Radiology*
William Belyea, *Maintenance*
Edith Bernier, *Environmental Services*
Lidija Berzins, *Medical Service*
Renee Biase, *Ambulatory Service*
Barbara Blanchette, *Gynecology Service*
Theresa Bolt, *Radiology*
Vincent Bonaventura, *Maintenance*
Corinne Bordonaro, *Gynecology Service*
Suzanne Boschetti, *ECG Lab*
Patricia Boyd, *Orthopaedic Workshop*
Joan Braccio, *Chelsea Mem. Hlth. Care Ctr.*
Anne Brandl, *Nursing*
Elizabeth Brennan, *Staff Clinic*
Naomi Bridgeman, *Nursing*
Marybeth Bronson, *Chelsea Mem. Hlth. Care Ctr.*
Nancy Brown, *G.I. Research Lab*
Philip Brown, *Pharmacy*
Patricia Brown, *Nursing*
Barbara Bund, *Treasurers' Office*
Alfred Burke, *Environmental Services*
Peter Burke, *Surgical Research Lab*
Edith Burnett, *Environmental Services*
Alan Burns, *Chelsea Mem. Hlth. Care Ctr.*

Marie Butt, *Chelsea Mem. Hlth. Care Ctr.*
Jane Cahill, *Nursing*
Gloria Callaghan, *Nursing*
Silvia Campbell, *Radiology*
Lorraine Canova, *Fiscal Affairs*
Leila Carbunari, *Nursing*
Janice Carey, *Neurology Electron Mic.*
William Carlson, *Pharmacy*
William Carmain, *Security*
Jeremy Carozza, *Treadwell Library*
Judith Carr, *Nursing*
Joan Carson, *Nursing*
Thelma Carthy, *Environmental Services*
Barbara Casarano, *Nursing*
Diane Cassarino, *Social Service*
Margaret Caulfield, *Nursing*
Jen Chang, *Radiology*
Diane Chartier, *Nursing*
Lisa Chase, *Nursing*
Myrtle Chasepowers, *Gynecology Service*
Hsueh Chen, *Lab of Computer Science*
Grace Clancy, *Nursing*
Paul Cleary, *Fiscal Affairs*
Ann Clemenzi, *Clinical Administration*
Joyce Collins, *Bunker Hill Hlth. Ctr.*
Barry Collins, *Medical Records*
Maryann Conner, *Vincent Mem. Res. Lab*
Andrea Cooperstein, *Social Service*
James Corbett, *Maintenance*
Andrew Corcoran, *Anesthesiology Service*
Dorothy Correia, *Radiology*
Joseph Costa, *Clinical Administration*
Craigin Coulter, *Cardiac Cath. Lab.*
Robert Crivello, *Transportation Service*
Marie Curcio, *Chelsea Mem. Hlth. Care Ctr.*
Andrew Curran, *Chelsea Mem. Hlth. Care Ctr.*
Thomas Curtin, *Radiology*
Marianne Cwalina, *ACC-Radiology*
Richard Daggett, *Administration*
Ronald Dalton, *Dispatch Service/ Post Office*

Wendy Daly, *Nursing*
Jeanette Dambrosio, *Administration*
Eleanor Darman, *Social Service*
Karyl Davenport, *Nursing*
Maudeline Davis, *Environmental Services*
Sandra De Bronkart, *Nursing*
Rita Debonis, *Nursing*
Nancy Delaney, *Vincent Mem. Res. Lab*
Kathy Delaney, *Ambulatory Care*
Susan Deleo, *Endocrine Research Lab*
Joyce DePrizio, *Amb. Care Radiology*
Joseph DiBenedetto, *Radiology*
Paula DiGiovine, *Nursing*
Debra DiGregorio, *G.I. Research Lab*
Ruby Dilligard, *Dietary*
Carolynn DiRienzo, *Fiscal Affairs*
Sandra DiStaso, *Nursing*
Carole Docouto, *Dietary*
Mary Doherty, *Blood Transfusion Service*
Judith Donnelly, *Vincent Mem. Res. Lab*
Jill Downey, *Orthopedic Research Lab*
Joan Downey, *Radiology*
Cheryl Doyle, *Anesthesiology Service*
Luc Dumornay, *Environmental Services*
Barbara Dunderdale, *Nursing*
Kathy Durant, *Nursing*
Wendylee Eaton, *Nursing*
Kathryn Elefterakis, *Ped. Microchem Lab*
Rose Elliott, *Fiscal Affairs*
Ellen English, *Clinical Administration*
Marie Esposito, *Nursing*
Kathy Evans, *Clinical Administration*
Mary Fairbrother, *Nursing*
Dennis Ferguson, *Admitting*
Alfred Ferrairo, Jr., *Maintenance*
Debra Ferrandi, *Nursing*
Kathleen Fischer, *Nursing*
Donna Fitzgerald, *Nursing*
Carol Fitzpatrick, *Infectious Disease Lab*
Susan Fleming, *Nursing*
Gail Flister, *Radiation Medicine*
Geraldine Flynn, *Surgical Service*
Junior Forde, *Coffee Shop*
Lorraine Fothergill, *Radiology*
Candace Fox, *Nursing*
Solange Francois, *Environmental Services*
Donna Frederick, *Communications Dept.*
Charles Freeman, *Nursing*
Beatrice Galdamez, *Dietary*
Robert Galla, *Medical Arts*
Cabrina Gallagher, *Nursing*
Kim Gatie, *Nursing*
Vicki Gelfenbaum, *Radiology*
Immacula Geneus, *Nursing*
Ann Gerberg, *Nursing*

Marie Gibbons, *Chelsea Mem. Hlth. Care Ctr.*
Patricia Gilbert, *Blood Transfusion Service*
Jananne Gill, *Nursing*
Michael Gionfriddo, *Anesthesia Research Lab*
Kathleen Goodrich, *Resources & Development*
Elizabeth Gordon, *Revere Health Center*
Margaret Gould, *Dietary*
Lora Gould, *Pharmacy*
Anthony Govan, *Environmental Services*
Barbara Grams, *Nursing*
Harold Gregory, *Disptach Service/ Post Office*
Catherine Griffith, *Nursing*
Gary Griffiths, *Nursing*
Zedikiah Griffiths, *Environmental Services*
Kim Griswold, *Nursing*
Mary Guanci, *Nursing*
Elizabeth Gulla, *Bunker Hill. Hlth. Ctr.*
Mary Haight, *Ped. Pulmonary Lab*
Robert Ham, *Chelsea Mem. Hlth. Care Ctr.*
Margot Hanlon, *Nursing*
Patricia Harris, *Nursing*
Alice Hatch, *Social Service*
Joan Healy, *Ambulatory Care*
Heather Hermann, *Surgical Research Lab*
Jane Heuser, *Nursing*
Barbara Hill, *Nursing*
Janet Hine, *Nursing*
Arthur Hogan, *Maintenance*
Carol Holladay, *Nursing*
Joan Horgan, *Radiation Medicine*
Claire Houghton, *Ambulatory Care*
Carol Howe, *Surgical Service*
Anne Hudson, *Clinical Lab*
G. Rae Ishee, *Blood Transfusion Service*
Shriley Jacobson, *Social Service*
William Jay, *Clinical Administration*
Gloria Jenkins, *Brain Wave Lab*
Barbara Jones, *Clinical Administration*
Eileen Jones, *Nursing*
Daran Jones, *Ambulatory Care*
Michael Jones, *Dietary*
Stacey Kacoyanis, *ACC-Prenatal Diagnosis*
Mary Karish, *Renal Research Lab*
Marcia Kazmierczak, *Communications Dept.*
Kathleen Keenan, *Nursing*
Ann Kelleher, *Nursing*
Mary Kelley, *Fiscal Affairs*
Karen Kelly, *Radiology*
Mary Kenney, *Blood Transfusion Service*
Anne Keohane, *Nursing*
Karen Kerrigan, *Nursing*
Colleen Kigin, *Respiratory Care*
Kathleen Kilrain, *Nursing*
Isabelle Kindelmann, *G.I. Clinical Lab*
Michael King, *Radiology*

Mary Kirby, *Surgical Research Lab*
Thomas Kirk, *Environmental Services*
Colleen Kirwan, *Nursing*
Barbara Koskinen, *Nursing*
Nancy Kriebel, Medical Arts
Dorothy Krueger, *Blood Transfusion Service*
Susan Kudzi, *Nursing*
James Kulesza, *Materials Management*
Edmond Kulesza, *Transportation Service*
Patricia Lally, *Nursing*
Deborah Langione, *Blood Transfusion Service*
Lee Lanza, *Vincent Mem. Res. Lab*
Richard Last, *Maintenance*
James Laughrea, *Pharmacy*
Patrick Lawson, *Anesthesiology Service*
Noreen Leahy, *Nursing*
Lenore Levine, *Nursing*
Cheryl Linebaugh, *Nursing*
Nancy Linsley, *Nursing*
Mariana Lorenzo, *Photochemotherapy*
Michael Loux, *Maintenance*
Mary Lowe, *Nursing*
Katherine Lynch, *Nursing*
Theresa MacGilvray, *Vascular Lab*
Mary MacLeod, *Nursing*
Peter MacInnis, *Environmental Services*
Cheryl Madden, *Payroll*
Jeanne Madden-Gallant, *Nursing*
Orazio Martiniello, *Maintenance*
Francisco Martins, *Maintenance*
Phoebe Matthews, *Ambulatory Care*
Marjory Mattson, *Nursing*
Jean McAuliffe, *Nursing*
Deborah McBeth, *Nursing*
Patricia McBride, *ECG Lab*
Herbert McCabe, *Radiation Medicine*
Maureen McCarthy, *Cardiac Cath. Lab*
Geralyn McCullough, *Nursing*
Mary McDonald, *Bunker Hill Hlth. Ctr.*
Francis McDougall, *Maintenance*
Michael McGuinness, *Maintenance*
Kathryn McKee, *Blood Transfusion Service*
Sharon Melanson, *Thyroid Clinical Lab*
Daniel Merrill, *Cardiac Cath. Lab*
Roni Meyerson, *Nursing*
Ann Mikols, *Radiology*
Isabelle Millar, *Bunker Hill Hlth. Ctr.*
Christine Mitchell, *Fiscal Affairs*
Elizabeth Montgomery, *Urology Service*
Karen Moore, *Nursing*
Andrea Morris, *Carbohydrate Research Lab*
Carl Mougamian, *Fiscal Affairs*
Patricia Murphy, *Clinical Administration*
Joan Murphy, *Ped. Pulmonary Lab*
Carol Murphy, *Staff Clinic*

Kathleen Murray, *Operating Room Administration*
Maryellen Myles, *Bacteriology Lab*
Barbara Narkiewicz, *Nursing*
Philomena Nathan, *Ambulatory Care*
Janice Nayler, *Blood Tranfusion Service*
Angel Nersessian, *Radiology*
Kenneth Neves, *Nursing*
S. Wayne Newell, *Clinical Administration*
Margaret Newton, *Nursing*
Patrice Nicholas, *Nursing*
Cheryl Nicholls, *Chelsea Mem. Hlth. Care Ctr.*
Lorraine Nichols, *Radiology*
Donna Nickerson, *Environmental Services*
Patricia Noona, *Fiscal Affairs*
Amy Norton, *Nursing*
J. Lawrence Norton, *Ped. Microchem. Lab*
Susan Nutile, *Nursing*
Nancy O'Brien, *Nursing*
Madelyn O'Donnell, *Cardiovascular Research Lab*
Karen Oesterle, *Nursing*
Elaine O'Hare, *Nursing*
Margaret Olendzki, *Operations Analysis*
Maureen O'Mara, *Nursing*
Kathleen O'Toole, *Nursing*
Judy Pagliarulo, *Nursing*
Almena Palombo, *Anesthesiology Service*
Leslie Parechanian, *Orthopedic Service*
Marion Parker, *Nursing*
Jo-Ann Patterson, *Ambulatory Care*
Edward Penttila, *Maintenance*
Deborah Perez, *Purchasing*
Barbara Perrier, *Physics Research Lab*
Kenneth Pickren, *Neurosurgery Research Lab*
Marie Pierre, *Dietary*
Dorothy Piranian, *Neurophysiology*
Paula Powers, *Social Service*
Aileen Powlett, *Materials Management*
Sue Proctor, *Respiratory Care*
Eric Proctor, *Ambulatory Care*
William Putnam, *Chemistry Lab*
Danny Ragland, *Operating Room Administration*
Brian Redonnett, *Cardiovascular Research Lab*
Catherine Reedy, *Ambulatory Care*
Nancy Regan, *Psychiatry Service*
Thomas Regan, *Maintenance*
Thomas Reisz, Lab of Computer Science
Theresa Reppucci, *Respiratory Care*
Virginia Resca, *Chelsea Mem. Hlth. Care Ctr.*
Cornelia Reynolds, *Nursing*
Ellen Reynolds, *Nursing*
Ellen Richardson, *Surgical Service*
Ann Rinaldi, *Nursing*
Patricia Rivers, *Nursing*
Anthony Rizza, *Maintenance*
Patricia Roach, *Dietary*

Marie Robinson, *Social Service*
Peggy Rodriquez, *Endocrine Research Lab*
Marrilee Roelke, *Arthritis Research Lab*
Lorraine Rogers, *Clinical Administration*
Paul Romikitis, *Dispatch Service/ Post Office*
Lynne Roper, *Nursing*
Anne Rotondo, *Clinical Administration*
Donna Ruopp-Kuhl, *Nursing*
Archimide Sanchez, *Clinical Lab*
Lena Sanchez, *Clinical Lab*
Emilio Sansevero, *Transportation Service*
Amadeo Sansevero, *Maintenance*
Joseph Santoro, *Pharmacy*
Zarouhi Sarkisian, *Staff Clinic*
Viktoria Sarkisianz, *Anesthesiology Service*
Nancy Sartorelli, *Nursing*
Rosalinda Saturday, *Nursing*
Amanda Savage, *Nursing*
Velia Saxe, *Nursing*
Patrick Scarry, *Security*
Arline Shaheen, *Nursing*
Lloyd Sharp, *Materials Management*
Chris Sharrett, *Nursing*
Gertrude Shaw, *Anesthesia Research Lab*
Susan Shea, *Surgical Research Lab*
Julia Shea, *Nursing*
Jean Shearing, *ECG Lab*
John Sheehan, III, *Chelsea Mem. Hlth. Care Ctr.*
Robert Shepard, *Environmental Services*
Carol Shepherd, *Surgical Service*
Kathleen Shure, *Nursing*
Janet Silberberg, *Nursing*
Barry Simon, *Fiscal Affairs*
Robert Simontacchi, *Management Engineering*
Walter Skinner, *Transportation Service*
Maureen Slater, *Nursing*
Laurie Smith, *Surgical Service*
Elizabeth Smith, *Nursing*
Beverly Snell, *Polmonary Dis. Lab*
Deborah Socolar, *Medical Records*
Jean Sonia, *Nursing*
Mary Sonnenberg, *Nursing*
Mark Spaulding, *Radiology*
Joseph Spinale, *Environmental Services*
Jeanne Spindler, *Surgical Service*
Diane Stanley, *Nursing*
Carol Stolberg, *Medicine*
Constance Stone, *Radiation Medicine*

Eddie Sturgis, *Dietary*
Josephine Sullivan, *Radiology*
Marie Sullivan, *Nursing*
Patricia Sullivan, *Radiology*
James Sullivan, Jr., *Security*
Jon Sverker, *Medical Engineering*
Klara Sztucinski, *EW-ON Ward*
A. Szymanski, *Neurosurgery Service*
William Tabb, *Radiology*
Daniel Tanguy, *Environmental Services*
Mark-Allen Taylor, *Treadway Library*
Marilyn Tessier, *Development Biology Lab*
Richard Thames, *Medical Records*
Catherine Thompson, *Nursing*
Loyal Tillotson, *G.I. Research Lab*
Frank Tino, *Maintenance*
Casserine Toussaint, *Clinical Administration*
Lee Toygoodman, *Nursing*
Thomas Tracy, *Purchasing*
Celia Treacy, *Operating Room Administration*
Debra Tsuses, *Clinical Administration*
Robert Uvello, *Maintenance*
Paul Vanocken, *Radiation Medicine*
Cheryl Ventola, *Nursing*
Andris Vizulis, *Biomedical Engineering*
Nancy Waldman, *Nursing*
Patricia Ward, *Nursing*
Grace Warren, *Treadwell Library*
Leonard Wasileski, *Radiation Medicine*
Anna Wasilewski, *Nursing*
Elaine Watkins, *School of Nursing*
Deborah Wayne, *Fiscal Affairs*
Ruth Wells, *Dietary*
Donna Wheeler, *Fiscal Affairs*
Debra Whitaker, *Nursing*
Susan White, *Nursing*
Kathleen White, *Nursing*
Lila Wilks, *Environmental Services*
Unious Williams, *Environmental Services*
Elizabeth Willoughby, *Surgical Service*
Russell Winn, *Radiology*
Helena Wong, *Clinical Lab*
Nancy Wood, *Nursing*
Doris Wright, *Environmental Services*
Pamela Wrigley, *Nursing*
Walter Young, *Credit and Collection*
Celina Zaniewski, Medical Records
Rita Zollo, *Urology Service*

"It was in the amphitheatre of the dome of the Bulfinch Building, the operating room of the hospital from 1821-1867, that the first great milestone in the development of modern surgery occurred. Here on October 16, 1846, the first public demonstration of the use of ether in a surgical operation was performed. Dr. John C. Warren, co-founder of the Massachusetts General Hospital and its first surgeon, operated on the patient, and Dr. William T.G. Morton, a dentist 'to whom history accords credit for the courage and imagination to demonstrate the chemical's properties in public,' administered the ether with his own apparatus. Within a year, following Dr. Morton's demonstration, ether was being used world-wide to conquer pain of surgery."

From — "This Priceless Heritage"

ETHER DAY 1982

ACC OPEN HOUSE

Illustrations by Robert Galla, Medical Art Department

The MGH Hot Line

Boston, Massachusetts
News Office, Bulfinch 1 (2206)
November 18, 1982

ACC CAFETERIA TO OPEN DECEMBER 1

First there was the Egg McMuffin to satisfy a busy person's appetite in the morning. But soon there will be something new...the *ACC Breakfast Traveler*. The *Traveler* is just one of the gastronomical delights in store for you when the Ambulatory Care Center Cafeteria officially opens for business at 7:30 a.m. on Wednesday, December 1. The ACC Cafeteria hours will be 7:30 a.m.-5:00 p.m.,Monday through Friday. It will be closed Saturdays, Sundays, and holidays.

This new facility, located in the ACC Lobby Level, will provide employees and visitors with an interesting new setting for breakfast, lunch, or a snack. The menu is also new. For breakfast there are warm croissants with butter and preserves. Another feature is the *Traveler*, an invention created just for this cafeteria and made in the MGH Bakeshop. Although it looks like a pastry--and may be eaten out of your hand--it is a yeast bread combined with such fillings as egg and ham, or cheese, bacon, or western omelet. These items made a hit with the taste panel. It's predicted that they may, in fact, rival chocolate-frosted doughnuts in popularity.

If you're still hungry by lunchtime, there's tofu and houmas and tabouli daily for vegetarians, and perhaps an exotic treat for others. There are also tossed salads, and dill slaw, made-to-order deli sandwiches, and freshly grilled hamburgers and french fries. For those in a rush, there are other ACC specialties such as prewrapped sandwich plates featuring perhaps tuna tacos, or even muenster cheese, white meat of turkey, alfalfa sprouts, and a piquant homemade mustard sauce in a pita bread pocket!

For dessert, how about soft serve frozen yogurt, or if you have a sweet tooth, add chocolate or fruit topping for a sundae? Or, again from the MGH Bakeshop, how about a giant cookie or a chewy congo bar?

The layout of the service counters was designed to facilitate the customer's direct access to the menu items, thus minimizing lines. The Department of Dietetics anticipates that ambulatory patients and hospital employees alike will enjoy this new cafeteria and its menu.

THANKSGIVING DAY MENU

On Thursday, November 25, the General Cafeteria will be open for the Thanksgiving Day meal from 10:45 a.m. to 3:00 p.m. and again from 4:15 p.m. to 8:00 p.m. The menu for the day will include:

Hot Mulled Cider	$ .30
Roast Turkey/Giblet Gravy/ Cranberry Sauce	$1.30
Sage Dressing	$ .30
Burgundy Beef	$1.30
Whipped Potatoes	$ .30
Candied Sweet Potatoes	$ .40
Buttered Noodles	$ .30
Green Peas and Mushrooms	$ .40
Mashed Squash	$ .35
Assorted Relishes	$ .35
Pumpkin Pie	$ .45
Apple Pie	$ .45
Mince Pie	$ .45

On that day, the "Midnight Meal" (served from 9:30 p.m. to 11:30 p.m.) will consist of a holiday snack supper. On Friday, November 26, the East Cafeteria will be closed. All three lines of the General Cafeteria will be open for lunch.

MGH AWARDED PRIZE IN COST REDUCTION CONTEST

The MGH was the second prize winner in the 1982 Cost Reduction Contest, sponsored by New England Purchaser and Connecticut Purchasor magazines. As a result of a plan developed by the hospital's Purchasing Department under the direction of Thomas W. Kelly, the MGH was able to save $243,205 in the purchase of 5% Albumin, the main protein found in whole blood which is administered intravenously to restore blood volume in patients. An article on the cost reduction plan appeared in the October editions of the two publications.

LECTURES SCHEDULED

The MGH, the Wellman Laboratories, the Department of Dermatology, and Harvard Medical School will be sponsoring two lectures on Tuesday, November 23. Dr. Lorraine Kligman, Assistant Research Professor at the Hospital of the University of Pennsylvania, will be speaking at noon in the White Building 8th floor Conference Room. She will be talking about "Sunscreens and Repair of UV-Induced Dermal Damage in Hairless Mice." And in the Ether Dome at 5:00 p.m., Dr. Albert Kligman, Professor of Dermatology at the same hospital, will be discussing "Solar Vasculitis."

CRITICAL CARE NURSING CONFERENCE

Need to increase your knowledge and skills in caring for critically ill patients? On December 6-7, the MGH continuing education program is cosponsoring with the Greater Boston Chapter of the AACN a two-day continuing education conference on CRITICAL CARE NURSING. The conference is eligible for tuition aid through the MGH tuition aid office (Ext. 2230) and has been approved by the MNA for 14 contact hours. Nurses may register for one or both days. For more information, please call Bette Covington at Ext. 8010.

TUITION REIMBURSEMENT DEADLINE

The deadline for submitting requests for tuition reimbursement checks to be issued on December 2 is Tuesday, November 23, at 11:00 a.m. A completed request includes the pink copy of the tuition reimbursement application form plus tuition receipt and grade report. These items must be filed with the Training and Development Office, MEEI 13, by the deadline date.

TOLMAN TEACHING ROOM DEDICATED

Dedication ceremonies were recently held for the Maurice M. Tolman Teaching Room in the Dermatology Section of the new Ambulatory Care Center. Dr. Thomas B. Fitzpatrick, Chief of the Dermatology Service at the MGH and Chairman of the Department of Dermatology at Harvard Medical School, officiated. Dr. Tolman, an Honorary Dermatologist at the MGH, served as Acting Chairman of the Department in 1958 and 1959 and then continued as Clinical Professor of Dermatology, Consultant to the Outpatient Service of the Dermatology Department and the Medical Service.

TENNIS TOURNAMENT HELD

The MGH Radiology Department recently held its first annual Tennis Tournament at the Harvard Varsity Courts, with the team of Marnie Greenwood, Bill Ladd, and David Meeker emerging victorious. Other players who participated included Janice and Trent Aaron, Curt Bakal, Betsy Drucker, Larry Greif, Jim Guanci, Molly and Peter Hahn, Nancy Hargadon, Nancy Lord, Lee Ann and Barry McGinnis, Michael McPherson, Pat Moore, Suzanne Nelson, Jeff Newhouse, Stephen Ohki, Dick Pfister, Greg Shoukimas, David Skinner, Jim Scott, Su[illegible] Stafford, and Cindy Swann. Plans are already in the works for an expanded tournament in the spring.

AROUND MGH

Dr. John H. Growdon, a member of the MGH's Department of Neurology, recently received the Ciba-Geigy Drew Award in Biomedical Research given at ceremonies at Drew University in Madison, New Jersey. Dr. Growdon also participated in a symposium on Frontiers in Biomedical Research. He discussed "The Neuropharmacology of Alzheimer's and Huntington's Diseases." Past recipients of the prestigious Ciba-Geigy Drew Award have included two recent Nobel Prize winners--Bengt Samuelsson and John Vane.

MGH IN THE MEDIA

Dr. Gerald Klerman, Director of Psychiatric Research at the MGH, appeared recently on "The Good Day Show," telecast on WCVB-TV (Channel 5). Dr. Klerman talked about different treatments for depression, including drugs and psychotherapy.

Dr. Phyllis Silverman, Associate Professor at the MGH Institute of Health Professions, recently appeared on a cable television show called "Day Time" to talk about widowhood. The program was telecast on the Hearst-ABC cable channel. Dr. Silverman was also interviewed recently for the ABC-TV program "20/20." A date for that telecast has not been announced.

The MGH Hot Line

Boston, Massachusetts
News Office, Bulfinch 1 (2206)
December 2, 1982

QUESTIONS AND ANSWERS ABOUT THE CREDIT UNION

The MGH branch of the Harvard University Employees Credit Union (HUECU) is scheduled to open by the middle of this month. The following are some frequently asked questions about the HUECU:

What is the HUECU?
The Harvard University Employees Credit Union is a cooperative association for pooling interest earning savings of members and making loans to them at competitive rates of interest. It is closely regulated by state laws.

Who is eligible to join? (among others)
Employees of the MGH and members of their immediate family (i.e.) spouses, parents, brothers, sisters, children, sons-in-law, daughters-in-law.

How can I join?
You can become a member of the Credit Union by filling out a signature card and making a deposit or signing up for payroll deductions.

What types of savings accounts are offered?
The Credit Union offers accounts that may be held as single, joint, custodial, or trustee. Members are restricted to only one single account.

Is there a minimum balance requirement?
Yes. You must maintain a minimum balance of $25.00.

Does the Credit Union offer club accounts?
Yes. The Credit Union offers Christmas Club accounts that pay on November 1, and Vacation Club accounts that pay on May 1. Both clubs pay 7%.

What types of loans are offered?
The Credit Union offers personal loans, new car loans, used car loans, collateral loans, home improvement loans, second mortgages, and open end credit. Terms, rates, and other information may be obtained by phone or in person.

How do I apply for a loan?
Any member may apply for a loan, provided they have a minimum share balance of $25.00. There is no waiting period for making application. Just see a Credit Union Customer Service Representative.

Does the Credit Union offer IRA accounts?
Yes. The Credit Union offers Individual Retirement Accounts suited for lump sum deposits or payroll deducted contributions. Please inquire as to program terms and rates. Credit Union IRA's have no fees and are insured in full.

Can I save and make loan payments by payroll deduction?
Yes. Loan payments and savings deposits may be made the easy way. By filling out a payroll deduction card, you may have a set sum deducted from each pay check and credited to your account.

Are Credit Union accounts insured?
Yes. All savings accounts, clubs, certificates, and IRA accounts are insured in full by law.

Does my membership in the Credit Union expire if I terminate employment with the hospital?
No. Once a member always a member, regardless of employment. However, if you close your credit account, you may not join again at a later date unless you return to work at the MGH or another affiliated organization.

If you have any further questions, please contact the Credit Union at Clinics 1. We look forward to serving you.

M.I.T. DIRECTORIES

Copies of the 1983 M.I.T. telephone directory are now available. If you would like a copy, please stop by the Communications Department, White 13.

WE'VE REACHED OUR GOAL

CONTRIBUTIONS TOTALING $80,216.62 WERE MADE BY MGH EMPLOYEES THIS YEAR TO THE UNITED WAY. THANK YOU!

* HOLIDAY PARTIES *
1982

If the holiday party is held between December 6 and December 31, the Department of Dietetics can provide the following items Monday through Friday, except December 25, Christmas Day.

Payment for this party is approved by the administration and comes from a special fund -- (nonpatient care revenue).

This form must be left at the Dietary Service Center Counter, Gray Basement, at least three (3) days before the function. The Department cannot assure timely and systematic service if sufficient notice is not given.

	QUANTITY	UNIT	ITEM
BEVERAGES		1 quart	Eggnog (1 quart = 8 servings
		1 quart	Gingerale (1 quart = 5 servings)
		48-oz bottle	Cranapple Juice (8 servings)
SNACKS		1 package	Townhouse Crackers (1 pkg. serves 25)
		1 box	Potato Chips (4 lbs. serves 50)
COOKIES		1 package	Sugar Cookies (1 pkg. serves 15)
CHEESE		1 pound	Wine Cheese (1 pound serves 20)
ICE		1 bag	Ice Cubes (5-pound bag serves 20)
SINGLE SERVICE WARE (Order by Count)		each	Paper Napkins
		each	Plastic Cups (4-oz. cold drink)
		each	Paper Plates (6")
		each	Plastic Spoons
		each	Plastic Forks
		each	Plastic Knives

NOTE: You must be responsible for picking up your supplies on your own truck between 10:30 a.m. and 2:00 p.m. from the Dietary Service Center, Gray Basement. Special arrangements can be made to accommodate third-shift employees' pickup of party supplies -- telephone Judi Manola, RD at ext. 2545. Please prepare a duplicate copy of the order to bring with you to present when you pick up the order.

PUNCH BOWLS, LADLES, PLATTERS, ETC. ARE NOT AVAILABLE.

We will pick up this order at _____ o'clock - a.m./p.m.

Day of the Week _____ Date _____

PLEASE PRINT: Requested for: _____
Unit

by: _____
Person

_____
Telephone Extension

The MGH Hot Line

Boston, Massachusetts
News Office, Bulfinch 1 (2206)
December 9, 1982

MGH BAND LOOKING FOR MUSICIANS

Once again this year, the MGH Christmas Band will be leading the caroling in the White Building Lobby. The caroling will be held:

Tuesday, December 21, 12-1 p.m.
Wednesday, December 22, 1-2 p.m.
Thursday, December 23, 12-1 p.m.

Accomplished instrumentalists are invited to join the band for any or all of the three hours. If you are interested in participating, please call Mary Quay, Department of Pastoral Services, Ext. 2220.

MGH CHRISTMAS PROGRAM

WEDNESDAY, DECEMBER 15
Festival Bell Ringers
Chapel Concert 3:00 p.m.

FRIDAY, DECEMBER 17
Winsor School Glee Club
Christmas Carols on Units 2:00 p.m.

TUESDAY, DECEMBER 21
Carol Singing
White Building Lobby 12-1 p.m.

WEDNESDAY, DECEMBER 22
Carol Singing
White Building Lobby 1-2 p.m.
Christmas Party, Burnham 5
Santa Claus, Gifts, Refreshments
3:00 p.m.

THURSDAY, DECEMBER 23
Carol Singing
White Building Lobby 12-1 p.m.

YOU CAN HELP GROW A *"TREE OF LIFE"*

This year, during the month of December when blood donations are scarce, the MGH Blood Transfusion Service will hang a personalized ornament on the Blood Bank's *"Tree of Life"* to recognize those hospital employees who donate a unit of blood. This ornament, which will display the name of the donor and his or her department, may be picked up at the end of the holiday season. Please help fill the tree with ornaments as a visible evidence of your concern for MGH patients.

STUFFING YOURSELF WITHOUT SALT

With the holiday season here, the MGH's Hypertension Unit would like to remind all employees with high blood pressure that you can continue to avoid additional salt in your diet, while enjoying the foods the season has to offer. To help you limit your salt intake, the Hypertension Unit recommends the following recipe, taken from the American Heart Association cookbook, "Cooking Without Your Salt Shaker." If you need more guidelines for no salt or low salt cooking, please contact the MGH Nutrition Service at extension 2779.

BREAD STUFFING

2/3 cup chopped celery
2 small onions, chopped
2 small garlic cloves
1/2 cup corn oil
4 medium, tart apples, peeled and coarsely grated
4 cups day old bread (cut in cubes)
1/2 teaspoon nutmeg
1/4 teaspoon pepper
2 tablespoons brown sugar

Brown celery, onion and garlic in two tablespoons corn oil. Remove garlic. Add remaining oil, apples, bread, pepper, and brown sugar. Mix together lightly. This recipe is sufficient to stuff an eight-to-ten pound turkey.

Meanwhile, the Hypertension Unit is sponsoring a blood pressure screening on December 15, from 9:30 a.m. to 12:15 p.m., in the Patio Room. All employees are invited to drop by for a quick blood pressure check.

MBTA PASS NOTIFICATION

MGH employees wishing to purchase or cancel an MBTA pass must do so a month in advance. For example, to be eligible for a pass the month of February, you must sign up between December 1 and December 31. The same applies for cancelations. Once an application is submitted, a pass will be ordered every month until the Payroll Office is notified to stop it.

GRADUATE COURSES AT MGH INSTITUTE

The MGH Institute of Health Professions is offering a number of graduate courses open to dietitians, physical therapists, social workers, speech-language pathologists, and other health professionals not enrolled as degree candidates in the Institute. Winter Term courses (January 4-April 15) include:

Stress, Crises, and Transitions: Coping and Adaptation

Introductory Statistics

Introduction to Research

**Socioeconomics of Health Care*

**Cardiopulmonary (Physiologic) Responses to Stress*

**Leadership Skills for Clinical Specialists*

**Impact of Illness on the Family (to be held at Children's Hospital)*

**Organizational Dynamics and the Health Care System*

**Neurological Basis of Movement*

**Evaluation and Treatment of Sports Injuries*

**Materials Management in Foodservice Systems*

**--Late afternoon and evening courses*

For more information on these and other courses, please fill out the form below and send to: Special Student Admissions, Institute of Health Professions, Bartlett 5, or call extension 8010.

Please send me information on Special Student Admissions.

Name_____

Profession_____

Department_____

Location_____

Phone Extension_____

MEEI PHONE NUMBERS

This is just to remind you that all Massachusetts Eye and Ear Infirmary extension numbers were recently changed to four-digit numbers (see October 14 HOT LINE). The MGH Communications Office will have key MEEI numbers listed in the new directory when it comes out later this month. In the meantime, if you call Mass. Eye and Ear on a regular basis, you may request an MEEI directory from Eileen Clegg-Carroll at extension 109-2772. You may also get the new extensions by calling the MEEI at 109-0111.

CART MISSING

A cart used to bring flowers to patients is missing from the coat room in the White Building Lobby. Would the person who borrowed it please return it. Thank you for your help.

MGH IN THE MEDIA

The MGH was well represented on a recent telecast of *"Chronicle,"* shown on WCVB-TV (Channel 5). The show dealt with the greatness of Boston as a medical center. Among those appearing on the program was MGH General Director Dr. J. Robert Buchanan, who warned that despite its reputation, the medical community of Boston should not rest on its laurels because of growing competition. The show, which coincided with the 200th anniversary of Harvard Medical School, recounted a history of Boston medicine, including advances made at the MGH in the development of ether and, more recently, artificial skin. Also appearing on the program were Dr. W. Gerald Austen, Chief of Surgical Services, Dr. John Potts, Chief of Medical Services, and Dr. Daniel Federman, former Assistant Chief of Medicine at the MGH and currently Dean for Students and Alumni at the Medical School. In addition, Deborah Weinstein, a student at the Medical School, was filmed at the MGH for a segment on the day in the life of a med student.

The MGH Hot Line

Boston, Massachusetts • News Office, Bulfinch 1 (2206) • December 16, 1982

Ya Know, You Look Just Like . . .

They're all used to it by now. It has occurred here at the MGH as well as outside the hospital. In fact, some of them can even tell when it will happen, because the way it comes about is remarkably similar in nearly every instance.

It begins with an innocent look or glance, then a stare, and then the person approaches. Finally, the key question is asked: *"Has anybody ever told you that you look just like...?"*

Such questions are common when you look like someone famous...or when other people think you do. It's what makes life interesting.

Several MGH employees have found themselves in this situation. At first, they say, it came as a surprise. But now they're used to it, some even expecting it.

"I'm told about once a week that I look like Diana Ross," said Joan Stubbs, a secretary in the Nutrition Clinic of the Ambulatory Care Center. "It started in the 1960s when Diana Ross began her singing career, and now I hear it all the time." Ms. Stubbs said she would like to sing like Diana Ross but added that she really wouldn't want to change places with the entertainer. "I'm just happy being me," she remarked.

Another MGHer content just to be himself is Joe Johnston, a member of Security. "I think I may be happier in my job than he is," said Mr. Johnston. The *he* in this case is Boston Mayor Kevin White. Since Mr. Johnston's job takes him outdoors occasionally, people have frequently mistaken him for the Mayor. "I think there is a resemblance, but I believe I'm better looking than he is.

(continued on page 3)

Patient's Family Starts Fund

Joe Cochrane has been admitted to the MGH 34 times in the past 12 years and lives each day with the threat of sudden death hanging over him. He has endured great hardships, but throughout his ordeal he has believed that the purpose of his suffering has been to help others.

On October 27, Mr. Cochrane's desire to help others took concrete and lasting form in the "Joseph J. Cochrane Fund for Research on Shock and Capillary Leak Syndrome."

The Fund was opened at the MGH with a $1,000 donation from Mr. Cochrane's brother, Robert Cochrane of Marshfield, and sister, Catherine Codery of Erving.

"This substantial contribution reflects a significant expression of the Cochrane family's affection for their brother and for the MGH," said Dr. Newton E. Hyslop, Jr., a member of the MGH Infectious Disease Unit and Mr. Cochrane's physician, together with Dr. John Dalton, an MGH internist. "It also gives formal recognition to a man who has become legendary in his own right in the annals of the Massachusetts General Hospital."

The 58-year-old Boston resident suffers from Capillary Leak Syndrome, a condition causing a sudden drop in blood pressure

(continued on page 4)

MGH Receives Laser Lab as "Birthday Gift"

Arthur O. Wellman, the MGH's *$15 million man,"* recently celebrated his 88th birthday. But he was the one to give the gift...in this case a laser laboratory to the hospital.

Mr. Wellman pledged $700,000 to construct first a temporary and then a permanent laboratory which will eventually house at least eight lasers to explore through basic research how best to use light to replace the scalpel and certain medicines. A variety of different lasers will ultimately make the basic research possible.

When the new Wellman Research Building now under construction is ready, the laboratory will move to a permanent home there. On November 8, the MGH opened a temporary laboratory housing four lasers to start with.

"The different types of lasers will allow us to determine how their varying properties for cutting through tissue

(continued on page 2)

Ever notice how Christmas has a way of sneaking up on you? In case you've forgotten, December 25 is next week. The HOT LINE wishes you a happy holiday.

The Capital Campaign Update

The Capital Campaign has received a $500,000 gift from the Jessie Bancroft Cox Trust toward new patient care and research areas for the Vincent Memorial Hospital.

As a part of its $114 million campaign, the MGH is seeking $7.7 million to replace the 53 beds that make up the Vincent Memorial Hospital. Plans call for 21 single rooms and 16 double rooms each with a private bath, as well as two nursing stations, a staff lounge, waiting areas, and dietary facilities. Under the proposed plan, Vincent Research Laboratories will also be improved with increased space, modern facilities adjoining the patient care area, and new equipment.

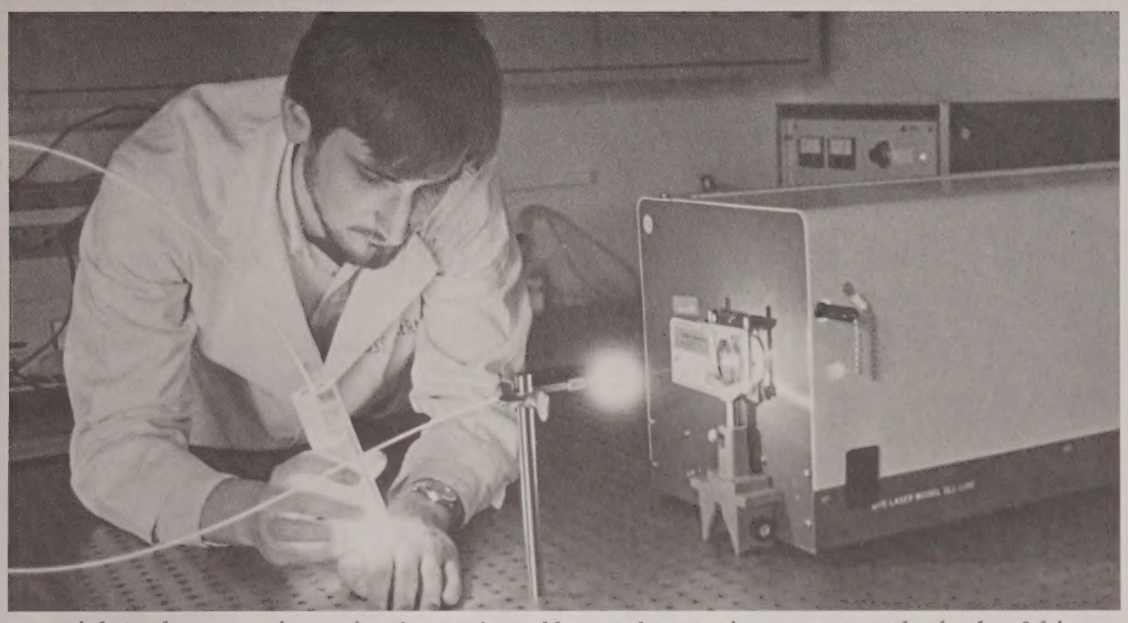
Mrs. Cox, who died in April of this year at the age of 73, was a devoted philanthropist of the MGH. A gift in memory of her husband, William C. Cox, named the Cox Center for Cancer Management. She served on the Board of Trustees of Vincent Memorial Hospital and was an active member of The Vincent Club.

ALSO IN THE HOT LINE THIS WEEK

Liking your job is the "key" to being a happy hospital locksmith.....Page 2

Packing for the O.R.....Page 3

The latest in Halloween hats.....Page 4



Patrick Mock, an engineer in the MGH's Wellman Laboratories, exposes the back of his hand to a pulse of light transmitted through an optical fiber from a tunable dye laser.

MGH Basketball Season Gets Underway

The 1982-83 MGH Basketball League season officially got under way on Monday evening, November 22, at the Dorchester House in Fields Corner.

This year, the league welcomed back two teams from the Department of Dietetics, and one new team consisting of employees from several other departments within the hospital.

Opening night saw an overtime win by the Bulldogs of Personnel, a last second victory for the Warriors, and an upset win for the Royals over the Materials Majestics, last year's defending champs.

A crowd of about 50 MGH employees was on hand to cheer on their favorite team. All are welcome to attend the games, which are played every Monday evening beginning at 6, 7, and 8 o'clock.

The Key to Happiness: Not Being Locked In

You don't have to tell Chris Tiglianidis any jokes to get him to smile. You don't even have to ask him if he had *locks* and bagel for breakfast. Mr. Tiglianidis simply explains that his job is the *key* to his good humor.

If you haven't guessed by now, Mr. Tiglianidis is a locksmith. He along with his partner Paul Weiser is responsible for every door, desk, and cabinet lock in the MGH.

And that's a lot of *locx* when you consider that in addition to the MGH in Boston they service hospital property in Chelsea, Charlestown, Revere, and at the Airport. A fair estimate would be hundreds of thousands of locks!

So why is this locksmith always smiling? "Well, I like my job, I meet a lot of interesting people, and I feel I don't have any reason not to smile," he remarked.

But the locksmith quickly added that there are times that have certainly tried this man's soul. "Some people don't realize that there are just two of us responsible for servicing the entire hospital. We understand that losing a key or being locked out of an office can be a big problem, but we can only be in one place at one time. But I think most employees realize that."

Chris Tiglianidis took up installing and repairing locks as a hobby in his native Greece. But later he decided that he wanted to do it for a living.

He came to the MGH in 1967 as an assistant to Carl Dexter, who himself was a locksmith here for 42 years. When Mr. Dexter retired, Mr. Tiglianidis became the hospital's chief locksmith.

Mr. Tiglianidis said his first priority is emergency work--helping people who are locked out of their offices. As a result, he has come up with a most proficient talent...picking locks. But he added that an important element is experience.

"The more you pick locks, the easier it becomes. Some locks can take a couple of seconds to pick, while others take up to an hour. It all depends on how many combinations a cylinder in the lock has."

In addition to unlocking doors, Chris Tiglianidis and Paul Weiser install new locks, install automatic door closures, put in elevator locks, and repair defective locks.

"We may install as many as 10 door locks and up to 50 cabinet locks a day," estimated Mr. Weiser.

Mr. Tiglianidis remarked that a recent problem has been employees who leave their keys in a pocketbook or wallet, put that pocketbook or wallet in their desk, and then lock the desk. "They find it embarrasing to call us," he said, "but it usually doesn't happen a second time."

But even locksmiths can be a little red-faced from time to time. Both Mr. Tiglianidis and Mr. Weiser have locked themselves out of their own offices on separate occasions. "We had to get the Carpenter Shop to let us in," admitted Mr. Tiglianidis. "And we sure took some kidding for that."

But even as he explained something he would have just as well forgotten, Chris Tiglianidis' smile never left his face.

Paul Weiser (left) and Chris Tiglianidis hard at work

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

J. Robert Buchanan, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

Lasers (continued from Page 1)

can best be utilized," said Dr. John A. Parrish, who will direct the laboratory. "We hope ultimately to find ways of destroying diseased tissue including certain cancers through the powerfully concentrated light of the laser."

In addition to the $700,000 for the laser laboratory, the hospital announced that Mr. Wellman has pledged $1 million to complete the Wellman Laboratories in the new research building. These laboratories, which will be part of the Department of Dermatology, will be devoted to research in photomedicine. One of the fastest-growing and most promising areas of medicine, photomedicine involves the effects on people of light used either alone or in combination with drugs.

Mr. Wellman was heralded by newspapers as the MGH's *"$15 million man"* in February of 1981 when he and his wife, Gullan M., pledged that sum to build the new research building. His new contribution brings to $16.7 million the sum Mr. Wellman has pledged to the MGH's fund-raising campaign. To date, the hospital has raised nearly $48 million toward its goal of $114 million.

When reporters had asked Mr. Wellman why he gave the $15 million, believed to be the largest sum ever donated to an existing hospital, he replied:

"The MGH is the best hospital in the world. It needed the money, and I had it."

Joseph Ozea (right) of Building Service receiving some gifts from his supervisor Bernard Speaks during a recent retirement party for Mr. Ozea

Look-Alikes (continued from Page 1)

Everyone knows that," insisted Mr. Johnston, tongue-in-cheek. Mr. Johnston added though, "The Mayor has more money than I do, but I'm working on it."

Somebody who apparently has no problem as far as money is concerned is Jackie Kennedy. One MGHer may not have her wealth but does have her looks.

"Since I was 10, I've been told that I look just like her," said Cathy Cahill, a Dietetic Intern. "I just say thank-you and change the subject." Ironically, Ms. Cahill's family knows many of the Kennedys, which led to one rather amusing incident. "About six years ago, I was in a restaurant in Chicago, and a reporter came in and was convinced that I was Caroline Kennedy," related the intern. "I played along for a while but eventually told him the truth."

Another widely admired woman also has a look-alike at the MGH. Tina DeRosa, a Cardiac Technician, is frequently told she can be a double for Princess Diana. "It started here in the hospital right after the engagement was announced," said Ms. DeRosa. "I was and still am very flattered. I think she's beautiful. I'd love to change places with her. After all, isn't it every girl's dream to be a princess?" asked Ms. DeRosa, who admitted that she's still looking for her prince.

A television actress who portrays a woman also constantly looking for her prince is Cindy Williams of *Laverne and Shirley* fame. And an MGH employee who is constantly told she looks like Ms. Williams is Melody Hess of Ambulatory Care Administration. "I guess I've been told as many as 50 times," said Ms. Hess. "The first time was when I worked for Dr. Carter Rowe. "'Oh, come on,' I said. 'You've got to be kidding!'" But Ms. Hess added that the similarity may not be only physical. "I think there are moments that I act like Shirley...nutty, a little spacey. And I don't think I'd mind changing places with her as long as she doesn't mind coming here to do my job.

One of those from the hospital who frequently has told Ms. Hess about her resemblance to the actress is Security Officer Martin Scales, who in turn is told that he looks like Phil Donahue. "Melody was the first person I heard it from," he related. "And now I hear it at least three times a week. I'm even called 'Phil' by my colleagues. I would not mind being Phil if it meant that I could be married to Marlo Thomas."

Many men also wish they could be married to Farrah Fawcett, Candice Bergen, or Suzanne Pleshette. And coincidentally, three women who have been told they resemble them can be found in the same MGH department.

Kathy McCarthy, chief technologist in Radiation Medicine, explained that she's told occasionally both inside and outside

(continued on page 4)

Opening day for the new cafeteria located on the ground level of the Ambulatory Care Center

Packing at the MGH is Serious Business

By this time there are probably very few of you who have not heard of *"Pac Man,"* the newest video craze. But how many of you know that there are employees of the MGH who spend most of *their* time *"packing?"*

They pack such things as sheets, towels, pillow cases, and covers. These *"Packmen"* and women work in the O.R. Pack Preparation Room in the basement of the Phillips House.

When we think of surgery, we often think of the surgical team composed of doctors, nurses, and technicians. But those employees who prepare the items to be used in the operation also play an integral role. No operation could be performed without them.

Employees of the O.R. Pack Preparation Room, for example, are responsible for putting together all the packs used in the operating rooms. Separate packs are also prepared for use in the Burn and Cardiac Units.

Theresa Jeanlouis, supervisor of linen, also oversees the operation of the Pack Preparation Room. She explained that 13 people are employed and that their jobs are divided into three categories: inspecting, folding, and wrapping.

Laussage Eugene packing a bundle of sheets

"The inspectors are actually looking for holes, stains, or tears in the material," said Ms. Jeanlouis. "If the hole or tear is not too bad, the item is usually sent to the Sewing Room to be mended or patched. If it's stained, it's sent to the laundry to be cleaned."

O.R. Pack Preparation Room employees Ruth Whitney (left), Irene Panush (center), and Sophia Fetfatsidis (right) busily sorting hundreds of sheets to be used in the operating rooms

According to Ms. Jeanlouis , several items go into each O.R. pack. These include half sheets, large sheets, towels, and paper covers. The items are all folded and wrapped and then sent to Central Supply which distributes them throughout the hospital. "We send out about 1,500 packs each day," estimated Ms. Jeanlouis. "Of course, the more surgery performed, the busier we get."

The O.R. Pack Preparation Room employees begin their day at 7 a.m., usually working until 3:30 p.m. Most of the workers prefer to rotate their jobs. They may spend a few hours inspecting sheets, then go on to do wrapping or folding.

And as the hands of a surgeon are important, so too are the hands of those who prepare the items for surgery. "The job can be especially hard on your hands," insisted Ms. Jeanlouis. "They can get very dry, and nails are easily broken since thousands of sterilized sheets and covers are packed every day. So we have to take extra care of our hands."

Since most tasks are performed while standing in one position for several hours at a time, the job can also be hard on the feet. But a footrest can often help.

Ms. Jeanlouis also remarked that many employees have an interest in their work even outside the O.R. Pack Room. "Many of them come up to me and ask how the packs are used and in what kind of operations. Some of them have even expressed an interest in observing an operation at some time."

And once the surgery is completed, the used sheets, towels, and covers are sent out to be cleaned and sterilized. They are then returned to the O.R. Pack Preparation Room in the Phillips House basement where the whole process of inspecting, folding, and wrapping begins again for a new patient and a new operation.

Patient (continued from Page 1)

that leads to life-threatening shock. Only 12 people in the world are known to have been affected by the illness.

"I hope that this fund will stimulate interest in shock and Capillary Leak Syndrome," said Mr. Cochrane, a husky, six-foot professional musician whose robust appearance belies his illness. "Shock is very, very common and is an area that needs a lot of work."

Research supported by the Joseph J. Cochrane Fund will benefit not only the rare individuals suffering from Capillary Leak Syndrome but also the thousands of people who experience shock each year.

"I think that there is a reason for everything," said Mr. Cochrane. "People like Dr. Hyslop and the others in the medical profession are turning what has happened to me into good. Their perseverance can open up doors to helping a lot of other people."

Joe Cochrane (left) proudly displaying an MGH T-Shirt given to him during ceremonies announcing the creation of the "Joseph J. Cochrane Fund for Research on Shock and Capillary Leak Syndrome." Sharing in the festivities are (from left) Mr. Cochrane's wife Mary, nieces Joy Anne and Lenore, and MGH General Director Dr. J. Robert Buchanan.

Look-Alikes (continued from Page 3)

the hospital about her resemblance to Farrah. "But I don't see that much of a similarity myself, except when I need a haircut," remarked Ms. McCarthy. "But I am not that flattered. Her kind of success was based too much on appearance, and when people got tired of looking at her, it was all over. Instead, I would like to look like Candace Bergen, for example, who has a sophisticated appearance."

However, Beverly Teague, an R.N. in the department, said that being told she looks like Candace has made very little difference to her, except for the time she led someone to believe she really was the actress. "I remember he got all flustered, but then I had to admit that I really wasn't Candace."

Kathy Nolan, a radiation technician, completes the look-alike trio from Radiation Medicine. "I hear a couple of times a week, especially from patients, that I look like Suzanne Pleshette. Sometimes I'm even told that I look like a young Liz Taylor."

Cindi Campbell, secretary to Dr. Robert Martuza, is often told she could pass for a young Ali McGraw. "It began with the movie *'Love Story,'*" she related, "and people have told me ever since. I'm not really a big fan of hers, although I've seen some of her films."

An MGHer said to resemble singer Leslie Uggams is clinical lab assistant Ethel Hall. "I've been told that from Pittsburgh, to Georgia, to Boston," said Ms. Hall. "I love hearing it. She's so beautiful. I only wish I could sing just like her."

And Kay Dapolito, a facilitator in the ACC, also wishes she could sing as well as her look-alike, Rita Moreno. "I do sing a little but for my own pleasure."

Dr. Sarah Richards, a pediatrician at the Chelsea Health Care Center of the MGH, plays tennis for her own pleasure, too. Yet she admits her game could not be confused with Billy Jean King's, even though her appearance may be. "But what is ironic is that my husband is in the tennis business just as Billy Jean's husband is."

Up until now, all the MGH employees described have been told they resemble real people. But there is one person here who is said to look like a cartoon character. "Yes, I'll be walking around the hospital, and all of a sudden someone will shout, *'Hey, Fred. How's Wilma and Barney?'*" Yes, the *Fred* being referred to is none other than Fred Flintstone, and the person shouted at is Constantine Lukas, construction coordinator in the Planning Office. "Kids in my neighborhood started saying it, but people around the hospital have now picked it up." Although Mr. Lukas said he isn't ready to give up the MGH to work in the town of Bedrock, he does want to put people on notice that he would be willing to embark on another type of career. "If they ever make a movie about the Flintstones and want to use real people for the characters, I'm ready."

But Mr. Lukas is fearful of one thing. "People will then go around asking me if I really have rocks in my head!"

Some Employees Who Really Deserved A Tip of the Hat on Halloween

No one can ever accuse the employees of the Blood Transfusion Service Main Lab on Gray 2 of not using their heads... especially on Halloween.

Every day, these workers cross-match blood for the Emergency Ward, the Operating Rooms, and for all patient floors. In addition, they process the blood given by donors.

But on Friday, October 29, some people in the hospital may have thought that all that blood must have rushed to their heads. Everyone was wearing a hat! Not an ordinary hat, but chapeaus made with light bulbs, fried eggs, and test tubes, just to name a few.

"We thought we would do something a little different to celebrate Halloween," explained Denise DiFranza, a technician who has been at the MGH for seven years. "We really didn't want to wear full costumes or masks, so this seemed like the next best thing to do."

Employees of the Blood Bank Main Lab modeling their Halloween chapeaus

Many employees brought in their own creations but another technician--Barbara Salamone--volunteered to make many of the hats.

A contest was held, and Mary Jane Eck finished first, Sue Flagg second, and Elaine Nappi third. Denise DiFranza won the "booby prize." "I guess because it was my idea in the first place," she remarked.

The employees of the lab who wore their hats outside of Gray 2 certainly didn't go unnoticed, either. "Many people said things such as 'Now I've seen everything,'" related Ms. DiFranza. "But I guess we could have told them that the hats really served a useful purpose... that they scared the vampires away from the Blood Transfusion Service Lab."